

**ENGLISH LANGUAGE NEEDS ANALYSIS OF HOSPITALITY  
STUDENTS OF A VOCATIONAL HIGH SCHOOL: A CASE STUDY**

**A RESEARCH PAPER**

Submitted to the English Language Education Study Program,  
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in Partial Fulfilment of the Requirements for *Sarjana Pendidikan* Degree



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**ENGLISH LANGUAGE EDUCATION STUDY PROGRAM  
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2021**

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Oleh Ariel Nuresa Budhitama

Sebuah skripsi yang diajukan untuk memenuhi salah satu syarat memperoleh gelar Sarjana  
Pendidikan pada Fakultas Pendidikan Bahasa dan Sastra

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**PAGE OF APPROVAL**

**“English Language Needs Analysis of Hospitality Students of a Vocational  
High School: A Case Study”**

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## STATEMENT OF AUTHORIZATION

I certify that this research titled “*English Language Needs Analysis of Hospitality Students of a Vocational High School: A Case Study*” is my work. I am entirely aware of plagiarism and I have quoted some statements from the resources. All of the statements from other people or experts and institutions have already been appropriately cited.

Cianjur, December 2021



Ariel Nuresa Budhitama

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## PREFACE

All praise and gratitude be to Allah SWT. for the accomplishment of this research, and also to Prophet Muhammad SAW. for the greatest blessings.

This research titled “*English Language Needs Analysis of Hospitality Students of a Vocational High School: A Case Study*” is the requirements for *Sarjana Pendidikan* degree in English Language Education, Faculty of Language and Literature Education, Universitas Pendidikan Indonesia. The research is purposed to find out English target needs and present needs of hospitality students of vocational high school based on the point of view of students, teacher, and hoteliers around Cianjur. Hopefully, this research will be a valuable reference for the teacher in designing English courses for hospitality students or encouragement to dig deeper to find out the needs of hospitality program students.

The suggestion and criticism are accessible and appreciated for better research.

Cianjur, December 2021



Ariel Nuresa Budhitama

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## ENGLISH LANGUAGE NEEDS ANALYSIS OF HOSPITALITY STUDENTS OF VOCATIONAL HIGH SCHOOL

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### ABSTRACT

Hospitality is a field where communication skill is one of the most crucial aspects to be mastered since interactions with other people occur on a daily basis for anyone who works in that area. As the hospitality field deals with not only local tourists, but also foreign tourists, English has become a highly demanded language since English is a global language. However, English that is needed in the hospitality field is not as simple as English for general communication. Some attributes are specifically needed in English for the hospitality field. Therefore, as the students should be taught English is needed in the hospitality field, English for Specific Purposes will be an appropriate English to be taught to hospitality students because as has been defined by many ESP scholars, it is designed to fulfill the needs of the students. The current study seeks to find out English needs using target-situation analysis, and present-situation analysis, a framework proposed by Hutchinson & Waters (1987), for the students in the hospitality field. The study employed a case study method. The data were collected from the thirty-four 12<sup>th</sup> grade hospitality students by distributing the questionnaire, and from a teacher and hoteliers by conducting an interview. The result of the study revealed that all basic language skills, including vocabulary knowledge and grammar, have their extent in how they are needed by hospitality students. Listening and speaking are the most needed skills as they are involved in many tasks in the hospitality field. Reading and writing is the least needed skill as there are not many tasks that involve these skills. Vocabulary and grammar are needed as a foundation for other skills. The study also found that some skills need to be improved. Students need to improve their language skills, particularly speaking and listening skills, not only to be able to face some difficult tasks in the hospitality field but also to get a job in the hospitality field. students will find some difficult tasks in the hospitality field that require their language skills to be on a higher level. This study hopefully can become a reference for teachers in designing an English course for hospitality students.

**Keywords:** *English for Specific Purposes (ESP), hospitality program, vocational high school, needs analysis.*

Ariel Nuresa Budhitama, 2021

ENGLISH LANGUAGE NEEDS ANALYSIS OF HOSPITALITY STUDENTS OF A VOCATIONAL HIGH SCHOOL: A CASE STUDY

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