

## DAFTAR PUSTAKA

- Adji Achmad Rinaldo Fernandes, Solimun (2017). Regulatory environment, environmental dynamism, politicalities, and performance: Study of entrepreneurial firms in a developing economy. *Journal of Small Business and Enterprise Development*.
- Adji Achmad Rinaldo Fernandes, Solimun (2017). Moderating effects orientation and innovation strategy on the effect of uncertainty on the performance of business environment. *International Journal of Law and Management*.
- Anandhi S. Bharadwaj (2002). A Resource-Based perspective on Information Technology Capability and firm performance : An Empirical Investigation. *Management Information System Research Center, University of Minnesota*.
- Andreas Taschner (2016). Improving SME logistics performance through benchmarking. *Benchmarking: An International Journal*.
- Andres Drejer (2006). *Strategic innovation: a new perspective on strategic management*. Handbook of Business Strategy.
- Andrew C. Lemer. *Measuring Performance of Airport Passaenger Terminals*. No. 1, pp. 37-45, 1992.
- Anne Graham (2005). Airport benchmarking: a review of the current situation. *Benchmarking: An International Journal* Vol. 12 No. 2, 2005. pp. 99-111.
- Ambrosini, V., and Bowman, C. (2009). What are dynamic capabilities and are they a useful construct in strategic management? *International Journal of Management Reviews*. 11 (1), pp. 29-49.
- Ambrosini, V., Bowman, C. and Collier, N. (2009). Dynamic Capabilities: An Exploration of How Firms Renew their Resource Base. *British Journal of Management*. 20 pp. S9-S24.
- Arend, R.J. (2015). "Mobius' edge: Infinite regress in the resource-based and dynamic capabilities views", *Strategic Organization*, Vol. 13 No. 2, pp. 103-112.
- Arend, R.J. and Bromiley, P. (2009). Assessing the Dynamic Capabilities View: Spare Change, Everyone? *Strategic Organization*. 7 (1), pp. 75-9

- Asif M (2015) Determining improvement needs in higher education benchmarking. *Benchmarking* 22: 56-74.
- Augier, M. and Teece, D.J. (2007). Dynamic Capabilities and Multinational Enterprise: Penrosean Insights and Omissions. *Management International Review*. 47 (2), pp. 175-192.
- Afuah, A. (1998), *Innovation Management- Strategies, Implementation, and Profits*, Oxford University Press, NewYork, NY.
- Afuah, A. (2001), "Dynamic boundaries of the firm: are firms better off being vertically integrate in the face of a technological change?", *The Academy of Management Journal*, Vol. 44No.6, pp.1211-1228.
- Andrew, L.S.G. (2005), "Harnessing knowledge for innovation: an integrated management framework", *Journal of Knowledge Management*, Vol. 9 No. 4, pp.6-18.
- Aujirapongpan, S., Vadhanasindhu, P., Chandrachai, A. and Cooperat p. (2010), "Indicators of knowledge management capability for KM effectiveness", *The Journal of Information and Knowledge Management Systems*, Vol. 40 No. 2, pp.183-203.
- Adner, R. and Helfat, C. E. (2003). 'Corporate Effects and Dynamic Managerial Capabilities', *Strategic Management Journal* 24(10): 1011–25.
- Atalay (2013). The Realationship Between Innovaton and Firm Performance : An Empirical Evidence from Turkish Automotive Supplier Industry, The Second International Conference on Leadership, Technology and Innovation Management.
- BabaMd deros Sha'ri Mohd Yusof Azhari Md Salleh (2006). A benchmarking implemation framework for automotive manufacturing SMEs. *Benchmarking : An Internbational Journal*.
- Berke-Berga A., Dovladbekova I., Abula M. (2017). Managerial Ownership and FirmPerformance Evidence of Listed Companies in The Baltics. *Polish Journal of Management Studies*.
- Barney, J. (1991) Firm Resources and Sustained Competitive Advantage. *Journal of Management*.17 (1), pp. 99-120

- Barbara W. Keats and Michael A. Hitt (2017). A Causal Model of Linkages Among Environmental Dimensions, Macro Organizational Characteristics, and Performance.
- Barreto, I. (2010), "Dynamic capabilities: a review of past research and an agenda for the future", *Journal of management*, vol. 36, no. 1, pp. 256-280.
- Bingham, C.B., Heimeriks, K.H., Schijven, M. & Gates, S. (2015), "Concurrent learning: How firm develop multiple dynamic capabilities in parallel", *Strategic Management Journal*, vol. 36. no.12, pp. 1802-1825.
- Booth, Alison L. (1995). *The Economics of The Trade Union*. Cambridge: Cambridge University.
- Bowman, C. and Ambrosini, V. (2003). How the Resource-based and the Dynamic Capability Views of the Firm Inform Corporate-level Strategy. *British Journal of Management*. 14 (4), pp. 289-303.
- Bruni, D.S. and Verona, G. (2009). Dynamic Marketing Capabilities in Science-based Firms: An Exploratory Investigation of the Pharmaceutical Industry. *British Journal of Management*.
- Baker, W.E. and Sinkula, J.M. (1999), "The synergistic effect of market orientation and learning orientation on organizational performance", *Journal of the Academy of Marketing Science*, Vol. 27 No.4, pp. 411-427.174 JEIM 27, 2.
- Baker, J. et al. (2011). 'Conceptualizing the dynamic strategic alignment competency' *Journal of the Association for Information Systems*, Vol. 12, No. 4, pp.299–322.
- Bassie, L.J. (1997), "Harnessing the power of intellectual capital", *Training and Development*, Vol. 51 No.12, pp. 25-30.
- Bharadwaj, A.S. (2000), "A resource-based perspective on information technology and firm performance: an empirical investigation", *MIS Quarterly*, Vol. 24 No. 1, pp.169-196.
- Bhatt, G., Gupta, J.N.D. and Kitchens, F. (2005), "An exploratory study of groupware use in the knowledge management process", *Journal of Enterprise Information Management*, Vol. 18 Nos 1/2, pp. 28-46

