# TABLE OF CONTENTS

<table>
<thead>
<tr>
<th>PAGE OF APPROVAL</th>
<th>i</th>
</tr>
</thead>
<tbody>
<tr>
<td>STATEMENT</td>
<td>ii</td>
</tr>
<tr>
<td>PREFACE</td>
<td>iii</td>
</tr>
<tr>
<td>ACKNOWLEDGEMENTS</td>
<td>iv</td>
</tr>
<tr>
<td>ABSTRACT</td>
<td>vi</td>
</tr>
<tr>
<td>TABLE OF CONTENTS</td>
<td>vii</td>
</tr>
</tbody>
</table>

## CHAPTER I INTRODUCTION

1.1 Background of the study. 1
1.2 Research questions 3
1.3 Aims of the study 3
1.4 Scope of the study 3
1.5 Significance of the study 4
1.6 Research method 4
1.7 Clarification of terms 4
1.8 Paper organization 5

## CHAPTER II THEORETICAL FOUNDATION

2.1 The nature of speaking skill 7
   2.1.1 Definition of speaking 7
   2.1.2 Types of speaking 8
   2.1.3 Spoken language and communication 9
2.2 Difficulties in speaking English

2.2.1 Difficulties on linguistic aspect

2.2.2 Difficulties on psychological aspect

2.3 Strategies in speaking English

2.3.1 Strategies in speaking English related to linguistic aspect

2.3.2 Strategies in speaking English related to psychological aspect

2.4 Previous study

2.5 Synthesis

CHAPTER III RESEARCH METHODOLOGY

3.1 Statements of the problem

3.2 Research design

3.3 Site and respondents

3.4 Data collection method

3.4.1 Questionnaire

3.4.2 Interview

3.5 Data analysis

3.5.1 Questionnaire

3.5.2 Interview

CHAPTER IV FINDINGS AND DISCUSSIONS

4.1 Difficulties encountered by NEDS in speaking English

4.1.1 Difficulties in speaking English related to linguistic aspect
4.1.1.1 Lack of vocabulary ........................................... 28
4.1.1.2 Lack of grammatical knowledge .......................... 31
4.1.1.3 Lack of proper English pronunciation .................... 33
4.1.2 Difficulties in speaking English related to psychological aspect .......... 33
  4.1.2.1 Nervousness ................................................. 34
  4.1.2.2 Lack of confidence ........................................... 35
  4.1.2.3 Fear of making mistakes .................................... 36
  4.1.2.4 Fear of other responses ..................................... 36
  4.1.2.5 Shyness ....................................................... 37
4.2 Strategies used by NEDS to overcome difficulties encountered in speaking English .......................................................... 38
  4.2.1 Strategies used by the NEDS to overcome difficulties in speaking related to linguistic aspect ........................................... 38
    4.2.1.1 Language switch ........................................... 38
    4.2.1.2 Appealing for help ......................................... 39
    4.2.1.3 Paralinguistic ................................................ 40
  4.2.2 Strategies used by the NEDS to overcome difficulties in speaking related to psychological aspect ...................................... 41
    4.2.2.1 Smiling or laughing ......................................... 41
    4.2.2.2 Taking a risk ................................................ 42
    4.2.2.3 Keeping silent .............................................. 42
    4.2.2.4 Taking a deep breath ..................................... 43
4.3 Analysis ........................................................................ 43
CHAPTER V CONCLUSIONS AND SUGGESTIONS .......................... 46
5.1 Conclusions.................................................................................. 46
5.2 Suggestions................................................................................. 47

REFERENCES ....................................................................................... 48

APPENDICES .......................................................................................