

DAFTAR PUSTAKA

- Al Rasyid, Harun, (Penyunting : Teguh Kismantoroaji, dkk). 1994. Dasar-Dasar. Statistika Terapan, Program Pascasarjana, Unpad : Bandung.
- Alfan, E. Othman, Md, Nor. 2005. *Undergraduate Student's performance: the Case of University of Malaya*. Proquest Educational Journal. 13,4. Page 329
- Allen, D.K., Fifield, N. 1999., *Re-engineering change in higher education, Information Research*, available at: <http://informationr.net/ir/4-3/paper56.html>, Vol. 4 No.3, .
- Aron, R. Clemons, E.K. 2001. *Achieving the Optimal Balance Between Investment in Quality and Investment in Self-Promotion for Information Products*. Journal of Management Information Systems; Fall; 18,2; ABI/INFORM Global. Pg. 65.
- Bakia, Marianne. 2000. *Costs of ICT use in Higher Education: What Little We Know*, *TechKnowLogia*, January/February, 2000 © Knowledge Enterprise, Inc. hal. 49 – 52
- Balanskat, Anja., Blamire, Roger., Kefala, Stella .2006. The ICT Impact Report A review of studies of ICT impact on schools in Europe. European Schoolnet in the framework of the European Commission's ICT cluster.
- Balitbang Diknas. *Pengkajian 13 Indikator Pendidikan*. Jakarta: Departemen Pendidikan Nasional Badan Penelitian dan Pengembangan Pusat Data dan Informasi Pendidikan, 2002.
- Barnett , Winston. 998. *Re-defining the Australian dream : towards a sustainable future. New South Wales:Working paper no. 2 : MB Env. Course at UTS, August 1998*
- Bateman, T.S, Snell, S.A. 2002. *Management, Computing in the New Era*, 5th Edition. Singapore: McGraw Hill.
- Becchetti, Leonardo. Bedoya, David Andres Londono dan Paganetto, Luigi. 2003. *ICT investment, productivity and efficiency: evidence at firm level using a stochastic frontier approach*. CEIS Tor Vergata - Research Paper Series, Vol. 10, No. 29 August 2003 hal 1-35.
- Bowen, H. R. *The Cost of Higher Education, How Much Do Colleges and Universities Spend per Student and How Much Should They Spend?* San Francisco: Jossey-Bass Publisher, 1980.

- Budiarto, A. 1988. Fungsi Data Satuan Kredit Semester dengan Bantuan Komputer terhadap Efektivitas Informasi Pengendalian Prestasi Belajar Mahasiswa Universitas Padjadjaran, Skripsi Fisipol. Bandung: Universitas Padjadjaran.
- Certo, S.C & Certo S.T. 2006. Modern Management 10th edition. International Edition. Singapore: Pearson Prentice Hall
- Chamblin Jr., L.D & Steger, J.A. 2000. Rethinking Faculty Development. Higher Education 39: 1-18. Netherlands: Kluwer Academic Publisher.
- Clement, W. *Intermediate ("Parafiscal") Financing Schemes*. Dalam. *Financing Recurrent Education, Strategies for Increasing Employment, Job Opportunities, and Productivity*. Halaman 81-98. Levin, H.M. dan Schütze (ed.), H.G Beverly Hills: Sage Publication, 1983.
- Cohn, E. *The Economics of Education, revised edition*. Massachusetts: Ballinger Publishing Company, 1979.
- Daft, R.L., Sormunen, J. and Parks, D. 1988, "Chief executive scanning, environmental characteristics, and company performance: an empirical study", Strategic Management Journal, Vol. 9 No. 2, pp. 123-39.
- Davenport, T.H. 1998. Putting the Enterprise into the Enterprise System. Harvard Business Review (76:4) July-Agustus, 1998, 121-131.
- Davis, G.B. , Olson, M.H. 1985 Management Information System, Conceptual Foundations, Structure and Development. New York: Mc-Graw Hill.
- Davis, G.B., dan Margareth, D.O. 1984. *Management Information System : Conceptual Foundation, Structure and Development*. Mc Graw-Hill, Kogakusha., Ltd., Tokyo.
- Davis, W. 1991 Sistem Pengolahan Informasi, edisi kedua. Diterjemahkan oleh: John B. Pasaribu. Jakarta: Penerbit Erlangga.
- Dedi Supriadi dan Fasli Jalal (ed.). *Reformasi Pendidikan dalam Konteks Otonomi Daerah*. Jogjakarta: Kerja sama Bappenas, Depdiknas, dan Adicita Karya Nusa, 2001.
- Dillon WR, Goldstein M. 1984. *Multivariate analysis: methods and applications*. John Wiley & Sons, New York.
- Duderstadt, J. J .(2000), *A University for the 21st Century*. Ann Arbor : The University of Michigan Press.
- Dunsire, A. (1973) Administration, The Word and Science. New York: John Wiley and Son.

