

Validitas Service Encounter (X)

Correlations

		x1.1	x1.2	x1.3	x1.4	x1.5	x1.6
x1.1	Pearson Correlation	1	,263	,361*	,424*	,424*	,617**
	Sig. (2-tailed)		,160	,050	,020	,020	,000
	N	30	30	30	30	30	30
x1.2	Pearson Correlation	,263	1	,186	,150	,150	,047
	Sig. (2-tailed)	,160		,326	,429	,429	,804
	N	30	30	30	30	30	30
x1.3	Pearson Correlation	,361*	,186	1	,325	,325	,174
	Sig. (2-tailed)	,050	,326		,080	,080	,359
	N	30	30	30	30	30	30
x1.4	Pearson Correlation	,424*	,150	,325	1	1,000**	-,079
	Sig. (2-tailed)	,020	,429	,080		,000	,679
	N	30	30	30	30	30	30
x1.5	Pearson Correlation	,424*	,150	,325	1,000**	1	-,079
	Sig. (2-tailed)	,020	,429	,080	,000		,679
	N	30	30	30	30	30	30
x1.6	Pearson Correlation	,617**	,047	,174	-,079	-,079	1
	Sig. (2-tailed)	,000	,804	,359	,679	,679	
	N	30	30	30	30	30	30
x1.7	Pearson Correlation	,513**	,191	,084	,115	,115	,422*
	Sig. (2-tailed)	,004	,311	,659	,547	,547	,020
	N	30	30	30	30	30	30
x1.8	Pearson Correlation	,351	,191	,013	,450*	,450*	,000
	Sig. (2-tailed)	,057	,312	,947	,013	,013	1,000
	N	30	30	30	30	30	30
x1.9	Pearson Correlation	,234	,179	,444*	,298	,298	,100
	Sig. (2-tailed)	,213	,345	,014	,110	,110	,598
	N	30	30	30	30	30	30
x1.10	Pearson Correlation	,500**	,330	,406*	,265	,265	,331
	Sig. (2-tailed)	,005	,075	,026	,156	,156	,074
	N	30	30	30	30	30	30
x1.11	Pearson Correlation	,424*	,355	,046	,264	,264	,289
	Sig. (2-tailed)	,020	,055	,810	,159	,159	,122
	N	30	30	30	30	30	30

Correlations

		x1.7	x1.8	x1.9	x1.10	x1.11	x1.12
x1.1	Pearson Correlation	,513	,351	,234 [*]	,500 [*]	,424 [*]	,562 ^{**}
	Sig. (2-tailed)	,004	,057	,213	,005	,020	,001
	N	30	30	30	30	30	30
x1.2	Pearson Correlation	,191	,191	,179	,330	,355	,349
	Sig. (2-tailed)	,311	,312	,345	,075	,055	,059
	N	30	30	30	30	30	30
x1.3	Pearson Correlation	,084 [*]	,013	,444	,406	,046	,395
	Sig. (2-tailed)	,659	,947	,014	,026	,810	,031
	N	30	30	30	30	30	30
x1.4	Pearson Correlation	,115 [*]	,450	,298	,265	,264 ^{**}	,402
	Sig. (2-tailed)	,547	,013	,110	,156	,159	,028
	N	30	30	30	30	30	30
x1.5	Pearson Correlation	,115 [*]	,450	,298	,265 ^{**}	,264	,402
	Sig. (2-tailed)	,547	,013	,110	,156	,159	,028
	N	30	30	30	30	30	30
x1.6	Pearson Correlation	,422 ^{**}	,000	,100	,331	,289	,331
	Sig. (2-tailed)	,020	1,000	,598	,074	,122	,074
	N	30	30	30	30	30	30
x1.7	Pearson Correlation	1 ^{**}	,032	,173	,191	,311	,061 [*]
	Sig. (2-tailed)		,865	,361	,311	,095	,750
	N	30	30	30	30	30	30
x1.8	Pearson Correlation	,032	1	,084	,191 [*]	,111 [*]	,224
	Sig. (2-tailed)	,865		,661	,312	,559	,234
	N	30	30	30	30	30	30
x1.9	Pearson Correlation	,173	,084	1 [*]	,408	,384	,382
	Sig. (2-tailed)	,361	,661		,025	,036	,037
	N	30	30	30	30	30	30
x1.10	Pearson Correlation	,191 ^{**}	,191	,408 [*]	1	,218	,902
	Sig. (2-tailed)	,311	,312	,025		,247	,000
	N	30	30	30	30	30	30
x1.11	Pearson Correlation	,311 [*]	,111	,384	,218	1	,280
	Sig. (2-tailed)	,095	,559	,036	,247		,134
	N	30	30	30	30	30	30

Correlations

		Tx.1	x2.1	x2.2	x2.3	x2.4	x2.5
x1.1	Pearson Correlation	,825	,351	,176 [*]	,140 [*]	,617 [*]	,512 ^{**}
	Sig. (2-tailed)	,000	,057	,353	,460	,000	,004
	N	30	30	30	30	30	30
x1.2	Pearson Correlation	,459	,191	,055	-,153	,047	,190
	Sig. (2-tailed)	,011	,312	,775	,420	,804	,315
	N	30	30	30	30	30	30
x1.3	Pearson Correlation	,543 [*]	,013	,402	-,260	,174	,083
	Sig. (2-tailed)	,002	,947	,028	,166	,359	,665
	N	30	30	30	30	30	30
x1.4	Pearson Correlation	,659 [*]	,450	,568	,260	-,079 ^{**}	,112
	Sig. (2-tailed)	,000	,013	,001	,165	,679	,555
	N	30	30	30	30	30	30
x1.5	Pearson Correlation	,659 [*]	,450	,568	,260 ^{**}	-,079	,112
	Sig. (2-tailed)	,000	,013	,001	,165	,679	,555
	N	30	30	30	30	30	30
x1.6	Pearson Correlation	,451 ^{**}	,000	,000	,111	1,000	,422
	Sig. (2-tailed)	,012	1,000	1,000	,561	,000	,020
	N	30	30	30	30	30	30
x1.7	Pearson Correlation	,472 ^{**}	,032	,143	-,047	,422	1,000 [*]
	Sig. (2-tailed)	,008	,865	,452	,804	,020	,000
	N	30	30	30	30	30	30
x1.8	Pearson Correlation	,427	1,000	,306	,033 [*]	,000 [*]	,029
	Sig. (2-tailed)	,019	,000	,101	,864	1,000	,879
	N	30	30	30	30	30	30
x1.9	Pearson Correlation	,557	,084	,668 [*]	-,106	,100	,171
	Sig. (2-tailed)	,001	,661	,000	,579	,598	,366
	N	30	30	30	30	30	30
x1.10	Pearson Correlation	,702 ^{**}	,191	,327 [*]	-,156	,331	,190
	Sig. (2-tailed)	,000	,312	,077	,412	,074	,315
	N	30	30	30	30	30	30
x1.11	Pearson Correlation	,544 [*]	,111	,250	,133	,289	,312
	Sig. (2-tailed)	,002	,559	,183	,483	,122	,094
	N	30	30	30	30	30	30

Correlations

		x2.6	x2.7	x2.8	x2.9	Tx.2	x3.1
x1.1	Pearson Correlation	,326	,424	,492 [*]	,351 [*]	,692 [*]	,263 ^{**}
	Sig. (2-tailed)	,079	,020	,006	,057	,000	,160
	N	30	30	30	30	30	30
x1.2	Pearson Correlation	,244	,355	,290	,191	,257	1,000
	Sig. (2-tailed)	,195	,055	,120	,312	,171	,000
	N	30	30	30	30	30	30
x1.3	Pearson Correlation	,333 [*]	,046	,147	,013	,145	,186
	Sig. (2-tailed)	,072	,810	,438	,947	,444	,326
	N	30	30	30	30	30	30
x1.4	Pearson Correlation	,334 [*]	,264	,365	,450	,574 ^{**}	,150
	Sig. (2-tailed)	,072	,159	,047	,013	,001	,429
	N	30	30	30	30	30	30
x1.5	Pearson Correlation	,334 [*]	,264	,365	,450 ^{**}	,574	,150
	Sig. (2-tailed)	,072	,159	,047	,013	,001	,429
	N	30	30	30	30	30	30
x1.6	Pearson Correlation	,005 ^{**}	,289	,288	,000	,428	,047
	Sig. (2-tailed)	,979	,122	,123	1,000	,018	,804
	N	30	30	30	30	30	30
x1.7	Pearson Correlation	,107 ^{**}	,311	,238	,032	,457	,191 [*]
	Sig. (2-tailed)	,575	,095	,205	,865	,011	,311
	N	30	30	30	30	30	30
x1.8	Pearson Correlation	-,042	,111	,349	1,000 [*]	,521 [*]	,191
	Sig. (2-tailed)	,826	,559	,059	,000	,003	,312
	N	30	30	30	30	30	30
x1.9	Pearson Correlation	,382	,384	,126 [*]	,084	,350	,179
	Sig. (2-tailed)	,037	,036	,508	,661	,058	,345
	N	30	30	30	30	30	30
x1.10	Pearson Correlation	,258 ^{**}	,218	,413 [*]	,191	,360	,330
	Sig. (2-tailed)	,169	,247	,023	,312	,051	,075
	N	30	30	30	30	30	30
x1.11	Pearson Correlation	,267 [*]	1,000	,343	,111	,571	,355
	Sig. (2-tailed)	,154	,000	,064	,559	,001	,055
	N	30	30	30	30	30	30