- Baković, T., Cingula, M., Lazibat, T., & Sutić, I. (2013). Radical innovation culture in Croatian manufacturing industry. *Journal of Enterprising Communities: People and Places in the Global Economy*, 7(1), 74-80.
- Bolat, T. and Yilmaz, O. (2009), “The relationship between outsourcing and organizational performance: is it myth or reality for the hotel sector?”, *International Journal of Contemporary Hospitality Management*, Vol. 21 No. 1, pp. 7-23.
- Bollinger, A.S. and Smith, R.D. (2001), “Managing organizational knowledge as a strategic asset”, *Journal of Knowledge Management*, Vol. 5 No. 1, pp. 8-18.
- Borman, W.C. and Motowidlo, S.J. (1993), “Expanding the criterion domain to include elements of contextual performance”, in Schmidt, N., Borman, W.C., Howard, A., Kraut, A., Ilgen, D., Schneider, B. and Zedeck, S. (Eds), *Personnel Selection in Organizations*, Jossey-Bass, San Francisco, CA, pp. 71-98.
- Bose, R. (2003), “Knowledge management-enabled health care management systems: capabilities, infrastructure, and decision-support”, *Expert Systems with Applications*, Vol. 24 No. 1, pp. 59-71.
- Bowman, C. and Ambrosini, V. (2003), “How the resource-based and the dynamic capability views of the firm inform competitive and corporate-level strategy”, *British Journal of Management*, Vol. 14 No. 4, pp. 289-303.
- Barnard, C. I. (1938). *The Functions of the Executive*. Cambridge, MA: Harvard University Press.
- Barney, J. (1991). ‘Firm Resources and Sustained Competitive Advantage’, *Journal of Management* 17(1): 99–120.
- Budiarto, Dekeng S.; Prabowo, M. Agung; Herawan, Tutut (2013). Article An integrated information system to support supply chain management & performance in SMEs *Journal of Industrial Engineering and Management (JIEM)*
- Bromiley, P. (2004). *The Behavioral Foundations of Strategic Management*. Oxford: Blackwell.
- Christian Kuklinski Roger Moser Thomas Callarman (2014). Managing dynamic business environments: India’s future automotive industry. *Journal of Indian Business Res*

- Constance E. Helfat, Margaret A. Peteraf (2009). Understanding dynamic capabilities: progress along a developmental path. *Strategy Organization* Vol 7(1): 91–102.
- Cavusgil, E., Seggie, S.H. and Talay, M.B. (2007). Dynamic Capabilities View: Foundations and Research Agenda. *The Journal of Marketing Theory and Practice*. 15 (2), pp. 159-166.
- Collis, D.J. (1994). Research Note: How Valuable are Organizational Capabilities. *Strategic Management Journal*. 15 pp. 143-152.
- Collis, D.J and Montgomery, C.A (2008). *Competing on Resources*. Harvard Business Review. 86 (7,8), pp. 140.
- Cepeda, G. and Vera, D. (2007), “Dynamic capabilities and operational capabilities: a knowledge management perspective”, *Journal of Business Research*, Vol. 60 No.5, pp. 426-437.
- Chih, W.H., Chen, J.L. and Perng, M.K. (2008), “The influences of knowledge management infrastructure, knowledge management capability upon the organizational performance: an empirical study of Tai power company”, *Journal of e-business*, Vol. 10 No. 3, pp. 595-624.
- Coakes, E., Amar, A.D. and Granados, M.L. (2010), “Knowledge management, strategy, and technology: a global snapshot”, *Journal of Enterprise Information Management*, Vol. 23 No. 3, pp. 282-304.
- Cui, Y. and Jiao, H. (2011), “Dynamic capabilities, strategic stakeholder alliances and sustainable competitive advantage: evidence from China”, *Corporate Governance*, Vol. 11 No.4, pp. 386-398.
- Camerer, C. F. (1997). ‘Progress in Behavioral Game Theory’, *Journal of Economic Perspectives* 11(4): 167–88.
- Camerer, C. F. and Fehr, E. (2006). ‘When Does “Economic Man” Dominate Social Behavior?’, *Science* 311(5757): 47–52.
- Cyert, R. M. and March, J. G. (1963). *A Behavioral Theory of the Firm*. Englewood Cliffs, NJ: Prentice-Hall.
- Chan, Y.E. et al. (1997). ‘Business strategic orientation, information systems strategic orientation, and strategic alignment’, *Information Systems Research*, Vol. 8, No.2, pp.125– 50
- Charbonnier-voirin, A. (2011). ‘The development and partial testing of the psychometric properties of a measurement scale of organizational agility’, *Management*, Vol. 14, No. 2, pp.119–156.

