

## **BAB III**

### **METODE PENELITIAN**

#### **A. Rancangan Penelitian**

Penelitian ini ditujukan untuk mengidentifikasi, dan mengeksplorasi mengenai cybercounseling pada website yang ada di internet. Sehubungan dengan hal tersebut, maka metode yang digunakan dalam penelitian ini adalah metode eksploratif yaitu penelitian survai dengan penjajagan. Menurut Singarimbun (1995:4), pada penelitian penjajagan atau eksploratif bersifat terbuka. Sedangkan menurut Nasution (2003:24) penelitian yang bersifat eksploratif biasanya pada penelitian ini peneliti meneliti sesuatu yang belum dikenal atau hanya sedikit di kenal.

#### **B. Teknik Pengumpulan Data**

Pemanfaatan Internet sebagai media riset, memberikan keunggulan yaitu konektivitas dan jangkauan global, akses 24 jam, lebih cepat, kenyamanan dan kemudahan akses, biaya relatif murah, interaktivitas dan fleksibilitas. (Tjiptono, 2000)

Kelemahan di antaranya selektivitas dan anonimitas yaitu sulitnya mengidentifikasi indentitas responden, Clutter dan “never-ending search” yaitu Informasi yang tersedia di Internet



sangat besar jumlahnya, namun tidak semuanya dibutuhkan. pencarian tanpa strategi khusus bisa diibaratkan mencari jarum dalam jerami, sehingga sang peneliti “terjerumus” ke dalam belantara informasi tanpa ujung. Virus, reliabilitas dan validitas, sumber acuan atau hasil riset, karakteristik demografis pemakaian internet, ketergantungan pada jaringan telepon dan Internet Service Provider (ISP).

Sasaran penelitian ini adalah homepage yang tersedia di internet mengenai kajian cybercounseling. Dalam penelitian ini, peneliti menggunakan fasilitas dua mesin pencari yaitu www.google.com, dan www.yahoo.com hal ini dilakukan untuk memudahkan peneliti dalam mencari informasi yang diinginkan sehingga peneliti tidak terjerumus pada belantara informasi tanpa ujung. Untuk lebih jelasnya dapat ditampilkan mesin pencari dari situs www.google.com dan www.yahoo.com, sebagai berikut :

Google Indonesia

Web Gambar Grup Direktori

cybercounseling

Mesin Cari Google Saya Lagi Befungting

Cari di Web Cari di halaman Indonesia

Segalanya tentang Google - Google.com in English

Bikin halaman awal anda ke situs Google

©2004 Google - Cari 3,307,998,701 halaman web

Gambar 3.1 Mesin Pencari dari Google

[My](#)[Personalize](#)[Finance](#)[Store](#)

# YAHOO!

[Mail](#)[Messenger](#)

Help

[Web](#)[Images](#)[Yellow Pages](#)[Products](#)Search the Web: [Yahoo! Search](#)
[Advanced](#)  
[Preferences](#)

### Yahoo! Travel - Top Romantic Destinations

- Auctions, Autos, Classifieds, Real Estate, Shopping, Travel
- HotJobs, Maps, People Search, Personals, Yellow Pages
- Chat, GeoCities, Greetings, Groups, Mail, Messenger, Mobile
- Addresses, Briefcase, Calendar, My Yahoo!, PayDirect, Photos
- Games, Horoscopes, Kids, Movies, Music, Radio, TV
- Finance, Health, News, Sports, Weather

[More Yahoo!...](#)

EGO MORTENSEN  
**FIDALGO**  
in theatres  
MARCH 5TH  
WATCH PREVIEW [GET DOWNLOADS](#) SEE PHOTOS



Visit Official Site - Replay Animation - Ad Feedback

Make Yahoo! your home page - Add Pop-Up Blocker to your Toolbar

#### Business Services

- Hosting Domain
- Sell Online
- Market Online

#### Yahoo! Premium Services

- Personal Web Site
- Live Sports

- Personals
- PC Games

#### Web Directory - Sites organized by subject

##### Business & Economy

Bank, Shopping, Jobs...

##### Computers & Internet

WWW, Software, Games...

##### Entertainment

TV, Radio...

##### Health & Medicine

Drugs, Fitness...