- Ferranti, David De, et.al. 2003. Closing The Gap In Education And Technology. Washington: WorldBank
- Fitrie, R., Nugroho, E, & Fuad, A. .2008. Analisis Kebutuhan Pengembangan Sistem Informasi Akademik Menggunakan Framework Zachman di Akademi Keperawatan Muara Bungo.
<http://simkesugm06.wordpress.com/2008/11/01/analisis-kebutuhan-pengembangan-sistem-informasi-akademik-menggunakan-framework-zachman-di-akademi-keperawatan-muara-bungo/> (4 Desember 2008)
- Fitzgerald, J., Andra, F.F., and Warren, D.S. 1981. *Fundamentals of System Analysis*. Jhon Wiley & Sons, New York.
- Friedenberg, L. 1995. **Psychological Testing, Design, Analysis and Use**, Allyn and Bacon.
- Gibson, J.L, et.all. 2004. Organizations, Behavior, Structur, Process. International Edition. Singapore: McGraw Hill
- Guilford ,J.P. 1979. **Psychometric Methods** , Tata McGraw-Hill Publishing Company Limited.
- Gupta, L.D. (1983) Educational Administration at College Level. New Delhi: Mohan Primiani for Oxford and IBH Publ. Co.
- Hanna, D. E. 2003. Building a leadership vision: Eleven strategic challenges for higher education. *Educause Review*, 38(4).
- Harian “Pikiran Rakyat”. *Jutaan Lulusan SLTA Nganggung, Mutu Pendidikan Peringat ke-32 dari 38 Negara*. Bandung, Senin, 28 Juni 2004.
- Hasan, B. Ali, J. 2006. The Impact of General and System Specific Self-Efficacy on Computer Training Learning and Reactions. *Academy of Information and Management Sciences Journal*. Cullowhee. Vol. 9. Issue 1. Pg. 17, 19 Pgs.
- Hellstrom, Tomas. & Husted, Kenneth. 2004. Mapping knowledge and intellectual capital in academic environments: A focus group study. *Journal: Journal of Intellectual Capital*, Year: 2004 Volume: 5 Issue: 1 Page: 165 – 180
- Hough, J.R. *A Study of School Cost*. New Jersey: NFER Nelson Publisihing Company, 1981
- Hoyt, James. Huq, Faizul. Kreiser, Patrick. 2007. Measuring organizational responsiveness: the development of a validated survey instrument. *Management Decision Journal*. London: 2007. Vol. 45, Iss. 10; pg. 1573.

- Huda, SSM Sadrul. Tabassum, Ayesha dan Ahmed, JashimUddin. 2004. Use of ICT in the Private Universities of Bangladesh. *International Journal of Educational Administration* Volume 1 Number 1 (2009), pp. 77-82
- Indrajit, R.E. dan R. Djokopranoto. 2006. *Manajemen Perguruan Tinggi Modern*. Penerbit Andi Jogjakarta.
- Intsiful, Joseph. Okyere, Philip Fosu dan Osae, Shiloh. 2003. Use of ICT for Education, Research and Development in Ghana: Challenges, Opportunities and Potentials. Italy; *Round Table on Developing Countries Access to Scientific Knowledge, The Abdus Salam ICTP, Trieste, Italy*
- IT Government Institute. 2000. Cobit 3rd Edition Framework. USA. ITGI.
- Jaspersen, J. Carter, P.E. Zmud, R.W. 2005. A Comprehensive Conceptualization of Post-Adoptive Behaviors Associated with Information Technology Enabled Work Systems. *MIS Quarterly*, Sept. 2005; 29,3. *ABI/INFORM Global* pg. 525.
- Jogiyanto. 2007. *Sistem Informasi Keperilakuan*. Yogyakarta: Penerbit Andi
- Johns, R.L., Morphet, E.L. dan Alexander, K. *The Economics and Financing of Education. fourth edition*. New Jersey: Prentice-Hall, Inc., 1983.
- Jones, Dennis P. dan Paulson, Karen. 2001. *Developing and Maintaining the Information Infrastructure for State Level Higher Education Policymaking*. Colorado: National Center for Higher Education Management Systems.
- Jones, T.L. *Introduction to School Finance, Technique and Social Policy*. New York: MacMillan Publishing Company, 1985.
- Jusoh, Ruzita. Parnell, John A. 2007. Competitive Strategy and Performance Measurement in the Malaysian Context: An exploratory study. *Management Decision* Vol. 46 No. 1, 2008 pp. 5-31.
- Kamuzora, Faustin. 2006. Enhancing Human Resource Productivity Using Information and Communication Technologies: Opportunities and Challenges for Tanzania. Paper presented at Mzumbe University - CAFRAD Regional Conference, Arusha, Tanzania, February 26-28, 2006
- Kartiwa, Asep. 2008. Akuntabilitas dan Standarisasi Kualitas Perguruan Tinggi Swasta di Daerah. *EDUCARE: Jurnal Pendidikan dan Budaya*. <http://educare.e-fkipunla.net> (2 Desember 2008)