- Cohen, W.M. and Levinthal, D.A. (1990). 'Absorptive capacity: a new perspective on learning and innovation', *Administrative Science Quarterly*, Vol. 35, No. 1, pp.128–152.
- Derrick Palmer and Soren Kaplan. *A frame work to strategic innovation*.  
Managing Principal Innovation point LLC.
- Danneels, E. (2008). Organizational Antecedents of Second-Order Competences. *Strategic Management Journal* 129 (5), pp. 519-543.
- David, Fred R., 2012. Strategic Management Concept and Cases
- Davidsson, P. (2005) Högskolan i Jönköping, JIBS Entrepreneurship Centre, IHH, F.,IHH, *EMM (Entreprenörskap, Marknadsföring, Management) andInternationella Handelshögskolan*.
- Dessy Kusuma Wardani<sup>1</sup> , Edy Swasono<sup>1</sup> <sup>1</sup> Magister Manajemen Universitas Islam Kadiri, Jurnal Ilmu Manajemen Vol. 8, Nomor 1, Juni 2019
- Donald C. Hambrick (1982). Environmental scanning and organizational strategy.
- Dosi, G., Hobday, M., Marengo, L. and Prencipe, A. (2003), "The economics of systems integration: towards an evolutionary interpretation", in Prencipe, A., Davies, A. and Hobday, M.(Eds), *The Business of Systems Integration*, Oxford University Press, New York, NY, pp. 95-113.
- Drucker, P.F. (1993), *Post-Capitalist Society*, Butterworth Heinemann, Oxford.
- Dierickx, I. and Cool, K. (1989). 'Asset Stock Accumulation and Sustainability of Competitive Advantage', *Management Science* 35(12): 1504–11.
- Di Stefano, G., Peteraf, M. A. and Verona, G. (2009). 'Dynamic Capabilities Deconstructed', *Industrial and Corporate Change*.
- Daspit, J.J. and Souza, D.E.D (2013). 'Understanding the multidimensional nature of absorptive capacity', *Journal of Managerial Issues*, Vol. XXV, No. 3, pp. 299– 316.
- Dove, R. (1999). 'Agility = knowledge management + response ability', *Automotive Manufacturing & Production*, Vol. 111, No. 3, p.16.
- Dove, R. (1999) 'Knowledge management, response ability, and the agile

enterprise', *Journal of Knowledge Management*, March.

Dyer, L. and Shafer, R. (1998). *From Human Resource Strategy to Organizational Effectiveness: Lessons from Research on Organizational Agility (CAHRS Working Paper #98-12)*, Cornell University, School of Industrial and Labor Relations, Center for Advanced Human Resource Studies, Ithaca, NY.

Easterby-Smith, M. and Prieto, I.M. (2008), "Dynamic capabilities and knowledge management: an integrative role for learning?" *British Journal of Management*, Vol. 19 No. 3, pp. 235-249.

Ebru Dogan (2017). A Strategic Approach to Innovation. *Journal of Management, Marketing and Logistics (JMML)*. V.4, Iss.3, p290-300.

Eisenhardt, K.M. and Martin, J.A. (2000), "Dynamic capability: what are they?" *Strategic Management Journal*, Vol. 21 No.1, pp. 1105-1121.

Evers, N. (2011), "International new ventures in 'low tech' sectors: a dynamic capabilities perspective", *Journal of Small Business and Enterprise Development*, Vol. 18 No. 3, pp. 502-528.

Eisenhardt, K. M. and Martin, J. A. (2000). 'Dynamic Capabilities: What Are They?'  
*Strategic Management Journal* 21(10–11): 1105–21.

John E. Ettlie, William P. Bridges, Robert D. O'Keefe (1984). Organization Strategy and Structural Differences for Radical Versus Incremental Innovation.

Jolanda Hessels & Nasser Bouman & Sjoerd Vijfvinkel, 2011. "[Environmental sustainability and financial performance of SMEs](#)," [Scales Research Reports](#) H201101, EIM Business and Policy Research.

Justin B. Craig, Clay Dibrell, and Peter S. Davis Leveraging (2008). Family-Based Brand Identity to Enhance Firm Competitiveness and Performance in Family Businesses. *Journal of Small Business Management* .

Fan, Z.P., Feng, Bo. Sun, Y.H. and Ou, W. (2009), "Evaluating knowledge management capability of organizations: a fuzzy linguistic method", *Expert Systems with Applications*, Vol.36 No. 2, pp. 3346-3354. 175

Felin, T. and Hesterly, W.S. (2007), "The knowledge-based view, nested heterogeneity, and new value creation: philosophical considerations on the locus of knowledge", *Academic of Management Review*, Vol. 32 No. 1, pp. 195-218.

- Freeze, R.D. and Kulkarni, U. (2007), “Knowledge management capability: pp. 94- 109.
- Felipe, C.M., Roldán, J.L. and Leal-Rodríguez, A.L. (2016). ‘An explanatory and predictive model for organizational agility’, *Journal of Business Research*, Vol.69, No.10, pp. 4624–4631.
- Franco Maria Battagello Livio Cricelli Michele Grimaldi (2016). Benchmarking strategic resources and business performance via an open Framework. *International Journal of Productivity and Performance Management*.
- Gary S. Hansen, Briger Wernerfelt (1989). Determinants of Firm performance: The Relative Importance of Economic and Organizational Factors. *Strategic Management Journal*, Vol. 10, No. 5. (Sep – Oct, 1989), pp. 399 – 411.
- George C.L. Bezerra, Carlos F. Gomes (2018). Performance measurement practices in airports: Multidimensionality and utilization patterns. *Journal of Air Transport Management*.
- Graham Francis, Ian Humphreys, Jackie Fry (2002). The benchmarking of airport performance. *Journal of Air Transport Management* 8 (2002) 239–247.
- Graham Francis, Jackie Fry and Ian Humphreys (2001). *An international survey of performance measurement in airports*. Performance Management Research Unit, Open University Business School, Walton Hall, Milton Keynes, MK7 6AA.
- Gold, A.H., Malhotra, A. and Segars, A.H. (2001), “Knowledge management: an organizational capabilities perspective”, *Journal of Management Information Systems*, Vol. 18 No.1, pp. 185-214.
- Grant (2021). *Contemporary Strategy Analysis*, John Wiley and Sons.
- Grant, R.M. (1991), “Resource-based theory of competitive advantage: implications for strategy formulation”, *California Management Review*, Vol. 33 No. 3, pp. 114-135.
- Grant, R.M. (1995), *Contemporary Strategy Analysis*, Blackwell Publishers, Malden, MA.
- Grant, R.M. (1996), “Toward a knowledge-based theory of the firm”, *Strategic Management Journal*, Vol. 17 No. 3, pp. 109-122.
- Grant, R.M. (1996), “Prospering in dynamically-competitive environments: organizational capability as knowledge integration”, *Organization Science*, Vol.7 No. 4, pp. 375-387.