##### Home & Sports

Hobbies, Autos, Outdoors...

##### Science & Technology

Drugs, Fitness...

##### Government

Military, Law, Taxes...

##### Regional

Argentina, Australia, Brazil...

##### Society & Culture

Religion, Environment, Culture...

##### Education

College and University, K-12...

##### Arts & Humanities

Literature, Music, Art, History...

##### Science

Animals, Astronomy, Engineering...

##### Social Science

Languages, Archaeology, Psychology...

##### Reference

Phone Numbers, Dictionaries, Quotations...

[Buzz Index - Yahoo! Picks - New Additions - Full Coverage](#)

### Local Yahoos!

[Europe](#)[Asia Pacific](#)[Americas](#)

### Personal Assistant

Get free email with SpamGuard  
Yahoo! Mail - Sign up now

### Yahoo! Finance Tax

Get your refund fast  
File online

### In The News

1:29pm

- Gephardt backs Kerry; Dean stays silent
- CIA chief, Saddam wasn't imminent threat
- Group takes over city in Haiti; 4 dead
- Commandments go on exhibit at Ala. church
- Secret of homing pigeons revealed
- Beatlemania celebrates 40 years
- NCAA Hoops - NBA - NHL - AT&T Pro

[News](#) - [Elections](#) - [Sports](#) - [Stocks](#) - [Weather](#)

### Marketplace

- South Beach Diet

Start losing weight today with your personalized plan, plus a free diet profile.

- Unicef's Baby AAA+ Money Certificate  
Only at Amazon - \$1 up now
- Netflix brings DVD movies home to you  
late fees, free shipping - Try free
- Enter to win - A 15-day European vacation valued at more than \$40,000
- Buy flowers, candy, jewelry and more  
Same day shipping Valentine's Day Gift

[Shopping](#) - [Computers](#) - [Electronics](#) - [Travel](#)

### Entertainment

- LAUNCH Grammy Awards Preview



Watch videos from this year's nominated artists! Also: check out ET's Grammy Coverage.

- Yahoo! Movies - In Theaters this Week



Barbershop 2, Catch That Kid, Miracle, You Got Served, The Effect, Along Came Polly, Rent the King, more...

[Entertainment](#) - [Games](#) - [Movies](#) - [Music](#)

- |                |                  |             |             |                   |
|----------------|------------------|-------------|-------------|-------------------|
| • Norway       | • Asia           | • Japan     | • Argentina | • Mexico          |
| • Spain        | • Australia & NZ | • Korea     | • Brazil    | • U.S. in Chinese |
| • Sweden       | • China          | • Singapore | • Canada    | • U.S. in Spanish |
| • UK & Ireland | • Hong Kong      | • Taiwan    |             |                   |
|                | • India          |             |             |                   |

**U.S. Cities:** Atlanta - Boston - Chicago - Houston - LA - NYC - SF Bay - Seattle - more...

### More Yahoo!

Guides	Small Business	Enterprise	Personal Finance
	<ul style="list-style-type: none"> <li>• Get a Domain Name</li> <li>• Promote Your Business</li> <li>• Small Biz Center</li> <li>• Sell Online</li> <li>• Web Hosting</li> </ul>	<ul style="list-style-type: none"> <li>• Business Messenger</li> <li>• Resumix</li> </ul>	<ul style="list-style-type: none"> <li>• Banking</li> <li>• Bill Pay</li> <li>• Money Manager</li> <li>• Insurance</li> <li>• Loans</li> <li>• Taxes</li> </ul>

ns!

### Even More Yahoo...

Access Yahoo! via: PDAs - Web-enabled Phones - Voice (1-800-My-Yahoo) - DSL - Dial-up



[How to Suggest a Site](#) - [Company Info](#) - [Copyright Policy](#) - [Terms of Service](#) - [Jobs](#) - [Advertise with Us](#)

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[Privacy Policy](#)

Gambar 3.2 Mesin Pencari dari Yahoo

Peneliti mencari sumber data pada internet berdasarkan kata kunci “keyword”. Kata kunci yang di gunakan oleh peneliti adalah kata cybercounseling, e-counseling, e-mail therapy, e-therapy, ethnic cybercounseling, philosophy cybercounseling. (contoh format website mengenai e-therapy dan cybercounseling terlampir). Pada pencarian website terdapat perbedaan jumlah antara mesin pencari google dan yahoo, contohnya dalam pencarian situs cybercounseling di google ada 537 website, sedangkan di yahoo ada 546 website. Hal ini dikarenakan pada masing-masing mesin pencari website terdapat perbedaan Internet Service Provider (ISP). Setiap harinya jumlah website mengalami perubahan baik penambahan maupun pengurangan.