Correlations

		x3.2	x3.3	x3.4	x3.5	x3.6	x3.7
x1.1	Pearson Correlation	,340	,425	,340 [*]	,425 [*]	,500 [*]	,503 ^{**}
	Sig. (2-tailed)	,066	,019	,066	,019	,005	,005
	N	30	30	30	30	30	30
x1.2	Pearson Correlation	,071	,151	,071	,151	,330	,095
	Sig. (2-tailed)	,708	,426	,708	,426	,075	,618
	N	30	30	30	30	30	30
x1.3	Pearson Correlation	,694 [*]	,325	,694	,325	,406	,011
	Sig. (2-tailed)	,000	,080	,000	,080	,026	,954
	N	30	30	30	30	30	30
x1.4	Pearson Correlation	,320 [*]	1,000	,320	1,000	,265 ^{**}	,134
	Sig. (2-tailed)	,085	,000	,085	,000	,156	,481
	N	30	30	30	30	30	30
x1.5	Pearson Correlation	,320 [*]	1,000	,320	1,000 ^{**}	,265	,134
	Sig. (2-tailed)	,085	,000	,085	,000	,156	,481
	N	30	30	30	30	30	30
x1.6	Pearson Correlation	,094 ^{**}	-,077	,094	-,077	,331	,429
	Sig. (2-tailed)	,619	,685	,619	,685	,074	,018
	N	30	30	30	30	30	30
x1.7	Pearson Correlation	,041 ^{**}	,113	,041	,113	,191	,925 [*]
	Sig. (2-tailed)	,831	,551	,831	,551	,311	,000
	N	30	30	30	30	30	30
x1.8	Pearson Correlation	,218	,450	,218	,450 [*]	,191 [*]	,084
	Sig. (2-tailed)	,247	,013	,247	,013	,312	,657
	N	30	30	30	30	30	30
x1.9	Pearson Correlation	,450	,297	,450 [*]	,297	,408	,071
	Sig. (2-tailed)	,013	,110	,013	,110	,025	,708
	N	30	30	30	30	30	30
x1.10	Pearson Correlation	,339 ^{**}	,266	,339 [*]	,266	1,000	,095
	Sig. (2-tailed)	,067	,155	,067	,155	,000	,618
	N	30	30	30	30	30	30
x1.11	Pearson Correlation	,191 [*]	,265	,191	,265	,218	,222
	Sig. (2-tailed)	,312	,158	,312	,158	,247	,237
	N	30	30	30	30	30	30

Correlations

		x3.8	x3.9	x3.10	x3.11	x3.12	Tx.3
x1.1	Pearson Correlation	,326	,493	,351 [*]	,234 [*]	,500 [*]	,687 ^{**}
	Sig. (2-tailed)	,078	,006	,057	,214	,005	,000
	N	30	30	30	30	30	30
x1.2	Pearson Correlation	,243	,289	,191	,179	,330	,436
	Sig. (2-tailed)	,196	,121	,312	,343	,075	,016
	N	30	30	30	30	30	30
x1.3	Pearson Correlation	,333 [*]	,148	,013	,443	,406	,558
	Sig. (2-tailed)	,072	,436	,947	,014	,026	,001
	N	30	30	30	30	30	30
x1.4	Pearson Correlation	,333 [*]	,366	,450	,294	,265 ^{**}	,715
	Sig. (2-tailed)	,072	,047	,013	,114	,156	,000
	N	30	30	30	30	30	30
x1.5	Pearson Correlation	,333 [*]	,366	,450	,294 ^{**}	,265	,715
	Sig. (2-tailed)	,072	,047	,013	,114	,156	,000
	N	30	30	30	30	30	30
x1.6	Pearson Correlation	,006 ^{**}	,289	,000	,101	,331	,236
	Sig. (2-tailed)	,977	,122	1,000	,596	,074	,210
	N	30	30	30	30	30	30
x1.7	Pearson Correlation	,107 ^{**}	,240	,032	,173	,191	,377 [*]
	Sig. (2-tailed)	,574	,202	,865	,362	,311	,040
	N	30	30	30	30	30	30
x1.8	Pearson Correlation	-,042	,349	1,000	,081 [*]	,191 [*]	,474
	Sig. (2-tailed)	,828	,059	,000	,670	,312	,008
	N	30	30	30	30	30	30
x1.9	Pearson Correlation	,382	,127	,084 [*]	1,000	,408	,595
	Sig. (2-tailed)	,037	,503	,661	,000	,025	,001
	N	30	30	30	30	30	30
x1.10	Pearson Correlation	,259 ^{**}	,413	,191 [*]	,408	1,000	,685
	Sig. (2-tailed)	,167	,023	,312	,025	,000	,000
	N	30	30	30	30	30	30
x1.11	Pearson Correlation	,265 [*]	,343	,111	,384	,218	,445
	Sig. (2-tailed)	,156	,064	,559	,036	,247	,014
	N	30	30	30	30	30	30

Correlations

		x4.1	x4.2	x4.3	x4.4	x4.5	x4.6
x1.1	Pearson Correlation	1,000	,263	,340 [*]	,427 [*]	,617 [*]	,512 ^{**}
	Sig. (2-tailed)	,000	,160	,066	,019	,000	,004
	N	30	30	30	30	30	30
x1.2	Pearson Correlation	,261	1,000	,071	,152	,047	,189
	Sig. (2-tailed)	,164	,000	,708	,423	,804	,318
	N	30	30	30	30	30	30
x1.3	Pearson Correlation	,360 [*]	,186	,694	,325	,174	,084
	Sig. (2-tailed)	,051	,326	,000	,080	,359	,661
	N	30	30	30	30	30	30
x1.4	Pearson Correlation	,432 [*]	,150	,320	1,000	-,079 ^{**}	,112
	Sig. (2-tailed)	,017	,429	,085	,000	,679	,555
	N	30	30	30	30	30	30
x1.5	Pearson Correlation	,432 [*]	,150	,320	1,000 ^{**}	-,079	,112
	Sig. (2-tailed)	,017	,429	,085	,000	,679	,555
	N	30	30	30	30	30	30
x1.6	Pearson Correlation	,614 ^{**}	,047	,094	-,076	1,000	,421
	Sig. (2-tailed)	,000	,804	,619	,690	,000	,020
	N	30	30	30	30	30	30
x1.7	Pearson Correlation	,509 ^{**}	,191	,041	,112	,422	1,000 [*]
	Sig. (2-tailed)	,004	,311	,831	,554	,020	,000
	N	30	30	30	30	30	30
x1.8	Pearson Correlation	,348	,191	,218	,449 [*]	,000 [*]	,028
	Sig. (2-tailed)	,060	,312	,247	,013	1,000	,883
	N	30	30	30	30	30	30
x1.9	Pearson Correlation	,233	,179	,450 [*]	,297	,100	,171
	Sig. (2-tailed)	,215	,345	,013	,111	,598	,365
	N	30	30	30	30	30	30
x1.10	Pearson Correlation	,499 ^{**}	,330	,339 [*]	,267	,331	,189
	Sig. (2-tailed)	,005	,075	,067	,155	,074	,318
	N	30	30	30	30	30	30
x1.11	Pearson Correlation	,425 [*]	,355	,191	,266	,289	,313
	Sig. (2-tailed)	,019	,055	,312	,156	,122	,092
	N	30	30	30	30	30	30

Correlations

		x4.7	x4.8	x4.9	Tx.4
x1.1	Pearson Correlation	,325	,424	,492 [*]	,865 [*]
	Sig. (2-tailed)	,079	,020	,006	,000
	N	30	30	30	30
x1.2	Pearson Correlation	,244	,355	,290	,473
	Sig. (2-tailed)	,194	,055	,119	,008
	N	30	30	30	30
x1.3	Pearson Correlation	,333 [*]	,046	,147	,440
	Sig. (2-tailed)	,072	,810	,440	,015
	N	30	30	30	30
x1.4	Pearson Correlation	,334 [*]	,264	,365	,564
	Sig. (2-tailed)	,071	,159	,048	,001
	N	30	30	30	30
x1.5	Pearson Correlation	,334 [*]	,264	,365	,564 ^{**}
	Sig. (2-tailed)	,071	,159	,048	,001
	N	30	30	30	30
x1.6	Pearson Correlation	,005 ^{**}	,289	,287	,511
	Sig. (2-tailed)	,980	,122	,124	,004
	N	30	30	30	30
x1.7	Pearson Correlation	,107 ^{**}	,311	,238	,576
	Sig. (2-tailed)	,575	,095	,206	,001
	N	30	30	30	30
x1.8	Pearson Correlation	-,042	,111	,348	,325 [*]
	Sig. (2-tailed)	,825	,559	,059	,080
	N	30	30	30	30
x1.9	Pearson Correlation	,381	,384	,125 [*]	,425
	Sig. (2-tailed)	,038	,036	,510	,019
	N	30	30	30	30
x1.10	Pearson Correlation	,258 ^{**}	,218	,413 [*]	,542
	Sig. (2-tailed)	,169	,247	,023	,002
	N	30	30	30	30
x1.11	Pearson Correlation	,267 [*]	1,000	,343	,631
	Sig. (2-tailed)	,153	,000	,064	,000
	N	30	30	30	30