- Goldman, S., Nagel, R. and Preiss, K. (1995). *Agile Competitors and Virtual Organizations: Strategies for Enriching the Customer*.
- Goncharov, Zos, Kion, Rahmetulina (2013). The Investment Components of Ukrainian Agrarian Enterprises Development in Condition of Land Reform.
- Gul, F. and Pesendorfer, W. (2008). 'The Case for Mindless Economics', in A. Caplin and A. Schotter (eds) *The Foundations of Positive and Normative Economics: A Handbook*, pp. 3–39. *Oxford and New York: Oxford University Press*.
- Gunday, G., Ulusoy, G., Kilic, K., Alpkan, L., (2011), Effects of Innovation Types on firm Performance. *International Journal of Production Economics* 133 (2), 662-676.
- Heather C. Banham, CGA, Okanagan College, Canada (2010). External Environmental Analysis For Small and Medium Enterprises (SMEs). *Journal of Business & Economics Research*.
- He´ctor Rodri´guez-De´niz and Augusto Voltes-Dorta (2014). A frontier-based hierarchical clustering for airport efficiency benchmarking. *Benchmarking: An International Journal* Vol. 21 No. 4, 2014 pp. 486-508.
- Hasan, H. and Al-hawari, M. (2003), "Management styles and performance: a knowledge space framework", *Journal of Knowledge Management*, Vol. 7 No. 4, pp. 15-28.
- Hassan, Masood Ul., Shaukat, Sadia., Nawaz, Muhammad Saqib., Naz, Saman., (2013), Effects of Innovation Types on Firm Performance: An Empirical Study on Pakistan's Manufacturing Sector
- Helfat, C., Finkelstein, S., Mitchell, W., Peteraf, M.A., Singh, H. and Teece, D. (2007), DC: *Understanding Strategic Change in Organizations*, Blackwell, Malden, MA.
- Hunt, S.D. and Morgan, R.M. (1996), "The resource-advantage theory of competition: dynamics, path dependencies and evolutionary dimensions", *Journal of Marketing*, Vol. 60 No.3, pp. 107-114.
- Helfat, C. E. (1997). 'Know-How and Asset Complementarity and Dynamic Capability Accumulation: The Case of R&D', *Strategic Management Journal* 18(5): 339– 60.
- Helfat, C. E. and Peteraf, M. A. (2003). 'The Dynamic Resource-Based View: Capability Lifecycles Dynamic Capabilities Deconstructed Dynamic Capabilities Deconstructed Dynamic Capabilities Deconstructed', *Strategic Management Journal* 24(10): 997–1010.

- Helfat, C., Finkelstein, S., Mitchell, W., Peteraf, M., Singh, H., Teece, D. and Winter, S. (2007). *Dynamic Capabilities: Understanding Strategic Change in Organizations*. Malden, MA: Blackwell.
- Hess, A. M. and Rothaermel, F. T. (2008). 'Ambidexterity and Innovative Performance: The Role of Intellectual Human Capital and Strategic Alliances', Working Paper, Georgia Institute of Technology.
- Harris, D.A., Kaefer, F. and Salchenberger, L.M. (2013). 'The development of dynamic capabilities through organisational and managerial processes', *International Journal of Business Environment*, Vol. 5, No. 4, p.398.
- Iansiti, M. and Clark, K.B. (1994), "Integration and dynamic capabilities: evidence from product development in automobiles and mainframe computers", *Industrial and Corporate Change*, Vol. 3 No. 3, pp. 557-605.
- Im, S. and Workman, J.P Jr (2004), "Market orientation, creativity, and new product performance in high-technology firms", *Journal of Marketing*, Vol. 68 No. 2, pp.114-132.
- Iris, R. and Vikas, A. (2011), "E-learning technologies: a key to dynamic capabilities" *computers in Human Behavior*, Vol. 27 No. 5, pp. 1868-1874.
- Ivancevich, J.M. (1977), "Different goal setting treatments and their effects on performance and job satisfaction", *Academy of Management Journal*, Vol. 20 No. 3, pp. 406-419.
- Jansen, J.J.P., Van Den Bosch, F.a.J. and Volberda, H.W. (2005). 'Managing potential and realized absorptive capacity: how do organizational antecedents' matter?', *Academy of Management Journal*, Vol. 48, No. 6, pp.999.
- J. Teece (2019). Dynamic capabilities and entrepreneurial management: A review of selected works of David. *Journal of Social and Administrative Sciences*.
- John P. Moriarty. A theory of benchmarking. *Benchmarking: An International Journal*, Vol. 18 Iss 4 pp. 588 – 611.
- Kaplan, R.S. and Norton, D.P. (1996). *The Balanced Scorecard: Translating Strategy into Action*, Harvard Business School Press, Boston, MA.
- Keats, B.W. (1988). "The vertical construct validity of selected business economic performance measures", *Journal of Applied Behavioral Science*, Vol. 50 No. 2, pp. 22-28.