Pada mesin pencari google, kata kunci “cybercounseling”, terdapat 537 website akan tetapi 317 yang dapat dilihat sisanya tidak dapat dilihat. Sebagian besar situs yang ada di internet berupa website dan jurnal sedangkan sebagian kecil berupa penawaran produk, misalnya penawaran buku. Sesuai dengan kebutuhan penelitian maka peneliti hanya mengambil data sebanyak 52 website.

Format dari mesin pencari google dan yahoo, dapat digambarkan sebagai berikut :

**CASS Closed December 19, 2003**

ember 19, 2003 the ERIC Clearinghouse on Counseling and Student closed. The ERIC Clearinghouse on Counseling and ...

uncg.edu/ - 6k - 2 Feb 2004 - Tersimpan - Halaman yang mirip

rizons.Com

30, 2004. Home | Register. ...

www.helphorizons.com/vo/votourlinks.asp - 9k - Tersimpan - Halaman yang mirip

**Counseling LCSV**

ci pour visiter le site web de **CyberCounseling**. Le **CyberCounseling**

service de counseling professionnel disponible sur Internet. ...

renshepell.com/francais/cybercounseling.asp - 14k - Tersimpan - Halaman yang mirip

326 2000-03-00 Ethics and Regulations of Cybercounseling. ...

ounseling is defined as the practice of professional counseling and information

that occurs when client(s) and counselor(s) are in separate or ...

facility.net/databases/ ERIC\_Digests/ed446326.html - 20k - Tersimpan - Halaman yang mirip

Webcast Series / **Cybercounseling**: Best Practices for Student ...

**Counseling**: Best Practices for Student Services, with Donna Ford. ... What

needs and desires of distance students for **cybercounseling**? ...

et.info/projects/laap/webcast/webcast4.asp - 26k - Tersimpan - Halaman yang mirip

**What is Cybercounseling**

Format File: Microsoft Powerpoint 97 - Tampilkan sebagai HTML

2/16/03. **Cybercounseling**. ... **Cybercounseling** and Cyberlearning: Strategies and

resources for the Millennium edited by John W. Bloom and Garry R. Walz. ...

www.wcet.info/projects/laap/about/cybercounseling.ppt - Halaman yang mirip

[Hasil lain dari www.wcet.info ]

and Regulations of Cybercounseling. ERIC/CASS Digest.

and Regulations of Cybercounseling. ERIC/CASS Digest. **Cybercounseling** ... effects.

ARE CRITICAL ISSUES IN CYBERCOUNSELING? ...

cdigests.org/2001-3/ethics.htm - 20k - Tersimpan - Halaman yang mirip

rn.com: Books: **Cybercounseling** and Cyberlearning: Strategies ...

azon.com/exec/obidos/tg/ detail/-/155620180X?v=glance - Halaman yang mirip

**Counseling & Neuropsychological Assessment Lab Reports: Guide**

**COUNSELING AND NEUROPSYCHOLOGICAL ASSESSMENT LAB: RESEARCH REPORTS**. ...

**Counseling** are conducted by the UNLV School Counseling Research Group. ...

unlv.edu/EP/Faculty/Jones/nlguide.htm - 8k - Tersimpan - Halaman yang mirip

**Counseling and CyberLearning**

**Counseling and CyberLearning**. Career Motivation Ideas. From: Ginger Remote

208.143.221.2. Comments. ... Comments. **Cybercounseling and Cyberlearning Update**: ...

2-in.org/\_discussion/0000005.htm - 6k - Tersimpan - Halaman yang mirip

ambar 3.3 Alamat Website Mengenai Cybercounseling di Google

Search: **cybercounseling**[Images](#)[Directory](#)[Yellow Pages](#)[News](#)[Products](#)**WEB RESULTS** out of about 546 (What's this?)