Correlations

		x1.1	x1.2	x1.3	x1.4	x1.5	x1.6
x1.12	Pearson Correlation	,562	,349	,395 [*]	,402 [*]	,402 [*]	,331 ^{**}
	Sig. (2-tailed)	,001	,059	,031	,028	,028	,074
	N	30	30	30	30	30	30
Tx.1	Pearson Correlation	,825	,459	,543	,659	,659	,451
	Sig. (2-tailed)	,000	,011	,002	,000	,000	,012
	N	30	30	30	30	30	30
x2.1	Pearson Correlation	,351 [*]	,191	,013	,450	,450	,000
	Sig. (2-tailed)	,057	,312	,947	,013	,013	1,000
	N	30	30	30	30	30	30
x2.2	Pearson Correlation	,176 [*]	,055	,402	,568	,568 ^{**}	,000
	Sig. (2-tailed)	,353	,775	,028	,001	,001	1,000
	N	30	30	30	30	30	30
x2.3	Pearson Correlation	,140 [*]	-,153	-,260	,260 ^{**}	,260	,111
	Sig. (2-tailed)	,460	,420	,166	,165	,165	,561
	N	30	30	30	30	30	30
x2.4	Pearson Correlation	,617 ^{**}	,047	,174	-,079	-,079	1,000
	Sig. (2-tailed)	,000	,804	,359	,679	,679	,000
	N	30	30	30	30	30	30
x2.5	Pearson Correlation	,512 ^{**}	,190	,083	,112	,112	,422 [*]
	Sig. (2-tailed)	,004	,315	,665	,555	,555	,020
	N	30	30	30	30	30	30
x2.6	Pearson Correlation	,326	,244	,333	,334 [*]	,334 [*]	,005
	Sig. (2-tailed)	,079	,195	,072	,072	,072	,979
	N	30	30	30	30	30	30
x2.7	Pearson Correlation	,424	,355	,046 [*]	,264	,264	,289
	Sig. (2-tailed)	,020	,055	,810	,159	,159	,122
	N	30	30	30	30	30	30
x2.8	Pearson Correlation	,492 ^{**}	,290	,147 [*]	,365	,365	,288
	Sig. (2-tailed)	,006	,120	,438	,047	,047	,123
	N	30	30	30	30	30	30
x2.9	Pearson Correlation	,351 [*]	,191	,013	,450	,450	,000
	Sig. (2-tailed)	,057	,312	,947	,013	,013	1,000
	N	30	30	30	30	30	30

Correlations

		x1.7	x1.8	x1.9	x1.10	x1.11	x1.12
x1.12	Pearson Correlation	,061	,224	,382 [*]	,902 [*]	,280 [*]	1 ^{**}
	Sig. (2-tailed)	,750	,234	,037	,000	,134	
	N	30	30	30	30	30	30
Tx.1	Pearson Correlation	,472	,427	,557	,702	,544	,743
	Sig. (2-tailed)	,008	,019	,001	,000	,002	,000
	N	30	30	30	30	30	30
x2.1	Pearson Correlation	,032 [*]	1,000	,084	,191	,111	,224
	Sig. (2-tailed)	,865	,000	,661	,312	,559	,234
	N	30	30	30	30	30	30
x2.2	Pearson Correlation	,143 [*]	,306	,668	,327	,250 ^{**}	,337
	Sig. (2-tailed)	,452	,101	,000	,077	,183	,069
	N	30	30	30	30	30	30
x2.3	Pearson Correlation	-,047 [*]	,033	-,106	-,156 ^{**}	,133	-,027
	Sig. (2-tailed)	,804	,864	,579	,412	,483	,886
	N	30	30	30	30	30	30
x2.4	Pearson Correlation	,422 ^{**}	,000	,100	,331	,289	,331
	Sig. (2-tailed)	,020	1,000	,598	,074	,122	,074
	N	30	30	30	30	30	30
x2.5	Pearson Correlation	1,000 ^{**}	,029	,171	,190	,312	,058 [*]
	Sig. (2-tailed)	,000	,879	,366	,315	,094	,759
	N	30	30	30	30	30	30
x2.6	Pearson Correlation	,107	-,042	,382	,258 [*]	,267 [*]	,308
	Sig. (2-tailed)	,575	,826	,037	,169	,154	,097
	N	30	30	30	30	30	30
x2.7	Pearson Correlation	,311	,111	,384 [*]	,218	1,000	,280
	Sig. (2-tailed)	,095	,559	,036	,247	,000	,134
	N	30	30	30	30	30	30
x2.8	Pearson Correlation	,238 ^{**}	,349	,126 [*]	,413	,343	,430
	Sig. (2-tailed)	,205	,059	,508	,023	,064	,018
	N	30	30	30	30	30	30
x2.9	Pearson Correlation	,032 [*]	1,000	,084	,191	,111	,224
	Sig. (2-tailed)	,865	,000	,661	,312	,559	,234
	N	30	30	30	30	30	30

Correlations

		Tx.1	x2.1	x2.2	x2.3	x2.4	x2.5
x1.12	Pearson Correlation	,743	,224	,337 [*]	-,027 [*]	,331 [*]	,058 ^{**}
	Sig. (2-tailed)	,000	,234	,069	,886	,074	,759
	N	30	30	30	30	30	30
Tx.1	Pearson Correlation	1	,427	,531	,032	,451	,469
	Sig. (2-tailed)		,019	,003	,866	,012	,009
	N	30	30	30	30	30	30
x2.1	Pearson Correlation	,427 [*]	1	,306	,033	,000	,029
	Sig. (2-tailed)	,019		,101	,864	1,000	,879
	N	30	30	30	30	30	30
x2.2	Pearson Correlation	,531 [*]	,306	1	,008	,000 ^{**}	,141
	Sig. (2-tailed)	,003	,101		,967	1,000	,458
	N	30	30	30	30	30	30
x2.3	Pearson Correlation	,032 [*]	,033	,008	1 ^{**}	,111	-,047
	Sig. (2-tailed)	,866	,864	,967		,561	,804
	N	30	30	30	30	30	30
x2.4	Pearson Correlation	,451 ^{**}	,000	,000	,111	1	,422
	Sig. (2-tailed)	,012	1,000	1,000	,561		,020
	N	30	30	30	30	30	30
x2.5	Pearson Correlation	,469 ^{**}	,029	,141	-,047	,422	1 [*]
	Sig. (2-tailed)	,009	,879	,458	,804	,020	
	N	30	30	30	30	30	30
x2.6	Pearson Correlation	,412	-,042	,534	,066 [*]	,005 [*]	,106
	Sig. (2-tailed)	,024	,826	,002	,728	,979	,576
	N	30	30	30	30	30	30
x2.7	Pearson Correlation	,544	,111	,250 [*]	,133	,289	,312
	Sig. (2-tailed)	,002	,559	,183	,483	,122	,094
	N	30	30	30	30	30	30
x2.8	Pearson Correlation	,541 ^{**}	,349	,238 [*]	,337	,288	,234
	Sig. (2-tailed)	,002	,059	,205	,069	,123	,214
	N	30	30	30	30	30	30
x2.9	Pearson Correlation	,427 [*]	1,000	,306	,033	,000	,029
	Sig. (2-tailed)	,019	,000	,101	,864	1,000	,879
	N	30	30	30	30	30	30

Correlations

		x2.6	x2.7	x2.8	x2.9	Tx.2	x3.1
x1.12	Pearson Correlation	,308	,280	,430 [*]	,224 [*]	,416 [*]	,349 ^{**}
	Sig. (2-tailed)	,097	,134	,018	,234	,022	,059
	N	30	30	30	30	30	30
Tx.1	Pearson Correlation	,412	,544	,541	,427	,757	,459
	Sig. (2-tailed)	,024	,002	,002	,019	,000	,011
	N	30	30	30	30	30	30
x2.1	Pearson Correlation	-,042 [*]	,111	,349	1,000	,521	,191
	Sig. (2-tailed)	,826	,559	,059	,000	,003	,312
	N	30	30	30	30	30	30
x2.2	Pearson Correlation	,534 [*]	,250	,238	,306	,541 ^{**}	,055
	Sig. (2-tailed)	,002	,183	,205	,101	,002	,775
	N	30	30	30	30	30	30
x2.3	Pearson Correlation	,066 [*]	,133	,337	,033 ^{**}	,502	-,153
	Sig. (2-tailed)	,728	,483	,069	,864	,005	,420
	N	30	30	30	30	30	30
x2.4	Pearson Correlation	,005 ^{**}	,289	,288	,000	,428	,047
	Sig. (2-tailed)	,979	,122	,123	1,000	,018	,804
	N	30	30	30	30	30	30
x2.5	Pearson Correlation	,106 ^{**}	,312	,234	,029	,455	,190 [*]
	Sig. (2-tailed)	,576	,094	,214	,879	,012	,315
	N	30	30	30	30	30	30
x2.6	Pearson Correlation	1	,267	,092	-,042 [*]	,420 [*]	,244
	Sig. (2-tailed)		,154	,628	,826	,021	,195
	N	30	30	30	30	30	30
x2.7	Pearson Correlation	,267	1	,343 [*]	,111	,571	,355
	Sig. (2-tailed)	,154		,064	,559	,001	,055
	N	30	30	30	30	30	30
x2.8	Pearson Correlation	,092 ^{**}	,343	1 [*]	,349	,702	,290
	Sig. (2-tailed)	,628	,064		,059	,000	,120
	N	30	30	30	30	30	30
x2.9	Pearson Correlation	-,042 [*]	,111	,349	1	,521	,191
	Sig. (2-tailed)	,826	,559	,059		,003	,312
	N	30	30	30	30	30	30