- defining knowledge assets”, *Journal of Knowledge Management*, Vol. 11 No. 6,
- Kiessling, T.S., Richey, R.G., Meng, J. and Dabic, M. (2009), “Exploring knowledge management to organizational performance outcomes in a transitional economy”, *Journal of World Business*, Vol. 44 No. 4, pp. 421-433.
- Kogut, B. and Zander, U. (1996), “What firms do? coordination, identity and learning”, *Organization Science*, Vol. 7 No. 5, pp. 502-518.
- Krackhardt, D. and Stern, R. (1988). ‘Informal networks and organizational crises: an experimental simulation’, *Social Psychology Quarterly*, Vol. 51, No. 2, pp.123–140.
- Kahneman, D. (1994). ‘New Challenges to the Rationality Assumption’, *Journal of Institutional and Theoretical Economics* 150(1): 18–36.
- Kale, P., Dyer, J. H. and Singh, H. (2002). ‘Alliance Capability, Stock Market Response, and Long-Term Alliance Success: The Role of the Alliance Function’, *Strategic Management Journal* 23(8): 747–67.
- Kuhn, T. S. (1970). *The Structure of Scientific Revolutions*, 2nd edn. Chicago, IL: University of Chicago Press.
- Lager (2011). *Managing Process Innovation : From Idea Generation to Implementation* Imperial, College Press London.
- Lars Coenen, Markus Grillitsch, Teis Hansen, Jerker Moodysson (2017). *An innovation system framework for system innovation policy: the case of Strategic Innovation Programs (SIPs) in Sweden* Lund University.
- Lucill Curtis Martin Samy (2014). Investigating whether UK business schools need to be more business – like in order to survive in today’s dynamic environment. *International Journal of Educational Management*.
- Landroquez, S.M., Castro, C.B. and Cepeda-Carri on, G. (2011), “Creating dynamic capabilities to increase customer value”, *Management Decision*, Vol. 49 No. 7, pp. 1141-1159.
- Lee, H. and Choi, B. (2003), “Knowledge management enablers, processes, and organizational performance: integrative view and empirical examination”, *Journal of Management Information Systems*, Vol. 20 No. 1, pp. 179-288.
- Leonard-Barton, D. (1995), *Wellsprings of Knowledge: Building & Sustaining the Source of Innovation*, Harvard Business School Press, Boston, MA. 176 JEIM 27.

- Lin, M.Q. (2005), "Intellectual capital, sharing organizational culture and organization managerial performance: an empirical investigation", *Management Review*, Vol.24 No. 1, pp. 55-81.
- Liu, H.Y. and Hsu, C.W. (2011), "Antecedents and consequences of corporate diversification: a dynamic capabilities perspective", *Management Decision*, Vol.49 No. 9, pp. 1510-1534.
- Liu, P.L., Chen, W.C. and Tsai, C.H. (2004). "An empirical study on the correlation between knowledge management capability and competitiveness in Taiwan's industries", *Technovation*, Vol. 24 No. 12, pp. 971-977.
- Liu, Wang, Chan, Fung (2020). The Impact of Entrepreneurs Financial Literacy on Innovation within Small and Medium Entrprises. *International Business Journal*
- Liyun, Q., Keyi, W., Xiaoshu, W. and Fangfang, Z. (2008), "Research on the relationship among market orientation, customer relationship management, customer knowledge management and business performance", *Management Science and Engineering*, Vol. 2 No. 1, pp. 31-37.
- Luo, Y. (2000), "Dynamic capabilities in international expansion", *Journal of World Business*, Vol. 35 No. 4, pp. 355-378. Academic Press.
- Laudan, L. (1977). *Progress and its Problems: Toward a Theory of Scientific Growth*. Berkeley. University of California Press.
- Lane, P.J., Koka, B.R. and Pathak, S. (2006). 'The reification of absorptive capacity: a critical review and rejuvenation of the construct', *Academy of Management Review*, Vol. 31, No. 4, pp.833–863
- Lee, D. et al. (2007). 'IT-enabled organizational agility and firms' sustainable competitive advantage', *28th International Conference on Information Systems (ICIS 2007)*, pp.1–19.
- Lin, Chien-Huang., Peng, Ching-Huai., Kao, Danny T., (2008), The Innovativeness Effect of Market Orientation And Learning Orientation On Business Performance. *International Journal of Manpower*, Vol. 29 No. 8, pp. 752-772.
- Lin, C-T., Chiu, H. and Chu, P-Y. (2006). 'Agility index in the supply chain', *International Journal of Production Economics*, Vol. 100, No. 2, pp.28
- Marcos Ronaldo Albertin Heraclito Lopes Jaguaribe Pontes Enio Rabelo Frota Matheus Barros Assuncao (2015). Flexible benchmarking: a new referencemodel. *Benchmarking: An International Journal*.

- Michael A. Hitt, Robert E. Hoskisson and Hicheon Kim (1997). *International Diversification: Effects on Innovation and Firm performance in product –Diversified Firms*. Academy of Management.
- Miller C.C. dan Cardinal, L. B. 1994. Strategic Planning and Firm Performance: A Syntesis of More Than Two Decades of Research, *Academy of Management Journal* 37.
- Mingxian Wang, Ran Li (2013). The Study on The Dimensions of Dynamic Capability of Enterprise. *International Conference on Advanced Information and Communication Technology for Education (ICAICTE 2013)*.
- Mubarak Mohamud David Sarpong (2016). Dynamic capabilities: towards an organizing framework. *Journal of Strategy and Management*.
- Mustikowati, R. I., & Tysari, I. (2014). Orientasi Kewirausahaan, Inovasi, dan Strategi Bisnis untuk Meningkatkan Kinerja Perusahaan (Studi Pada UKM Sentra Kabupaten Malang). *Jurnal Ekonomi MODERNISASI*, 10(1), 23–37.
- Maltz, A.C., Shenhar, A.J. and Reilly, R.R. (2003), “Beyond the balanced scorecard: refining the search for organizational success measures”, *Long Range Planning*, Vol. 36 No. 2, pp. 187-204.
- Nguyen (2020) . Impact of Leader Member Relationship Quality on Job Satisfaction Innovation and Operational Performance. A Case in Vietnam, *Journal of Asian Finance, Economic and Business*
- Normizan Bakar, Bakti Hasan – Basri (2017). *Strategic Innovation and Consumer Preferences: An Analysis Hybrid Car Policy*.
- Noor Hazlina Ahmad, T. Ramayah, Carlene Wilson, and Liz Kummerow (2010). Is entrepreneurial competency and business success relationship contingent upon business environment? A Study of Malaysian SMEs. *International Journal of Entrepreneurial Behaviour & Research*, Vol. 16:3, pp. 182-203.
- Nonaka, I. and Takeuchi, H. (1995), *The Knowledge-Creating Company: How Japanese Companies Create the Dynamics of Innovation*, Oxford University Press, New York, NY.
- Nunnally, J. (1978), *Psychometric Theory*, McGraw-Hill, New York, NY.