- Kidwell, Jillinda J. Linde, Karen M. Vander & Johnson, Sandra L. . 2000. Applying Corporate Knowledge Management Practices. *EDUCAUSE QUARTERLY* • Number 4 2000
- Klir., G.J. 1969. *An Approach to General Systems Theory*. Van Nostrand Reinhold Company, Canada.
- Kuratko, D., Goodale, J. and Hornsby, J. 2001. "Quality practices for a competitive advantage in smaller firms", *Journal of Small Business Management*, Vol. 39 No. 4, pp. 293-311.
- Laudon, K.C.& Laudon J.P. 2004. *Sistem Informasi Manajemen, Mengelola Perusahaan Digital*. Diterjemahkan oleh Erwin Philipus. Yogyakarta: Penerbit Andi
- Lavonte, L. Rivard, Suzanne. 2005. A Multilevel Model of Resistance to Information Technology Impelementation. *MIS Quarterly*, Sept. 2005; 29, 3: ABI/INFORM Global pg 461.
- Leidner, D.E. Kayworth. 2007. A Review of Culture in Information Systems Research: Toward a Theory of Information Technology Culture Conflict, *Management Information System Journal Quarterly*. <http://www.misq.org/archivist/home.html#past>.
- Levin, H.M. dan Schütze , H.G. (Ed.) *Financing Recurrent Education, Strategies for Increasing Employment, Job Opportunities, and Productivity*. Beverly Hills: Sage Publication, 1983.
- Levin, H.M. *Individual Entitlements*. Dalam. *Financing Recurrent Education, Strategies for Increasing Employment, Job Opportunities, and Productivity*. Halaman 39 - 66. Levin, H.M. dan Schütze (ed.), H.G Beverly Hills: Sage Publication, 1983.
- Liao, J., Welsch, H. and Stoica, M. 2003, "Organizational absorptive capacity and responsiveness: an empirical investigation of growth-oriented SMEs", *Entrepreneurship Theory & Practice*, Vol. 28, pp. 63-85.
- Linda, G., and William S. 2000. *Technology 2000 Analysis & Forecast*. IEEE Spectrum, pp. 27-31.
- Lyytinen, K. dan Hirschheim, R.A. 1987. *Information Systems Failures: A Survey and Classification of the Empirical Literature*. *Oxford Surveys in Information Technology*. P.I. Zorkoczy (ed) , Oxford University Press. Oxford. UK. 1987, pp. 257-309.
- Mabert, V.A., Soni, A. dan Venkataramanan, M.A. 2000. *Enterprise Resource Planning Survey of U.S. Manufacturing Firms*. *Production and Inventory Management Journal* (41:2) Second Quarter 2000, pp 52-58.

-
- .2001. *Enterprises Resource Planning: Common Myth Versus Evolving Reality*. Business Horizons (44:3) May-June 2001, pp 69-76.
- Malhotra, Y., 1997, *Knowledge Management, Knowledge Organization and Knowledge Workers: A View from the Front Lines*.
- Moa, EN., Palvia, Prashant. 2001. *Culture's Effect on Information Technology Acceptance*. Proceedings of the Decision Sciences Institute
- Murdich, R.G., and Joel, R. 1982. *Information System for Modern Management*. 2nd Edition, Prentice Hall of India New Delhi.
- Murdick, R.G., Ross, J.E., Claggett, J.R. 1996. *Sistem Informasi untuk Manajemen Modern*. Edisi Ketiga. Diterjemahkan oleh: Djamil. Jakarta: Penerbi Erlangga.
- O'Brien, J. 2005. *Introduction to Information System* 12th edition. International edition. Singapore: McGraw Hill.
- O'Brien, James A. 2005. *Introduction to Information System*. International Edition. New York: McGraww Hill.
- Orlosky, D.E., McClearly, L.E., dan Webb, L.D. *Educational Administration Today*. Columbus: Charles E. Merrill Publishing Company, 1984.
- Osterland, A. 2000. Blaming ERP. CFO, 16:1, January 2000, pp 89-92.
- Parthasarthy, R. and Sethi, S.P. 1992, "The impact of flexible automation on business strategy and organizational structure", *Academy of Management Review*, Vol. 17 No. 1, pp. 86-111.
- Pelgrum, W.J. dan Law, N. 2003. *Ict In Education Around The World: Trends, Problems And Prospects*. Paris : UNESCO: International Institute for Educational Planning
- Pilat, D. and F. C. Lee. 2001, "Productivity Growth in ICTproducing and ICT-using Industries: A Source of Growth Differentials in the OECD?", *OECD Science, Technologyand Industry Working Papers*, 2001/4, OECD Publishing. doi: 10.1787/77457630121
- Pitt, L.F. Watson R.T. Kavan, C.B. 1995. *Service Quality: A Measure of Information Systems Effectiveness*. MIS Quarterly; June 1995, 19, 2 ABI/INFORM Global Pg. 173.
- Productivity Commission. 2004. *ICT Use and Productivity: A Synthesis from Studies of Australian Firms*. Canberra: Commission Research Paper,