Correlations

		x3.2	x3.3	x3.4	x3.5	x3.6	x3.7
x1.12	Pearson Correlation	,367	,404	,367 [*]	,404 [*]	,902 [*]	-,015 ^{**}
	Sig. (2-tailed)	,046	,027	,046	,027	,000	,936
	N	30	30	30	30	30	30
Tx.1	Pearson Correlation	,493	,659	,493	,659	,702	,401
	Sig. (2-tailed)	,006	,000	,006	,000	,000	,028
	N	30	30	30	30	30	30
x2.1	Pearson Correlation	,218 [*]	,450	,218	,450	,191	,084
	Sig. (2-tailed)	,247	,013	,247	,013	,312	,657
	N	30	30	30	30	30	30
x2.2	Pearson Correlation	,355 [*]	,567	,355	,567	,327 ^{**}	,041
	Sig. (2-tailed)	,055	,001	,055	,001	,077	,831
	N	30	30	30	30	30	30
x2.3	Pearson Correlation	-,186 [*]	,260	-,186	,260 ^{**}	-,156	-,028
	Sig. (2-tailed)	,326	,165	,326	,165	,412	,883
	N	30	30	30	30	30	30
x2.4	Pearson Correlation	,094 ^{**}	-,077	,094	-,077	,331	,429
	Sig. (2-tailed)	,619	,685	,619	,685	,074	,018
	N	30	30	30	30	30	30
x2.5	Pearson Correlation	,039 ^{**}	,111	,039	,111	,190	,925 [*]
	Sig. (2-tailed)	,837	,559	,837	,559	,315	,000
	N	30	30	30	30	30	30
x2.6	Pearson Correlation	,212	,334	,212	,334 [*]	,258 [*]	,062
	Sig. (2-tailed)	,261	,071	,261	,071	,169	,746
	N	30	30	30	30	30	30
x2.7	Pearson Correlation	,191	,265	,191 [*]	,265	,218	,222
	Sig. (2-tailed)	,312	,158	,312	,158	,247	,237
	N	30	30	30	30	30	30
x2.8	Pearson Correlation	,266 ^{**}	,365	,266 [*]	,365	,413	,174
	Sig. (2-tailed)	,155	,047	,155	,047	,023	,359
	N	30	30	30	30	30	30
x2.9	Pearson Correlation	,218 [*]	,450	,218	,450	,191	,084
	Sig. (2-tailed)	,247	,013	,247	,013	,312	,657
	N	30	30	30	30	30	30

Correlations

		x3.8	x3.9	x3.10	x3.11	x3.12	Tx.3
x1.12	Pearson Correlation	,309	,430	,224 [*]	,381 [*]	,902 [*]	,702 ^{**}
	Sig. (2-tailed)	,097	,018	,234	,038	,000	,000
	N	30	30	30	30	30	30
Tx.1	Pearson Correlation	,412	,542	,427	,556	,702	,939
	Sig. (2-tailed)	,024	,002	,019	,001	,000	,000
	N	30	30	30	30	30	30
x2.1	Pearson Correlation	-,042 [*]	,349	1,000	,081	,191	,474
	Sig. (2-tailed)	,828	,059	,000	,670	,312	,008
	N	30	30	30	30	30	30
x2.2	Pearson Correlation	,534 [*]	,239	,306	,663	,327 ^{**}	,629
	Sig. (2-tailed)	,002	,203	,101	,000	,077	,000
	N	30	30	30	30	30	30
x2.3	Pearson Correlation	,067 [*]	,336	,033	-,106 ^{**}	-,156	,018
	Sig. (2-tailed)	,724	,069	,864	,576	,412	,926
	N	30	30	30	30	30	30
x2.4	Pearson Correlation	,006 ^{**}	,289	,000	,101	,331	,236
	Sig. (2-tailed)	,977	,122	1,000	,596	,074	,210
	N	30	30	30	30	30	30
x2.5	Pearson Correlation	,107 ^{**}	,235	,029	,171	,190	,374 [*]
	Sig. (2-tailed)	,575	,212	,879	,367	,315	,042
	N	30	30	30	30	30	30
x2.6	Pearson Correlation	1,000	,091	-,042	,379 [*]	,258 [*]	,493
	Sig. (2-tailed)	,000	,631	,826	,039	,169	,006
	N	30	30	30	30	30	30
x2.7	Pearson Correlation	,265	,343	,111 [*]	,384	,218	,445
	Sig. (2-tailed)	,156	,064	,559	,036	,247	,014
	N	30	30	30	30	30	30
x2.8	Pearson Correlation	,093 ^{**}	1,000	,349 [*]	,124	,413	,598
	Sig. (2-tailed)	,626	,000	,059	,513	,023	,000
	N	30	30	30	30	30	30
x2.9	Pearson Correlation	-,042 [*]	,349	1,000	,081	,191	,474
	Sig. (2-tailed)	,828	,059	,000	,670	,312	,008
	N	30	30	30	30	30	30

Correlations

		x4.1	x4.2	x4.3	x4.4	x4.5	x4.6
x1.12	Pearson Correlation	,564	,349	,367*	,405*	,331*	,058**
	Sig. (2-tailed)	,001	,059	,046	,026	,074	,763
	N	30	30	30	30	30	30
Tx.1	Pearson Correlation	,826	,459	,493	,660	,451	,469
	Sig. (2-tailed)	,000	,011	,006	,000	,012	,009
	N	30	30	30	30	30	30
x2.1	Pearson Correlation	,348*	,191	,218	,449	,000	,028
	Sig. (2-tailed)	,060	,312	,247	,013	1,000	,883
	N	30	30	30	30	30	30
x2.2	Pearson Correlation	,176*	,055	,355	,566	,000**	,142
	Sig. (2-tailed)	,353	,775	,055	,001	1,000	,455
	N	30	30	30	30	30	30
x2.3	Pearson Correlation	,143*	-,153	-,186	,260**	,111	-,048
	Sig. (2-tailed)	,450	,420	,326	,165	,561	,802
	N	30	30	30	30	30	30
x2.4	Pearson Correlation	,614**	,047	,094	-,076	1,000	,421
	Sig. (2-tailed)	,000	,804	,619	,690	,000	,020
	N	30	30	30	30	30	30
x2.5	Pearson Correlation	,508**	,190	,039	,110	,422	1,000*
	Sig. (2-tailed)	,004	,315	,837	,563	,020	,000
	N	30	30	30	30	30	30
x2.6	Pearson Correlation	,328	,244	,212	,335*	,005*	,107
	Sig. (2-tailed)	,077	,195	,261	,070	,979	,575
	N	30	30	30	30	30	30
x2.7	Pearson Correlation	,425	,355	,191*	,266	,289	,313
	Sig. (2-tailed)	,019	,055	,312	,156	,122	,092
	N	30	30	30	30	30	30
x2.8	Pearson Correlation	,492**	,290	,266*	,366	,288	,233
	Sig. (2-tailed)	,006	,120	,155	,047	,123	,216
	N	30	30	30	30	30	30
x2.9	Pearson Correlation	,348*	,191	,218	,449	,000	,028
	Sig. (2-tailed)	,060	,312	,247	,013	1,000	,883
	N	30	30	30	30	30	30

Correlations

		x4.7	x4.8	x4.9	Tx.4
x1.12	Pearson Correlation	,308	,280	,430 [*]	,589 [*]
	Sig. (2-tailed)	,098	,134	,018	,001
	N	30	30	30	30
Tx.1	Pearson Correlation	,412	,544	,541	,929
	Sig. (2-tailed)	,024	,002	,002	,000
	N	30	30	30	30
x2.1	Pearson Correlation	-,042 [*]	,111	,348	,325
	Sig. (2-tailed)	,825	,559	,059	,080
	N	30	30	30	30
x2.2	Pearson Correlation	,534 [*]	,250	,238	,434
	Sig. (2-tailed)	,002	,183	,206	,016
	N	30	30	30	30
x2.3	Pearson Correlation	,066 [*]	,133	,337	,139 ^{**}
	Sig. (2-tailed)	,730	,483	,068	,462
	N	30	30	30	30
x2.4	Pearson Correlation	,005 ^{**}	,289	,287	,511
	Sig. (2-tailed)	,980	,122	,124	,004
	N	30	30	30	30
x2.5	Pearson Correlation	,106 ^{**}	,312	,233	,574
	Sig. (2-tailed)	,576	,094	,215	,001
	N	30	30	30	30
x2.6	Pearson Correlation	1,000	,267	,093	,497 [*]
	Sig. (2-tailed)	,000	,154	,627	,005
	N	30	30	30	30
x2.7	Pearson Correlation	,267	1,000	,343 [*]	,631
	Sig. (2-tailed)	,153	,000	,064	,000
	N	30	30	30	30
x2.8	Pearson Correlation	,092 ^{**}	,343	1,000 [*]	,646
	Sig. (2-tailed)	,629	,064	,000	,000
	N	30	30	30	30
x2.9	Pearson Correlation	-,042 [*]	,111	,348	,325
	Sig. (2-tailed)	,825	,559	,059	,080
	N	30	30	30	30