- Pavlou, P.A. and El Sawy, O.A. (2011), "Understanding the elusive black box of dynamic capabilities", *Decision Sciences*, Vol. 42 No. 1, pp. 239-273.
- Nagel, R.N. and Dove, R. (1991). *21st Century Manufacturing Enterprise Strategy: An Industry-led View*, Iacocca Institute, Lehigh University.
- O'Reilly, C. and Tushman, M. (2007). 'Ambidexterity as a Dynamic Capability: Resolving the Innovator's Dilemma', in B. Staw and A. Brief (eds) *Research in Organizational Behavior*, Vol. 29. Greenwich, CT: JAI Press.
- Overby, E., Bharadwaj, A. and Sambamurthy, V. (2006). 'Enterprise agility and the enabling role of information technology', *European Journal of Information Systems*, Vol. 15, No. 2, pp.120–131.
- Paul D. Reynolds: Entrepreneurship Research Innovator, Coordinator, and Disseminator. *Small Business Economics*. 24 (4), pp. 351-358.
- Paraskevi E. Paraschi (2017). *Airport Business Excellence a Holistic Approach to Performance Management*. University of Patras.
- Petroni, A. (1998), "The analysis of dynamic capabilities in a competence-oriented organization". *Technovation*, Vol. 18 No. 3, pp. 179-189.
- Prieto, I.M. and Easterby-Smith, M. (2006), "Dynamic capabilities and the role of organizational knowledge: an exploration", *European Journal of Information Systems*, Vol. 1 No.5, pp. 500-510.
- Peteraf, M. A. (1993). 'The Cornerstones of Competitive Advantage: A Resource- Based View', *Strategic Management Journal* 14(3): 179–91.
- Peteraf, M. A. (2005). '*Research Complementarities: A Resource-Based View of the Resource Allocation Process Model (and Vice Versa)*', in J. L. Bower and C. G. Gilbert (eds) *From Resource Allocation to Strategy*, pp. 409–26. Oxford: OxfordUniversity Press.
- Peteraf, M. and Barney, J. (2003). 'Unraveling the Resource-Based Tangle', *Managerial and Decision Economics* 24: 309–23.
- Powell, T.C. (1992). 'Organizational alignment as competitive advantage'. *Strategic Management Journal*, Vol. 13, No. 2, pp.119–134.
- Qiang Wu Qile He Yanqing Duan (2014). Explicating dynamic capabilities for corporate sustainability. *EuroMed Journal of Business*.
- Quinn, J.B. (1999), "Strategic outsourcing: leveraging knowledge capabilities", *SloanManagement Review*, Vol. 14 No. 4, pp. 9-21.

- Quintas, P. (2002), “Managing knowledge in a new century”, in Little, S., Quintas, P. and Ray, T. (Eds), *Managing Knowledge*, *Open University Press, Buckingham*, pp. 1-14.
- Rakesh Jain Om Prakash Yadav Ajay Pal Singh Rathore (2008). The propagation of benchmarking concepts in Indian manufacturing industry. *Benchmarking: An International Journal*.
- Roger J. Calantonea, I. S. Tamer Cavusgila, Yushan Zhaob (2002). Learning orientation, firm innovation capability, and firm performance. *Industrial Marketing Management*.
- Rodrogo Valio Dominguez Gonzales, Tatiana Massaroli Melo (2015). Linkage between dynamic capability and knowledge management factors: A structural equation model. *Management Decision*.
- Roberts, N. and Grover, V. (2012). ‘Leveraging information technology infrastructure to facilitate a firm’s customer agility and competitive activity: an empirical investigation’, *Journal of Management Information Systems*, Vol. 28, No. 4, pp.231–270.
- Robbins, S.P. and Coulter, M. (1996), *Management*, Prentice Hall, Englewood Cliffs, NJ.
- Ruekert, R.W., Walker, O.C. Jr and Roering, K.J. (1985), “The organization of marketing activities: a contingency theory of structure and performance”, *Journal of Marketing*, Vol. 49 No.1, pp. 13-25.
- Samuel Adomako Albert Danso (2014). Regulatory environment, environmental dynamism, political ties, and performance: Study of entrepreneurial firms in a developing economy. *Journal of Small Business and Enterprise Development*.
- Sebastiaan van Doorn, Mariano L.M. Heyden, Henk W. Volberda (2016). Enhancing Entrepreneurial Orientation in Dynamic Environments: The Interplay between Top Management Team Advice-Seeking and Absorptive Capacity, *Science Direct*.
- Shu-Mei Tseng and Pei-Shan Lee (2012). The effect of knowledge management capability and dynamic capability on organizational performance. *Journal of Enterprise Information Management*, 27(2).