- Ramsden,P. 2004. *Learning to Lead in Higher Education*. London: Routledge/Taylor and Francis Group.
- Rehn, G. *Individual Drawing Rights*. Dalam. *Financing Recurrent Education, Strategies for Increasing Employment, Job Opportunities, and Productivity*. Halaman 67-80. Levin, H.M. dan Schütze (ed.), H.G Beverly Hills: Sage Publication, 1983.
- Rhinesmith, Stephen H. 1996. *A Managers Guide to Globalization*. New York: ASTD
- Rigby, D.K. Reichheld,F.F. dan Schefer, P. 2002. *Acoid the Four Perils of CRM*. *Harvard Business Review*. 80:2. February 2002. Pp 101-109.
- Riley, M.J. 1981. *Management Information System..* Holden Day, San Fransisco
- Rivai, H.V. 2001. *Fakto-faktor yang Mempengaruhi Efektivitas Belajar Mahasiswa*. Dalam *Jurnal Pendidikan dan Kebudayaan*. Mei 2001 tahun ke-7 No.029 halaman 215-231
- Ross, J.W. dan Weill, P. 2002. *Six IT Decisions Your IT People Shouldn't Make*. *Harvard Business Review*. 80:11, November 2002, pp 84-91.
- Sallis, E. *Total Quality Management in Education*, Kogan Page Educational Management Series. London: Kogan Page Limited, 1993.
- Salusu, J. 2004. *Pengambilan Keputusan Strategik Untuk Organisasi Publik dan Organisasi Non Profit*. Cetakan Ketujuh. PT Gramedia Widiasarana Indonesia, Jakarta.
- Schneckenberg, Dirk. 2006. Ecompetence In European Higher Education – Ict: Policy Goals, Change Processes And Research Perspectives*. Brussel: European eCompetence Initiative
- Senduperdana, A .2007. *Analisis Hasil Belajar Mata Kuliah Umum: Survei di Fakultas Ilmu Administrasi Universitas Krisnadwipayanan Jakarta*. Dalam *Jurnal Pendidikan dan Kebudayaan*, Januari 2007, tahun ke-13 no. 064. Halaman 47-70
- Sevella et all. 1993. *Pengantar Metode Penelitian*. Jalarta, UI Press.
- Simatupang, T.M. 1994. *Pemodelan Sistem*. Studio Manajemen Jurusan Teknik Industri, Institut Teknologi Bandung.
- Singarimbun dan Effendi. 1996. **Metode Penelitian Survey**. Tarsito. Bandung

