

## TABLE OF CONTENTS

<b>PAGE OF APPROVAL</b> .....	<b>i</b>
<b>STATEMENT OF AUTHORIZATION</b> .....	<b>ii</b>
<b>PREFACE</b> .....	<b>iii</b>
<b>ACKNOWLEDGEMENTS</b> .....	<b>iv</b>
<b>ABSTRACT</b> .....	<b>vi</b>
<b>TABLE OF CONTENTS</b> .....	<b>vii</b>
<b>LIST OF TABLES</b> .....	<b>ix</b>
<b>LIST OF FIGURES</b> .....	<b>x</b>
<b>CHAPTER I</b> .....	<b>1</b>
<b>INTRODUCTION</b> .....	<b>1</b>
1.1 Background of the Study .....	1
1.2 Statement of Problems .....	3
1.3 Purposes of the Study .....	3
1.4 Scope of the Study .....	3
1.5 Significance of the Study .....	4
1.6 Research Methodology .....	4
1.6.1 Research Design .....	4
1.6.2 Site and Subjects of the Study .....	5
1.6.3 Data Collection and Instruments .....	6
1.6.4 Data Analysis .....	6
1.7 Clarification of Terms .....	7
1.8 Organization of the Paper .....	7
<b>CHAPTER II</b> .....	<b>8</b>
<b>THEORETICAL FRAMEWORK</b> .....	<b>8</b>
2.1 Speech Acts .....	8
2.1.1 Speech Act Theory .....	8
2.1.2 Classifications of Speech Acts .....	10
2.2 Speech Act of Refusal .....	14
2.3 Brief Descriptions of Speech Levels of Minangnese and Sundanese People .....	16
2.3.1 Minangnese People .....	16

2.3.2 Sundanese People .....	17
2.4 Social Variables (Power, Social distance, and Rank of imposition) .....	18
2.5 Previous Studies on Refusal Strategies .....	21
<b>CHAPTER III.....</b>	<b>25</b>
<b>RESEARCH METHODOLOGY.....</b>	<b>25</b>
3.1 Formulation of Problems .....	25
3.2 Research Design .....	25
3.3 Data Collection .....	26
3.4 Data Analysis .....	27
<b>CHAPTER IV .....</b>	<b>29</b>
<b>FINDINGS AND DISCUSSION .....</b>	<b>29</b>
4.1 The Refusal Strategies employed by Sundanese and Minangnese Students	29
4.1.1 General findings.....	29
4.1.2 List of Strategies employed by Sundanese and Minangnese Students	32
4.1.3 Similarities and Differences in the Use of Refusal Strategies by Sundanese and Minangnese Students.....	48
4.2 The Contributions of Power Relation, Social Distance and Rank of Imposition towards the Realization of Refusal Strategies by the Respondents.....	52
4.2.1 The Contribution of Power Relation towards Refusal Strategies Realization by the Respondents .....	52
4.2.2 The Contribution of Social Distance towards Refusal Strategies Realization by the Respondents .....	58
4.2.3 The Contribution of Rank of Imposition towards Refusal Strategies Realization by the Respondents .....	62
4.2.4 The Relation between Power, Distance, and Imposition with regard to Their Contribution to the Realization of the Refusal Strategies .....	66
<b>CHAPTER V .....</b>	<b>68</b>
<b>CONCLUSION AND SUGGESTION.....</b>	<b>68</b>
5.1 Conclusion .....	68
5.2 Suggestion.....	69
<b>BIBLIOGRAPHY .....</b>	<b>71</b>