Correlations

		x1.1	x1.2	x1.3	x1.4	x1.5	x1.6
Tx.2	Pearson Correlation	,692	,257	,145 [*]	,574 [*]	,574 [*]	,428 ^{**}
	Sig. (2-tailed)	,000	,171	,444	,001	,001	,018
	N	30	30	30	30	30	30
x3.1	Pearson Correlation	,263	1,000	,186	,150	,150	,047
	Sig. (2-tailed)	,160	,000	,326	,429	,429	,804
	N	30	30	30	30	30	30
x3.2	Pearson Correlation	,340 [*]	,071	,694	,320	,320	,094
	Sig. (2-tailed)	,066	,708	,000	,085	,085	,619
	N	30	30	30	30	30	30
x3.3	Pearson Correlation	,425 [*]	,151	,325	1,000	1,000 ^{**}	-,077
	Sig. (2-tailed)	,019	,426	,080	,000	,000	,685
	N	30	30	30	30	30	30
x3.4	Pearson Correlation	,340 [*]	,071	,694	,320 ^{**}	,320	,094
	Sig. (2-tailed)	,066	,708	,000	,085	,085	,619
	N	30	30	30	30	30	30
x3.5	Pearson Correlation	,425 ^{**}	,151	,325	1,000	1,000	-,077
	Sig. (2-tailed)	,019	,426	,080	,000	,000	,685
	N	30	30	30	30	30	30
x3.6	Pearson Correlation	,500 ^{**}	,330	,406	,265	,265	,331 [*]
	Sig. (2-tailed)	,005	,075	,026	,156	,156	,074
	N	30	30	30	30	30	30
x3.7	Pearson Correlation	,503	,095	,011	,134 [*]	,134 [*]	,429
	Sig. (2-tailed)	,005	,618	,954	,481	,481	,018
	N	30	30	30	30	30	30
x3.8	Pearson Correlation	,326	,243	,333 [*]	,333	,333	,006
	Sig. (2-tailed)	,078	,196	,072	,072	,072	,977
	N	30	30	30	30	30	30
x3.9	Pearson Correlation	,493 ^{**}	,289	,148 [*]	,366	,366	,289
	Sig. (2-tailed)	,006	,121	,436	,047	,047	,122
	N	30	30	30	30	30	30
x3.10	Pearson Correlation	,351 [*]	,191	,013	,450	,450	,000
	Sig. (2-tailed)	,057	,312	,947	,013	,013	1,000
	N	30	30	30	30	30	30

Correlations

		x1.7	x1.8	x1.9	x1.10	x1.11	x1.12
Tx.2	Pearson Correlation	,457	,521	,350 [*]	,360 [*]	,571 [*]	,416 ^{**}
	Sig. (2-tailed)	,011	,003	,058	,051	,001	,022
	N	30	30	30	30	30	30
x3.1	Pearson Correlation	,191	,191	,179	,330	,355	,349
	Sig. (2-tailed)	,311	,312	,345	,075	,055	,059
	N	30	30	30	30	30	30
x3.2	Pearson Correlation	,041 [*]	,218	,450	,339	,191	,367
	Sig. (2-tailed)	,831	,247	,013	,067	,312	,046
	N	30	30	30	30	30	30
x3.3	Pearson Correlation	,113 [*]	,450	,297	,266	,265 ^{**}	,404
	Sig. (2-tailed)	,551	,013	,110	,155	,158	,027
	N	30	30	30	30	30	30
x3.4	Pearson Correlation	,041 [*]	,218	,450	,339 ^{**}	,191	,367
	Sig. (2-tailed)	,831	,247	,013	,067	,312	,046
	N	30	30	30	30	30	30
x3.5	Pearson Correlation	,113 ^{**}	,450	,297	,266	,265	,404
	Sig. (2-tailed)	,551	,013	,110	,155	,158	,027
	N	30	30	30	30	30	30
x3.6	Pearson Correlation	,191 ^{**}	,191	,408	1,000	,218	,902 [*]
	Sig. (2-tailed)	,311	,312	,025	,000	,247	,000
	N	30	30	30	30	30	30
x3.7	Pearson Correlation	,925	,084	,071	,095 [*]	,222 [*]	-,015
	Sig. (2-tailed)	,000	,657	,708	,618	,237	,936
	N	30	30	30	30	30	30
x3.8	Pearson Correlation	,107	-,042	,382 [*]	,259	,265	,309
	Sig. (2-tailed)	,574	,828	,037	,167	,156	,097
	N	30	30	30	30	30	30
x3.9	Pearson Correlation	,240 ^{**}	,349	,127 [*]	,413	,343	,430
	Sig. (2-tailed)	,202	,059	,503	,023	,064	,018
	N	30	30	30	30	30	30
x3.10	Pearson Correlation	,032 [*]	1,000	,084	,191	,111	,224
	Sig. (2-tailed)	,865	,000	,661	,312	,559	,234
	N	30	30	30	30	30	30

Correlations

		Tx.1	x2.1	x2.2	x2.3	x2.4	x2.5
Tx.2	Pearson Correlation	,757	,521	,541*	,502*	,428*	,455**
	Sig. (2-tailed)	,000	,003	,002	,005	,018	,012
	N	30	30	30	30	30	30
x3.1	Pearson Correlation	,459	,191	,055	-,153	,047	,190
	Sig. (2-tailed)	,011	,312	,775	,420	,804	,315
	N	30	30	30	30	30	30
x3.2	Pearson Correlation	,493*	,218	,355	-,186	,094	,039
	Sig. (2-tailed)	,006	,247	,055	,326	,619	,837
	N	30	30	30	30	30	30
x3.3	Pearson Correlation	,659*	,450	,567	,260	-,077**	,111
	Sig. (2-tailed)	,000	,013	,001	,165	,685	,559
	N	30	30	30	30	30	30
x3.4	Pearson Correlation	,493*	,218	,355	-,186**	,094	,039
	Sig. (2-tailed)	,006	,247	,055	,326	,619	,837
	N	30	30	30	30	30	30
x3.5	Pearson Correlation	,659**	,450	,567	,260	-,077	,111
	Sig. (2-tailed)	,000	,013	,001	,165	,685	,559
	N	30	30	30	30	30	30
x3.6	Pearson Correlation	,702**	,191	,327	-,156	,331	,190*
	Sig. (2-tailed)	,000	,312	,077	,412	,074	,315
	N	30	30	30	30	30	30
x3.7	Pearson Correlation	,401	,084	,041	-,028*	,429*	,925
	Sig. (2-tailed)	,028	,657	,831	,883	,018	,000
	N	30	30	30	30	30	30
x3.8	Pearson Correlation	,412	-,042	,534*	,067	,006	,107
	Sig. (2-tailed)	,024	,828	,002	,724	,977	,575
	N	30	30	30	30	30	30
x3.9	Pearson Correlation	,542**	,349	,239*	,336	,289	,235
	Sig. (2-tailed)	,002	,059	,203	,069	,122	,212
	N	30	30	30	30	30	30
x3.10	Pearson Correlation	,427*	1,000	,306	,033	,000	,029
	Sig. (2-tailed)	,019	,000	,101	,864	1,000	,879
	N	30	30	30	30	30	30

Correlations

		x2.6	x2.7	x2.8	x2.9	Tx.2	x3.1
Tx.2	Pearson Correlation	,420	,571	,702 [*]	,521 [*]	1 [*]	,257 ^{**}
	Sig. (2-tailed)	,021	,001	,000	,003		,171
	N	30	30	30	30	30	30
x3.1	Pearson Correlation	,244	,355	,290	,191	,257	1
	Sig. (2-tailed)	,195	,055	,120	,312	,171	
	N	30	30	30	30	30	30
x3.2	Pearson Correlation	,212 [*]	,191	,266	,218	,240	,071
	Sig. (2-tailed)	,261	,312	,155	,247	,202	,708
	N	30	30	30	30	30	30
x3.3	Pearson Correlation	,334 [*]	,265	,365	,450	,574 ^{**}	,151
	Sig. (2-tailed)	,071	,158	,047	,013	,001	,426
	N	30	30	30	30	30	30
x3.4	Pearson Correlation	,212 [*]	,191	,266	,218 ^{**}	,240	,071
	Sig. (2-tailed)	,261	,312	,155	,247	,202	,708
	N	30	30	30	30	30	30
x3.5	Pearson Correlation	,334 ^{**}	,265	,365	,450	,574	,151
	Sig. (2-tailed)	,071	,158	,047	,013	,001	,426
	N	30	30	30	30	30	30
x3.6	Pearson Correlation	,258 ^{**}	,218	,413	,191	,360	,330 [*]
	Sig. (2-tailed)	,169	,247	,023	,312	,051	,075
	N	30	30	30	30	30	30
x3.7	Pearson Correlation	,062	,222	,174	,084 [*]	,408 [*]	,095
	Sig. (2-tailed)	,746	,237	,359	,657	,025	,618
	N	30	30	30	30	30	30
x3.8	Pearson Correlation	1,000	,265	,093 [*]	-,042	,421	,243
	Sig. (2-tailed)	,000	,156	,626	,828	,021	,196
	N	30	30	30	30	30	30
x3.9	Pearson Correlation	,091 ^{**}	,343	1,000 [*]	,349	,702	,289
	Sig. (2-tailed)	,631	,064	,000	,059	,000	,121
	N	30	30	30	30	30	30
x3.10	Pearson Correlation	-,042 [*]	,111	,349	1,000	,521	,191
	Sig. (2-tailed)	,826	,559	,059	,000	,003	,312
	N	30	30	30	30	30	30