- Slamet, Razak Abdul, Deraman A. 2008. Mengeliminasi Resistensi Masa menuju Berbudaya ICT pada Organisasi Publik Pendekatan Kurt Lewin. Dalam *Makalah-makalah Sistem Informasi*. Bandung: Penerbit Informatika.
- Smithson, S, and Hirschheim, R. 1998. *Analysing Information Systems Evaluation: Another Look At an Old Problem*. Eurapean Journal of Information System. 7. Page 158-174
- Snell, B. 2002. *Management, Competing in the New Era 5th edition*. New York: McGraw Hill- Irwin.
- Somekh, B. & Davis, N. (ed). 1997. *Using Information Techology Effectively in Teaching and Learning*. London: Routledge.
- Sudarwan, D. 1998. Model Pengelolaan Terpadu Sistem Pendidikan Tenaga Kependidikan di Tingkat Wilayah. Disertasi PPs IKIP Bandung.
- Sugiono. 2006. "Metode Penelitian Kuantitatif, Kualitatif dan R&D". Bandung: Alfabeta.
- Suryadi, Kadarsyah. 2007. Identifikasi Indikator Keberhasilan Kinerja Perusahaan Berbasis Proses Bisnis Sebagai Dasar Acuan Kebutuhan Informasi. Dalam *Prosiding Konferensi Nasional Sistem Informasi 2007*. Bandung: Penerbit Informatika
- Taroepatjeka, H. 1997. **Beberapa Aspek Mengenai Gerakan Manajemen dan Pengembangan Mutu di Indonesia**. *Proceeding Manajemen Kualitas di Indonesia*, Seminar sehari kerjasama Institut Teknologi Bandung, Universitas Pasundan, dan The University of Twente, Belanda di Bandung.
- Thatcher, M.E. & Oliver, J.R. 2001. *The Impact of Technology Investments on a Firm's Production Efficiency, Product Quality, and Productivity*. Journal of Management Information Systems. Armonk: Fall 2001. Vol 18. Iss 2; Pg 17, 26 Pages.
- Thomas, J.A. *The Productive School, System Analysis Approach to Educational Administration*. New York: John Wiley & Sons, Inc., 1971.
- Tim Berners-Lee. 2000. *Weaving The Web: The Past, Present, and Future of the World Wide Web by its Inventor*, Texere..
- Timmermann, D. *Financing Mechanisms, Their Impact on Postcompulsory Education*. Dalam. *Financing Recurrent Education, Strategies for Increasing Employment, Job Opportunities, and Productivity*. Halaman 99-129. Levin, H.M. dan Schütze (ed.), H.G Beverly Hills: Sage Publication, 1983
- Toffler, Alvin. 1980. *The Third Wave*, Pan Books, London,

- Trucano, Michael. 2010. *Perspectives on the use of information and communication technologies (ICTs) to benefit education in developing countries: Excerpts from the World Bank's EduTech blog*. Washington, DC: The World Bank.
- Undang-undang Nomor 20 tahun 2003 tentang *Sistem Pendidikan Nasional*. Jakarta: Departemen Pendidikan Nasional, 2003.
- UNESCO. 2002. *Information And Communication Technology In Education, A Curriculum For Schools And Programme Of Teacher Development*. France: UNESCO
- Van Ark, Bart. Inklaar, Robert. McGuckin, Robert H. 2003. *The Contribution of ICT-Producing and ICT-Using Industries to Productivity Growth: A Comparison of Canada, Europe and the United States*. International Productivity Monitor Number Six, Spring 2003
- Wahab, A.A. 2008. *Anatomi Organisasi dan Kepemimpinan Pendidikan : Telaah terhadap Organisasi dan Pengelolaan Organisasi Pendidikan*. Bandung : SPs UPI – CV Alfabeta.
- Ward, J.P. Taylor and P. Bond. 2006. *Evaluation and Realisation of IS/IT Benefits: an Empirical Study of Current Practice*. European Journal Information System. 4. Pages 214-225.
- Wibowo, Arif. 2008. Kajian tentang Perilaku Pengguna Sistem Informasi dalam pendekatan Technology Acceptance Model (TAM). Dalam *Makalah-makalah Sistem Informasi*. Jakarta: Penerbit Informatika.
- Wilson, T. 1995. *Modelling The Information User. The Wider Perspective. A paper delivered at the INFOTECH '95 Conference, Kuala Lumpur, Malaysia, November 1995*. <http://informationr.net/tdw/publ/papers/klpaper.html#1> (4 Desember 2008)
- World Bank. 2006. *Information and Communications for Development: Global Trends and Policies*. Washington: World Bank.
- WorldBank 2010. *Stepup Up Skills: For more jobs and higher productivity*. Washington: Worldbank.
- Yamane, T. 1967. *Statistics, an Introductory Analysis*. 2 nd Ed. New York : Harper and Row
- Zampa, S. E. and Ihme, D. 2006. Information systems maturity in e-business organizations. In: J. Ljungberg and M. Andersson, *Proceedings of the 14th*

European Conference on Information Systems. *European Conference on Information Systems*, Gotteborg, Sweden, (). 12-14 June, 2006.

Zamromi. 2008. Guru dan Mutu Sekolah, Makalah disampaikan pada Seminar dalam Rangka Reuni Alumni Pascasarjana UNY. Jogjakarta: SPS UNY.

Ziderman, A. dan Albrecht, D. *Financing Universities in Developing Countries, The Stanford Series on Education & Public Policy: 16* . London: The Falmer Press, 1995.

