

CHAPTER V

CONCLUSION AND SUGGESTIONS

This chapter presents the conclusion of the study and some suggestions for further research. This chapter is divided into two sections: conclusion and suggestions. The first section, the conclusion, provides the answer to the research questions of the present study. The second section, the suggestions, provides some recommendations for future studies.

5.1. Conclusion

This study investigates the types of repair strategies proposed by Schegloff, Jefferson, and Sack (1977): (1) self-initiated and self-repair, (2) self-initiated and other-repair, (3) other-initiated and self-repair, and (4) other-initiated and other-repair that is used by Basuki Tjahaja Purnama or Ahok in formal and informal talk shows. The conversation is taken from *Mata Najwa*: “Perisai Anti Korupsi” as the formal talk show and *Hitam Putih* as the informal talk show: “Perjalanan Hidup Basuki Tjahaja Purnama”. Moreover, this study investigates whether or not Ahok uses the same strategies in the formal and the informal talk shows.

It is found that not all types of repairs were identified in the conversation of the two selected talk shows. Based on the present study, there are only three types of repair strategies that occur in the conversation: (1) self-initiated and self-repair, (2) self-initiated and other-repair, and (3) other-initiated and self-repair. There are totally twenty-four occurrences of the identified repairs types: the twelve occurrences are found in *Mata Najwa* and the twelve occurrences in *Hitam Putih*. Among the twelve occurrences in *Mata Najwa*, other-initiated and self-repaired appeared as the dominant type, followed by self-initiated and self-repaired, and self-initiated and other-repaired respectively. Meanwhile, among the twelve occurrences in *Hitam Putih*, self-initiated and self-repair is identified as the dominant type, followed by other-initiated and self-repair, and the last is self-initiated and other-repair.

Gita Rahayu, 2016

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A CONVERSATION ANALYSIS

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The analysis of data related to repair strategies used by Ahok in the formal and the informal television talk shows revealed that Ahok exhibits different types of repair strategies to maintain his conversational interaction with the hosts in the two talk shows. In the formal talk show, Ahok tends to use other-initiated and self-repair strategy, where Ahok's utterances are more likely to be initiated by Najwa as the host of the talk show. Meanwhile, in the informal talk show, Ahok tends to initiate the repair for his own mistakes which is self-initiated and self-repair.

From the data analysis in *Mata Najwa*, most of other-initiated strategies done by Najwa are in the form of asking for Ahok's clarification and confirmation regarding his utterances by repeating parts of Ahok's utterances. In the case of other-initiated and self-repair strategy, it is not because Ahok has done some speech errors but rather because Najwa tries to explore Ahok's explanation based on her prior knowledge. Finally, other-initiated and self-repair by Ahok help the conversation to be understood clearly.

In *Hitam Putih*, however, self-initiated and self-repair strategy is dominantly used by Ahok. Most of the initiations by Ahok are in the form of miss pronunciation, which is a problem in speaking. The dominations of self-initiated strategies by Ahok in the informal talk show are mostly corrected by himself in the same turn immediately. Besides, Ahok pauses his utterances while searching for words, just like people in ordinary conversations.

To sum up, the format of the talk show influences Ahok's utterances. Ahok makes mistakes in his utterances in the informal talk show because of his fast speech. He states everything directly without being afraid to make some mistakes. It is different from the situation in the formal talk show, Ahok tends to be more careful in conveying his thoughts.

5.2 Suggestions

Conversation analysis has many elements that can become the foci of future studies. However, this study only focuses on repair strategies used by Basuki Tjahaja Purnama or Ahok in two different television talk shows: *Mata Najwa* as the formal talk show and *Hitam Putih* as the informal talk show. There are still many

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elements to be conducted in CA area, especially in investigating the way one person talks in different situations. Thus, it can still be developed. It is suggested that future study focus on not only repair strategies but also other elements of CA to make the analysis deeper. It would also be interesting if these studies involve several debate programs and compare the same speakers.

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