- S. Kataria (2013). Strategic Innovation: a Review and a Theoretical framework. *University of Twente*.
- Scherer, E. (2000), "The knowledge network: knowledge generation during implementation of application software packages", *Journal of Enterprise Information Management*, Vol. 13 No. 4, pp. 210-217.
- Shang, K.C. and Marlow, P.B. (2005), "Logistics capability and performance in Taiwan's major manufacturing firms", *Transportation Research Part E: Logistics and Transportation Review*, Vol. 41 No. 3, pp. 217-234.
- Sher, P.J. and Lee, V.C. (2004), "Information technology as a facilitator for enhancing dynamic capabilities through knowledge management", *Information & Management*, Vol. 41 No.8, pp. 933-945.
- Shuen, A. (1994), "Technology sourcing and learning strategies in the semiconductor industry", *unpublished doctoral dissertation*, University of California, Berkeley, CA.
- Sjodin D (2019). Knowledge Processing and Ecosystem Co-creation for Process Innovation, Managing Joint Knowledge Processing in Process Innovation Project.
- Slater, S.F. and Narver, J.C. (1995), "Market orientation and the learning organization". *The Journal of Marketing*, Vol. 59 No. 3, pp. 63-74.
- Sloma, R.S. (1980), *How to Measure Managerial Performance*, Macmillan, New York, NY. 177 Organizational performance.
- Soo, C., Devinney, T., Midgley, D. and Deering, A. (2002), "Knowledge management: philosophy, processes and pitfalls", *California Management Review*, Vol. 44 No.4, pp. 129-150.
- Simon, H. A. (1947). *Administrative Behavior: A Study of Decision-making Processes in Administrative Organization*. New York: Macmillan.
- Sambhamurthy, V., Bharadwaj, A. and Grover, V. (2003). 'Shaping agility through digital options', *MIS Quarterly*, Vol. 27, No. 2, pp.237-263.
- Seo, D. and La Paz, A.I. (2008). 'Exploring the dark side of IS in achieving organizational agility', *Communications of the ACM*, Vol. 51, No. 11, pp.136- 139.



- Sharifi, H. and Zhang, Z. (1999). 'A methodology for achieving agility in manufacturing organisations: an introduction', *International Journal of Production Economics*, Vol. 62, No. 1, pp.7–22.
- Shill, W. et al. (2012). 'Six ways to make volatility your friend', *Outlook*, No. 3, pp.1–7.
- Tallon, P.P. and Pinsonneault, A. (2011). 'Competing perspectives on the link between strategic information technology alignment and organizational agility: insights from a mediation model', *MIS Quarterly*, Vol. 35, No. 2, pp.463–486.
- Teece, D. (2007). 'Explicating dynamic capabilities: the nature and microfoundations of (sustainable) enterprise performance', *Strategic Management Journal*, August 2007, Vol. 28, No. 13, pp.1319–1350.
- Teece, D., Peteraf, M. and Leih, S. (2016). 'Dynamic capabilities and organizational agility: risk, uncertainty, and strategy in the innovation economy', *California Management Review*, Vol. 58, No. 4, pp.13–36.
- Teece, D. J, Pisano, G. and Shuen, A. (1997) 'Dynamic capabilities and strategic management', *Strategic Management Journal*, Vol. 18, No. 7, pp.509–533.
- Teece, D. J. (2007). 'Explicating Dynamic Capabilities: The Nature and Microfoundations of (Sustainable) Enterprise Performance', *Strategic Management Journal* 28(13): 1319–50.
- Talisayon, S.D. (2002), "Knowledge and people", *Business World*, Vol. 2 No. 3, pp. 1-5.
- Tanriverdi, H. (2005), "Information technology relatedness, knowledge management capability, and performance of multibusiness firms", *MIS Quarterly*, Vol. 29 No.2, pp. 311-334.
- Teece, D.J. (1998), "Capturing value from knowledge assets: the new economy, markets for know-how, and intangible assets", *California Management Review*, Vol. 40 No.3, pp. 55-79.
- Tippins, M.J. and Sohi, R.S. (2003), "IT competency and firm performance: is organizational learning a missing link?", *Strategic Management Journal*, Vol. 24 No. 8, pp. 745-761.
- Tripsas, M. (1997), "Surviving radical technological change through dynamic capability: evidence from the typesetter industry", *Industrial and Corporate Change*, Vol.6 No.2, pp. 341-377.

- Tiina Kanninen Esko Penttinen Markku Tinnila kari Kaario (2017). Exploring the dynamic capabilities required for servitization – the case process industry. *Business Process Management Journal*.
- Tera I, Galloway, Douglas R Miller, Arvin Sahaym, Jonathan D. Arthurs (2016). Exploring the innovation strategies of young firms: Corporate venture capital and venture capital impact on alliance innovation strategy. *Journal of Businessresearch*.
- Varis, Miika & Littunen, Hannu., (2010), Types of Innovation, Sources of Information and Performance in Entrepreneurial SMEs. *European Journal of Innovation Management*. Vol. 13, No. 2, pp. 128-154.
- Vikas Verma (2017). Comparing agility and absorptive capacity for superior firm performance in dynamic environment. *Int. J. Business Environment*, Vol. 9, No. 1, 201.
- Vincenzo Fasone, Sandra Zapata-Aguirre (2016). Measuring business performance in the airport context: a critical review of Literature. *International Journal of Productivity and Performance Management*. Emerald Group Publishing, Vol. 65(8), pp. 1137-1158.
- Venkatraman, N. and Ramanujam, V. (1986), “Measurement of business performance in strategy research: a comparison of approaches”, *The Academy of Management Review*, Vol. 11 No. 4, pp. 801-814.
- Van de Ven, A.H. and Drazin, R. (1985). ‘The concept of fit in contingency theory’, *Organizational Behavior*, Vol. 7, pp.333–365.
- Van Oosterhout, M. (2010). Business Agility and Information Technology in Service Organizations, *Erasmus University Rotterdam*.
- Venkatraman, N. (1989). ‘Strategic orientation of business enterprises: the construct, dimensionality, and measurement’, *Management Science*, Vol. 35, No. 8, pp.942–962.
- Venkatraman, N. (1989). ‘The concept of fit in strategy research: toward verbal and statistical correspondence’, *The Academy of Management Review*, Vol. 14, No. 3, p.423.
- Venetucci, R. (1992). Benchmarking: A Reality Check for Strategy and Performance. *Production and Inventory Management*.