Correlations

		x3.2	x3.3	x3.4	x3.5	x3.6	x3.7
Tx.2	Pearson Correlation	,240	,574	,240 [*]	,574 [*]	,360 [*]	,408 ^{**}
	Sig. (2-tailed)	,202	,001	,202	,001	,051	,025
	N	30	30	30	30	30	30
x3.1	Pearson Correlation	,071	,151	,071	,151	,330	,095
	Sig. (2-tailed)	,708	,426	,708	,426	,075	,618
	N	30	30	30	30	30	30
x3.2	Pearson Correlation	1 [*]	,320	1,000	,320	,339	-,030
	Sig. (2-tailed)		,084	,000	,084	,067	,876
	N	30	30	30	30	30	30
x3.3	Pearson Correlation	,320 [*]	1	,320	1,000	,266 ^{**}	,133
	Sig. (2-tailed)	,084		,084	,000	,155	,485
	N	30	30	30	30	30	30
x3.4	Pearson Correlation	1,000 [*]	,320	1	,320 ^{**}	,339	-,030
	Sig. (2-tailed)	,000	,084		,084	,067	,876
	N	30	30	30	30	30	30
x3.5	Pearson Correlation	,320 ^{**}	1,000	,320	1	,266	,133
	Sig. (2-tailed)	,084	,000	,084		,155	,485
	N	30	30	30	30	30	30
x3.6	Pearson Correlation	,339 ^{**}	,266	,339	,266	1	,095 [*]
	Sig. (2-tailed)	,067	,155	,067	,155		,618
	N	30	30	30	30	30	30
x3.7	Pearson Correlation	-,030	,133	-,030	,133 [*]	,095 [*]	1
	Sig. (2-tailed)	,876	,485	,876	,485	,618	
	N	30	30	30	30	30	30
x3.8	Pearson Correlation	,213	,334	,213 [*]	,334	,259	,062
	Sig. (2-tailed)	,259	,071	,259	,071	,167	,744
	N	30	30	30	30	30	30
x3.9	Pearson Correlation	,267 ^{**}	,366	,267 [*]	,366	,413	,175
	Sig. (2-tailed)	,154	,047	,154	,047	,023	,355
	N	30	30	30	30	30	30
x3.10	Pearson Correlation	,218 [*]	,450	,218	,450	,191	,084
	Sig. (2-tailed)	,247	,013	,247	,013	,312	,657
	N	30	30	30	30	30	30

Correlations

		x3.8	x3.9	x3.10	x3.11	x3.12	Tx.3
Tx.2	Pearson Correlation	,421	,702	,521 [*]	,347 [*]	,360 [*]	,740 ^{**}
	Sig. (2-tailed)	,021	,000	,003	,061	,051	,000
	N	30	30	30	30	30	30
x3.1	Pearson Correlation	,243	,289	,191	,179	,330	,436
	Sig. (2-tailed)	,196	,121	,312	,343	,075	,016
	N	30	30	30	30	30	30
x3.2	Pearson Correlation	,213 [*]	,267	,218	,450	,339	,624
	Sig. (2-tailed)	,259	,154	,247	,013	,067	,000
	N	30	30	30	30	30	30
x3.3	Pearson Correlation	,334 [*]	,366	,450	,294	,266 ^{**}	,715
	Sig. (2-tailed)	,071	,047	,013	,115	,155	,000
	N	30	30	30	30	30	30
x3.4	Pearson Correlation	,213 [*]	,267	,218	,450 ^{**}	,339	,624
	Sig. (2-tailed)	,259	,154	,247	,013	,067	,000
	N	30	30	30	30	30	30
x3.5	Pearson Correlation	,334 ^{**}	,366	,450	,294	,266	,715
	Sig. (2-tailed)	,071	,047	,013	,115	,155	,000
	N	30	30	30	30	30	30
x3.6	Pearson Correlation	,259 ^{**}	,413	,191	,408	1,000	,685 [*]
	Sig. (2-tailed)	,167	,023	,312	,025	,000	,000
	N	30	30	30	30	30	30
x3.7	Pearson Correlation	,062	,175	,084	,071 [*]	,095 [*]	,314
	Sig. (2-tailed)	,744	,355	,657	,708	,618	,091
	N	30	30	30	30	30	30
x3.8	Pearson Correlation	1	,092	-,042 [*]	,379	,259	,494
	Sig. (2-tailed)		,629	,828	,039	,167	,006
	N	30	30	30	30	30	30
x3.9	Pearson Correlation	,092 ^{**}	1	,349 [*]	,126	,413	,599
	Sig. (2-tailed)	,629		,059	,508	,023	,000
	N	30	30	30	30	30	30
x3.10	Pearson Correlation	-,042 [*]	,349	1	,081	,191	,474
	Sig. (2-tailed)	,828	,059		,670	,312	,008
	N	30	30	30	30	30	30

Correlations

		x4.1	x4.2	x4.3	x4.4	x4.5	x4.6
Tx.2	Pearson Correlation	,692	,257	,240 [*]	,574 [*]	,428 [*]	,454 ^{**}
	Sig. (2-tailed)	,000	,171	,202	,001	,018	,012
	N	30	30	30	30	30	30
x3.1	Pearson Correlation	,261	1,000	,071	,152	,047	,189
	Sig. (2-tailed)	,164	,000	,708	,423	,804	,318
	N	30	30	30	30	30	30
x3.2	Pearson Correlation	,339 [*]	,071	1,000	,321	,094	,041
	Sig. (2-tailed)	,067	,708	,000	,084	,619	,829
	N	30	30	30	30	30	30
x3.3	Pearson Correlation	,433 [*]	,151	,320	1,000	-,077 ^{**}	,111
	Sig. (2-tailed)	,017	,426	,084	,000	,685	,559
	N	30	30	30	30	30	30
x3.4	Pearson Correlation	,339 [*]	,071	1,000	,321 ^{**}	,094	,041
	Sig. (2-tailed)	,067	,708	,000	,084	,619	,829
	N	30	30	30	30	30	30
x3.5	Pearson Correlation	,433 ^{**}	,151	,320	1,000	-,077	,111
	Sig. (2-tailed)	,017	,426	,084	,000	,685	,559
	N	30	30	30	30	30	30
x3.6	Pearson Correlation	,499 ^{**}	,330	,339	,267	,331	,189 [*]
	Sig. (2-tailed)	,005	,075	,067	,155	,074	,318
	N	30	30	30	30	30	30
x3.7	Pearson Correlation	,500	,095	-,030	,131 [*]	,429 [*]	,925
	Sig. (2-tailed)	,005	,618	,876	,489	,018	,000
	N	30	30	30	30	30	30
x3.8	Pearson Correlation	,329	,243	,213 [*]	,334	,006	,107
	Sig. (2-tailed)	,076	,196	,259	,071	,977	,574
	N	30	30	30	30	30	30
x3.9	Pearson Correlation	,492 ^{**}	,289	,267 [*]	,366	,289	,234
	Sig. (2-tailed)	,006	,121	,154	,046	,122	,214
	N	30	30	30	30	30	30
x3.10	Pearson Correlation	,348 [*]	,191	,218	,449	,000	,028
	Sig. (2-tailed)	,060	,312	,247	,013	1,000	,883
	N	30	30	30	30	30	30

Correlations

		x4.7	x4.8	x4.9	Tx.4
Tx.2	Pearson Correlation	,420	,571	,702 [*]	,835 [*]
	Sig. (2-tailed)	,021	,001	,000	,000
	N	30	30	30	30
x3.1	Pearson Correlation	,244	,355	,290	,473
	Sig. (2-tailed)	,194	,055	,119	,008
	N	30	30	30	30
x3.2	Pearson Correlation	,212 [*]	,191	,266	,466
	Sig. (2-tailed)	,262	,312	,155	,009
	N	30	30	30	30
x3.3	Pearson Correlation	,335 [*]	,265	,365	,565
	Sig. (2-tailed)	,071	,158	,047	,001
	N	30	30	30	30
x3.4	Pearson Correlation	,212 [*]	,191	,266	,466 ^{**}
	Sig. (2-tailed)	,262	,312	,155	,009
	N	30	30	30	30
x3.5	Pearson Correlation	,335 ^{**}	,265	,365	,565
	Sig. (2-tailed)	,071	,158	,047	,001
	N	30	30	30	30
x3.6	Pearson Correlation	,258 ^{**}	,218	,413	,542
	Sig. (2-tailed)	,169	,247	,023	,002
	N	30	30	30	30
x3.7	Pearson Correlation	,062	,222	,173	,501 [*]
	Sig. (2-tailed)	,747	,237	,360	,005
	N	30	30	30	30
x3.8	Pearson Correlation	1,000	,265	,093 [*]	,497
	Sig. (2-tailed)	,000	,156	,625	,005
	N	30	30	30	30
x3.9	Pearson Correlation	,091 ^{**}	,343	1,000 [*]	,646
	Sig. (2-tailed)	,632	,064	,000	,000
	N	30	30	30	30
x3.10	Pearson Correlation	-,042 [*]	,111	,348	,325
	Sig. (2-tailed)	,825	,559	,059	,080
	N	30	30	30	30