**ERIC/CASS Closed - December 19, 2003**   
On December 19, 2003 the ERIC Clearinghouse on Counseling and Student Services closed. The ERIC Clearinghouse on Counseling and ...  
[ericcass.uncg.edu/](http://ericcass.uncg.edu/) - 6k - Cached

**helpHorizons.Com**   
January 30, 2004. Home | Register. ...  
<https://www.helphorizons.com/vo/votourlinks.asp> - 9k - Cached - More pages from this site

**ED446326 2000-03-00 Ethics and Regulations of Cybercounseling.** ...   
Cybercounseling is defined as the practice of professional counseling and information delivery that occurs when client(s) and counselor(s) are in separate or ...  
[www.ericfacility.net/databases/ERIC\\_Digests/ed446326.html](http://www.ericfacility.net/databases/ERIC_Digests/ed446326.html) - 20k - Cached - More pages from this site

**NCET: Webcast Series / Cybercounseling: Best Practices for Student ...**   
Cybercounseling: Best Practices for Student Services. with Donna Ford. ... What are the needs and desires of distance students for cybercounseling? ...  
[www.wcet.info/projects/laap/webcast/webcast4.asp](http://www.wcet.info/projects/laap/webcast/webcast4.asp) - 26k - Cached - More pages from this site

**Ethics and Regulations of Cybercounseling. ERIC/CASS Digest.**   
... Ethics and Regulations of Cybercounseling. ERIC/CASS Digest. Cybercounseling ... effects.  
**WHAT ARE CRITICAL ISSUES IN CYBERCOUNSELING?** ...  
[www.ericdigests.org/2001-3/ethics.htm](http://www.ericdigests.org/2001-3/ethics.htm) - 20k - Cached - More pages from this site

**Amazon.com: Books: Cybercounseling and Cyberlearning: Strategies ...**   
[www.amazon.com/exec/obidos/tg/detail/-/155620180X?v=glance](http://www.amazon.com/exec/obidos/tg/detail/-/155620180X?v=glance)

**CyberCounseling & Neuropsychological Assessment Lab Reports: Guide**   
**CYBERCOUNSELING AND NEUROPSYCHOLOGICAL ASSESSMENT LAB: RESEARCH REPORTS.** ... Studies in CyberCounseling are conducted by the UNLV School Counseling Research Group. ...  
[education.unlv.edu/EP/Faculty/Jones/nlguide.htm](http://education.unlv.edu/EP/Faculty/Jones/nlguide.htm) - 8k - Cached - More pages from this site

**CyberCounseling LCSL** - Translate this page  
Cliquez ici pour visiter le site web de CyberCounseling. Le CyberCounseling

Jambar 3.4 Alamat Website Mengenai Cybercounseling di Yahoo



### C. Pelaksanaan Pengumpulan Data

Langkah-langkah yang di tempuh dalam persiapan pengumpulan data ini adalah sebagai berikut :

- a. Peneliti mengambil data penelitiannya melalui internet. Peneliti mengunjungi warnet yang terdekat dengan rumah yaitu di K 100, Dot.com dan 44 net. Penelitian ini dilakukan pada bulan April 2003. Biasanya peneliti melakukan browsing di internet sekitar 2 sampai 5 jam.
- b. Peneliti membuka website dengan terlebih dahulu mencari website yang dimaksud dengan mesin pencari google.com atau yahoo.com. hal ini dilakukan oleh peneliti untuk mempercepat mendapatkan website yang dimaksud. Untuk memudahkannya peneliti menggunakan kata kunci atau "key word". Mesin pencari google lebih cepat menemukan data dibandingkan dengan yahoo.com, hal ini dikarenakan google mempunyai server yang khusus.
- c. Setelah mesin pencari menemukan website yang dimaksud maka peneliti melakukan menyortiran website, hal ini disesuaikan dengan kebutuhan peneliti.
- d. Setelah dilakukan menyortiran, peneliti mengkopi data yang dimaksud ke dalam disket, hal ini dilakukan untuk dokumentasi. Setelah selesai browsing, peneliti melakukan analisis terhadap data yang ada.