- Volberda, H.W. and van Bruggen, G.H. (1997). Environmental Turbulence: A Look into its Dimensionality. *Nederlandse Organisatie voor Bedrijfskundig Onderzoek*, January 1997, pp.137–145.
- Wai Wai Koi and Gordon Liu (2016). Environmental Strategy and Competitive Advantage: The Role of Small and Medium – Sized enterprises Dynamic capabilities. *Business Strategy and The Environment*.
- Windahl (2015). Understanding Solutions as Technology – Driven Business Innovation (Journal of Business and Industrial Marketing).
- William M. Lankford (2000). Benchmarking Understanding The basics. *The Coastal Business Journal*. Volume 1, Number 1.
- Wernerfelt, B. (1984). ‘A Resource-Based View of the Firm’, *Strategic Management Journal*: 171–80.
- Yasin M (2002) The theory and practice of benchmarking: Then and now. *Benchmarking* 9: 217-243.
- Williamson, O. E. (1993). ‘The Logic of Economic Organization’, in O. E. Williamson and S. G. Winter (eds) *The Nature of the Firm: Origins, Evolution, and Development.*, pp. 90– 16. *New York: Oxford University Press*.
- Williamson, O. E. (1993). ‘*Opportunism and its Critics*’, *Managerial and Decision Economics* 14: 97–107.
- Williamson, O. E. (1999), ‘Strategy Research: Governance and Competence Perspectives’, *Strategic Management Journal* 20(12): 1087–108.
- Winter, S. G. (1995). ‘Four Rs of Profitability: Rents, Resources, Routines, and Replication’, in C. Montgomery (ed.) *Resource-Based and Evolutionary Theories of the Firm*, pp. 147–58. Boston, MA: Kluwer.
- Winter, S. G. (2003). ‘Understanding Dynamic Capabilities’, *Strategic Management Journal* 24(10): 991–5.
- Winter, S. G. (2003). ‘How Important is Imitation?’, *presentation at the Academy of Management Meeting*.
- Wang, C.L. and Ahmed, P.K. (2007), “Dynamic capabilities: a review and research agenda, international”, *Journal of Management Reviews*, Vol. 9 No. 1, pp. 31- 51.

- Weerawardena, J., Sullivan Mort, G., Liesch, P. and Knight, G. (2007), "Conceptualizing accelerated internationalization in the born global firm: a dynamic capabilities perspective", *Journal of World Business*, Vol. 42 No. 3, pp.294-306.
- Wiig, K.M. (1997), "Knowledge management: where did it come from & where will it go?", *Expert Systems with Applications*, Vol. 13 No. 1, pp. 1-14.
- Wu, L.Y. (2006). "Resources, dynamic capabilities and performance in a dynamic environment: perceptions in Taiwan IT enterprises", *Information & Management*, Vol. 43 No.4, pp. 447-454.
- Wu, L.Y. (2007). "Entrepreneurial resources, dynamic capabilities and start-up performance of Taiwan's high-tech firms", *Journal of Business Research*, Vol. 60 No. 5, pp. 549-555.
- Wade, M. and Hulland, J. (2004) 'Review: The resource-based view and information systems research: review, extension, and suggestions for future research', *MIS Quarterly*, Vol. 28, No. 1, pp.107–142.
- Worley, C.G. and Lawler, E.E. (2010) 'Agility and organization design: a diagnostic framework', *Organizational Dynamics*, April–June, Vol. 39, No. 2, pp.194–204.
- Wang, C.L. and Ahmed, P.K. (2007), "Dynamic capabilities: a review and research agenda, international", *Journal of Management Reviews*, Vol. 9 No. 1, pp. 31- 51.
- Weerawardena, J., Sullivan Mort, G., Liesch, P. and Knight, G. (2007), "Conceptualizing accelerated internationalization in the born global firm: a dynamic capabilities perspective", *Journal of World Business*, Vol. 42 No. 3, pp.294-306.
- Xu Yang (2014). Different choice of strategic innovation among companies in China market. *Journal of Science and Technology Policy Management*.
- Yauch, C.a. (2011) 'Measuring agility as a performance outcome', *Journal of Manufacturing Technology Management*, Vol. 22, No. 3, pp.384–404.
- Yeoh, P-L. (2009) 'Realized and potential absorptive capacity: understanding their antecedents and performance in the sourcing context', *The Journal of Marketing Theory and Practice*, Vol.17, No.1, pp.21–36.
- Zahra, S. and George, G. (2002) 'Absorptive capacity: a review, reconceptualization, and extension', *Academy of Management Review*, Vol. 27, No. 2, pp.185–203.

- Zack, H. (1999), "Developing a knowledge strategy", *California Management Review*, Vol. 41 No. 3, pp. 125-145.
- Zahra, S.A. and George, G. (2002), "Absorptive capability: a review, reconceptualization, and extension", *Academy of Management Review*, Vol. 27 No. 2, pp. 185-203.
- Zheng, S., Zhang, W., Wu, X. and Du, J. (2011), "Knowledge-based dynamic capabilities and innovation in networked environments", *Journal of Knowledge Management*, Vol. 15 No.6, pp. 1035-1051.
- Zollo, M. and Winter, S.G. (2002), "Deliberate learning and the evolution of dynamic capabilities", *Organization Science*, Vol. 13 No. 3, pp. 339-351.
- Zott, C. (2003), "Dynamic capabilities and the emergence of industry differential firm performance: insights from a simulation study", *Strategic Management Journal*, Vol. 24 No. 2, pp. 97-12