Correlations

		x1.1	x1.2	x1.3	x1.4	x1.5	x1.6
x3.11	Pearson Correlation	,234	,179	,443 [*]	,294 [*]	,294 [*]	,101 ^{**}
	Sig. (2-tailed)	,214	,343	,014	,114	,114	,596
	N	30	30	30	30	30	30
x3.12	Pearson Correlation	,500	,330	,406	,265	,265	,331
	Sig. (2-tailed)	,005	,075	,026	,156	,156	,074
	N	30	30	30	30	30	30
Tx.3	Pearson Correlation	,687 [*]	,436	,558	,715	,715	,236
	Sig. (2-tailed)	,000	,016	,001	,000	,000	,210
	N	30	30	30	30	30	30
x4.1	Pearson Correlation	1,000 [*]	,261	,360	,432	,432 ^{**}	,614
	Sig. (2-tailed)	,000	,164	,051	,017	,017	,000
	N	30	30	30	30	30	30
x4.2	Pearson Correlation	,263 [*]	1,000	,186	,150 ^{**}	,150	,047
	Sig. (2-tailed)	,160	,000	,326	,429	,429	,804
	N	30	30	30	30	30	30
x4.3	Pearson Correlation	,340 ^{**}	,071	,694	,320	,320	,094
	Sig. (2-tailed)	,066	,708	,000	,085	,085	,619
	N	30	30	30	30	30	30
x4.4	Pearson Correlation	,427 ^{**}	,152	,325	1,000	1,000	-,076 [*]
	Sig. (2-tailed)	,019	,423	,080	,000	,000	,690
	N	30	30	30	30	30	30
x4.5	Pearson Correlation	,617	,047	,174	-,079 [*]	-,079 [*]	1,000
	Sig. (2-tailed)	,000	,804	,359	,679	,679	,000
	N	30	30	30	30	30	30
x4.6	Pearson Correlation	,512	,189	,084 [*]	,112	,112	,421
	Sig. (2-tailed)	,004	,318	,661	,555	,555	,020
	N	30	30	30	30	30	30
x4.7	Pearson Correlation	,325 ^{**}	,244	,333 [*]	,334	,334	,005
	Sig. (2-tailed)	,079	,194	,072	,071	,071	,980
	N	30	30	30	30	30	30
x4.8	Pearson Correlation	,424 [*]	,355	,046	,264	,264	,289
	Sig. (2-tailed)	,020	,055	,810	,159	,159	,122
	N	30	30	30	30	30	30

Correlations

		x1.7	x1.8	x1.9	x1.10	x1.11	x1.12
x3.11	Pearson Correlation	,173	,081	1,000*	,408*	,384*	,381**
	Sig. (2-tailed)	,362	,670	,000	,025	,036	,038
	N	30	30	30	30	30	30
x3.12	Pearson Correlation	,191	,191	,408	1,000	,218	,902
	Sig. (2-tailed)	,311	,312	,025	,000	,247	,000
	N	30	30	30	30	30	30
Tx.3	Pearson Correlation	,377*	,474	,595	,685	,445	,702
	Sig. (2-tailed)	,040	,008	,001	,000	,014	,000
	N	30	30	30	30	30	30
x4.1	Pearson Correlation	,509*	,348	,233	,499	,425**	,564
	Sig. (2-tailed)	,004	,060	,215	,005	,019	,001
	N	30	30	30	30	30	30
x4.2	Pearson Correlation	,191*	,191	,179	,330**	,355	,349
	Sig. (2-tailed)	,311	,312	,345	,075	,055	,059
	N	30	30	30	30	30	30
x4.3	Pearson Correlation	,041**	,218	,450	,339	,191	,367
	Sig. (2-tailed)	,831	,247	,013	,067	,312	,046
	N	30	30	30	30	30	30
x4.4	Pearson Correlation	,112**	,449	,297	,267	,266	,405*
	Sig. (2-tailed)	,554	,013	,111	,155	,156	,026
	N	30	30	30	30	30	30
x4.5	Pearson Correlation	,422	,000	,100	,331*	,289*	,331
	Sig. (2-tailed)	,020	1,000	,598	,074	,122	,074
	N	30	30	30	30	30	30
x4.6	Pearson Correlation	1,000	,028	,171*	,189	,313	,058
	Sig. (2-tailed)	,000	,883	,365	,318	,092	,763
	N	30	30	30	30	30	30
x4.7	Pearson Correlation	,107**	-,042	,381*	,258	,267	,308
	Sig. (2-tailed)	,575	,825	,038	,169	,153	,098
	N	30	30	30	30	30	30
x4.8	Pearson Correlation	,311*	,111	,384	,218	1,000	,280
	Sig. (2-tailed)	,095	,559	,036	,247	,000	,134
	N	30	30	30	30	30	30

Correlations

		Tx.1	x2.1	x2.2	x2.3	x2.4	x2.5
x3.11	Pearson Correlation	,556	,081	,663 [*]	-,106 [*]	,101 [*]	,171 ^{**}
	Sig. (2-tailed)	,001	,670	,000	,576	,596	,367
	N	30	30	30	30	30	30
x3.12	Pearson Correlation	,702	,191	,327	-,156	,331	,190
	Sig. (2-tailed)	,000	,312	,077	,412	,074	,315
	N	30	30	30	30	30	30
Tx.3	Pearson Correlation	,939 [*]	,474	,629	,018	,236	,374
	Sig. (2-tailed)	,000	,008	,000	,926	,210	,042
	N	30	30	30	30	30	30
x4.1	Pearson Correlation	,826 [*]	,348	,176	,143	,614 ^{**}	,508
	Sig. (2-tailed)	,000	,060	,353	,450	,000	,004
	N	30	30	30	30	30	30
x4.2	Pearson Correlation	,459 [*]	,191	,055	-,153 ^{**}	,047	,190
	Sig. (2-tailed)	,011	,312	,775	,420	,804	,315
	N	30	30	30	30	30	30
x4.3	Pearson Correlation	,493 ^{**}	,218	,355	-,186	,094	,039
	Sig. (2-tailed)	,006	,247	,055	,326	,619	,837
	N	30	30	30	30	30	30
x4.4	Pearson Correlation	,660 ^{**}	,449	,566	,260	-,076	,110 [*]
	Sig. (2-tailed)	,000	,013	,001	,165	,690	,563
	N	30	30	30	30	30	30
x4.5	Pearson Correlation	,451	,000	,000	,111 [*]	1,000 [*]	,422
	Sig. (2-tailed)	,012	1,000	1,000	,561	,000	,020
	N	30	30	30	30	30	30
x4.6	Pearson Correlation	,469	,028	,142 [*]	-,048	,421	1,000
	Sig. (2-tailed)	,009	,883	,455	,802	,020	,000
	N	30	30	30	30	30	30
x4.7	Pearson Correlation	,412 ^{**}	-,042	,534 [*]	,066	,005	,106
	Sig. (2-tailed)	,024	,825	,002	,730	,980	,576
	N	30	30	30	30	30	30
x4.8	Pearson Correlation	,544 [*]	,111	,250	,133	,289	,312
	Sig. (2-tailed)	,002	,559	,183	,483	,122	,094
	N	30	30	30	30	30	30

Correlations

		x2.6	x2.7	x2.8	x2.9	Tx.2	x3.1
x3.11	Pearson Correlation	,379	,384	,124 [*]	,081 [*]	,347 [*]	,179 ^{**}
	Sig. (2-tailed)	,039	,036	,513	,670	,061	,343
	N	30	30	30	30	30	30
x3.12	Pearson Correlation	,258	,218	,413	,191	,360	,330
	Sig. (2-tailed)	,169	,247	,023	,312	,051	,075
	N	30	30	30	30	30	30
Tx.3	Pearson Correlation	,493 [*]	,445	,598	,474	,740	,436
	Sig. (2-tailed)	,006	,014	,000	,008	,000	,016
	N	30	30	30	30	30	30
x4.1	Pearson Correlation	,328 [*]	,425	,492	,348	,692 ^{**}	,261
	Sig. (2-tailed)	,077	,019	,006	,060	,000	,164
	N	30	30	30	30	30	30
x4.2	Pearson Correlation	,244 [*]	,355	,290	,191 ^{**}	,257	1,000
	Sig. (2-tailed)	,195	,055	,120	,312	,171	,000
	N	30	30	30	30	30	30
x4.3	Pearson Correlation	,212 ^{**}	,191	,266	,218	,240	,071
	Sig. (2-tailed)	,261	,312	,155	,247	,202	,708
	N	30	30	30	30	30	30
x4.4	Pearson Correlation	,335 ^{**}	,266	,366	,449	,574	,152 [*]
	Sig. (2-tailed)	,070	,156	,047	,013	,001	,423
	N	30	30	30	30	30	30
x4.5	Pearson Correlation	,005	,289	,288	,000 [*]	,428 [*]	,047
	Sig. (2-tailed)	,979	,122	,123	1,000	,018	,804
	N	30	30	30	30	30	30
x4.6	Pearson Correlation	,107	,313	,233 [*]	,028	,454	,189
	Sig. (2-tailed)	,575	,092	,216	,883	,012	,318
	N	30	30	30	30	30	30
x4.7	Pearson Correlation	1,000 ^{**}	,267	,092 [*]	-,042	,420	,244
	Sig. (2-tailed)	,000	,153	,629	,825	,021	,194
	N	30	30	30	30	30	30
x4.8	Pearson Correlation	,267 [*]	1,000	,343	,111	,571	,355
	Sig. (2-tailed)	,154	,000	,064	,559	,001	,055
	N	30	30	30	30	30	30

Correlations

		x3.2	x3.3	x3.4	x3.5	x3.6	x3.7
	Pearson Correlation	,450	,294	,450 [*]	,294 [*]	,408 [*]	,071 ^{**}
x3.11	Sig. (2-tailed)	,013	,115	,013	,115	,025	,708
	N	30	30	30	30	30	30
	Pearson Correlation	,339	,266	,339	,266	1,000	,095
x3.12	Sig. (2-tailed)	,067	,155	,067	,155	,000	,618
	N	30	30	30	30	30	30
	Pearson Correlation	,624 [*]	,715	,624	,715	,685	,314
Tx.3	Sig. (2-tailed)	,000	,000	,000	,000	,000	,091
	N	30	30	30	30	30	30
	Pearson Correlation	,339 [*]	,433	,339	,433	,499 ^{**}	,500
x4.1	Sig. (2-tailed)	,067	,017	,067	,017	,005	,005
	N	30	30	30	30	30	30
	Pearson Correlation	,071 [*]	,151	,071	,151 ^{**}	,330	,095
x4.2	Sig. (2-tailed)	,708	,426	,708	,426	,075	,618
	N	30	30	30	30	30	30
	Pearson Correlation	1,000 ^{**}	,320	1,000	,320	,339	-,030
x4.3	Sig. (2-tailed)	,000	,084	,000	,084	,067	,876
	N	30	30	30	30	30	30
	Pearson Correlation	,321 ^{**}	1,000	,321	1,000	,267	,131 [*]
x4.4	Sig. (2-tailed)	,084	,000	,084	,000	,155	,489
	N	30	30	30	30	30	30
	Pearson Correlation	,094	-,077	,094	-,077 [*]	,331 [*]	,429
x4.5	Sig. (2-tailed)	,619	,685	,619	,685	,074	,018
	N	30	30	30	30	30	30
	Pearson Correlation	,041	,111	,041 [*]	,111	,189	,925
x4.6	Sig. (2-tailed)	,829	,559	,829	,559	,318	,000
	N	30	30	30	30	30	30
	Pearson Correlation	,212 ^{**}	,335	,212 [*]	,335	,258	,062
x4.7	Sig. (2-tailed)	,262	,071	,262	,071	,169	,747
	N	30	30	30	30	30	30
	Pearson Correlation	,191 [*]	,265	,191	,265	,218	,222
x4.8	Sig. (2-tailed)	,312	,158	,312	,158	,247	,237
	N	30	30	30	30	30	30

Correlations

		x3.8	x3.9	x3.10	x3.11	x3.12	Tx.3
	Pearson Correlation	,379	,126	,081 [*]	1 [*]	,408 [*]	,593 ^{**}
x3.11	Sig. (2-tailed)	,039	,508	,670		,025	,001
	N	30	30	30	30	30	30
	Pearson Correlation	,259	,413	,191	,408	1	,685
x3.12	Sig. (2-tailed)	,167	,023	,312	,025		,000
	N	30	30	30	30	30	30
	Pearson Correlation	,494 [*]	,599	,474	,593	,685	1
Tx.3	Sig. (2-tailed)	,006	,000	,008	,001	,000	
	N	30	30	30	30	30	30
	Pearson Correlation	,329 [*]	,492	,348	,233	,499 ^{**}	,688
x4.1	Sig. (2-tailed)	,076	,006	,060	,215	,005	,000
	N	30	30	30	30	30	30
	Pearson Correlation	,243 [*]	,289	,191	,179 ^{**}	,330	,436
x4.2	Sig. (2-tailed)	,196	,121	,312	,343	,075	,016
	N	30	30	30	30	30	30
	Pearson Correlation	,213 ^{**}	,267	,218	,450	,339	,624
x4.3	Sig. (2-tailed)	,259	,154	,247	,013	,067	,000
	N	30	30	30	30	30	30
	Pearson Correlation	,334 ^{**}	,366	,449	,294	,267	,716 [*]
x4.4	Sig. (2-tailed)	,071	,046	,013	,115	,155	,000
	N	30	30	30	30	30	30
	Pearson Correlation	,006	,289	,000	,101 [*]	,331 [*]	,236
x4.5	Sig. (2-tailed)	,977	,122	1,000	,596	,074	,210
	N	30	30	30	30	30	30
	Pearson Correlation	,107	,234	,028 [*]	,171	,189	,374
x4.6	Sig. (2-tailed)	,574	,214	,883	,366	,318	,042
	N	30	30	30	30	30	30
	Pearson Correlation	1,000 ^{**}	,091	-,042 [*]	,379	,258	,493
x4.7	Sig. (2-tailed)	,000	,632	,825	,039	,169	,006
	N	30	30	30	30	30	30
	Pearson Correlation	,265 [*]	,343	,111	,384	,218	,445
x4.8	Sig. (2-tailed)	,156	,064	,559	,036	,247	,014
	N	30	30	30	30	30	30

Correlations

		x4.1	x4.2	x4.3	x4.4	x4.5	x4.6
x3.11	Pearson Correlation	,233	,179	,450 [*]	,294 [*]	,101 [*]	,171 ^{**}
	Sig. (2-tailed)	,215	,343	,013	,115	,596	,366
	N	30	30	30	30	30	30
x3.12	Pearson Correlation	,499	,330	,339	,267	,331	,189
	Sig. (2-tailed)	,005	,075	,067	,155	,074	,318
	N	30	30	30	30	30	30
Tx.3	Pearson Correlation	,688 [*]	,436	,624	,716	,236	,374
	Sig. (2-tailed)	,000	,016	,000	,000	,210	,042
	N	30	30	30	30	30	30
x4.1	Pearson Correlation	1 [*]	,261	,339	,435	,614 ^{**}	,508
	Sig. (2-tailed)		,164	,067	,016	,000	,004
	N	30	30	30	30	30	30
x4.2	Pearson Correlation	,261 [*]	1	,071	,152 ^{**}	,047	,189
	Sig. (2-tailed)	,164		,708	,423	,804	,318
	N	30	30	30	30	30	30
x4.3	Pearson Correlation	,339 ^{**}	,071	1	,321	,094	,041
	Sig. (2-tailed)	,067	,708		,084	,619	,829
	N	30	30	30	30	30	30
x4.4	Pearson Correlation	,435 ^{**}	,152	,321	1	-,076	,110 [*]
	Sig. (2-tailed)	,016	,423	,084		,690	,562
	N	30	30	30	30	30	30
x4.5	Pearson Correlation	,614	,047	,094	-,076 [*]	1 [*]	,421
	Sig. (2-tailed)	,000	,804	,619	,690		,020
	N	30	30	30	30	30	30
x4.6	Pearson Correlation	,508	,189	,041 [*]	,110	,421	1
	Sig. (2-tailed)	,004	,318	,829	,562	,020	
	N	30	30	30	30	30	30
x4.7	Pearson Correlation	,328 ^{**}	,244	,212 [*]	,335	,005	,106
	Sig. (2-tailed)	,077	,194	,262	,070	,980	,576
	N	30	30	30	30	30	30
x4.8	Pearson Correlation	,425 [*]	,355	,191	,266	,289	,313
	Sig. (2-tailed)	,019	,055	,312	,156	,122	,092
	N	30	30	30	30	30	30

Correlations

		x4.7	x4.8	x4.9	Tx.4
x3.11	Pearson Correlation	,379	,384	,124 [*]	,424 [*]
	Sig. (2-tailed)	,039	,036	,515	,020
	N	30	30	30	30
x3.12	Pearson Correlation	,258	,218	,413	,542
	Sig. (2-tailed)	,169	,247	,023	,002
	N	30	30	30	30
Tx.3	Pearson Correlation	,493 [*]	,445	,598	,878
	Sig. (2-tailed)	,006	,014	,000	,000
	N	30	30	30	30
x4.1	Pearson Correlation	,328 [*]	,425	,492	,865
	Sig. (2-tailed)	,077	,019	,006	,000
	N	30	30	30	30
x4.2	Pearson Correlation	,244 [*]	,355	,290	,473 ^{**}
	Sig. (2-tailed)	,194	,055	,119	,008
	N	30	30	30	30
x4.3	Pearson Correlation	,212 ^{**}	,191	,266	,466
	Sig. (2-tailed)	,262	,312	,155	,009
	N	30	30	30	30
x4.4	Pearson Correlation	,335 ^{**}	,266	,366	,566
	Sig. (2-tailed)	,070	,156	,047	,001
	N	30	30	30	30
x4.5	Pearson Correlation	,005	,289	,287	,511 [*]
	Sig. (2-tailed)	,980	,122	,124	,004
	N	30	30	30	30
x4.6	Pearson Correlation	,106	,313	,232 [*]	,574
	Sig. (2-tailed)	,576	,092	,217	,001
	N	30	30	30	30
x4.7	Pearson Correlation	1 ^{**}	,267	,092 [*]	,497
	Sig. (2-tailed)		,153	,627	,005
	N	30	30	30	30
x4.8	Pearson Correlation	,267 [*]	1	,343	,631
	Sig. (2-tailed)	,153		,064	,000
	N	30	30	30	30

Correlations

		x1.1	x1.2	x1.3	x1.4	x1.5	x1.6
x4.9	Pearson Correlation	,492	,290	,147*	,365*	,365*	,287**
	Sig. (2-tailed)	,006	,119	,440	,048	,048	,124
	N	30	30	30	30	30	30
Tx.4	Pearson Correlation	,865	,473	,440	,564	,564	,511
	Sig. (2-tailed)	,000	,008	,015	,001	,001	,004
	N	30	30	30	30	30	30

Correlations

		x1.7	x1.8	x1.9	x1.10	x1.11	x1.12
x4.9	Pearson Correlation	,238	,348	,125*	,413*	,343*	,430**
	Sig. (2-tailed)	,206	,059	,510	,023	,064	,018
	N	30	30	30	30	30	30
Tx.4	Pearson Correlation	,576	,325	,425	,542	,631	,589
	Sig. (2-tailed)	,001	,080	,019	,002	,000	,001
	N	30	30	30	30	30	30

Correlations

		Tx.1	x2.1	x2.2	x2.3	x2.4	x2.5
x4.9	Pearson Correlation	,541	,348	,238*	,337*	,287*	,233**
	Sig. (2-tailed)	,002	,059	,206	,068	,124	,215
	N	30	30	30	30	30	30
Tx.4	Pearson Correlation	,929	,325	,434	,139	,511	,574
	Sig. (2-tailed)	,000	,080	,016	,462	,004	,001
	N	30	30	30	30	30	30

Correlations

		x2.6	x2.7	x2.8	x2.9	Tx.2	x3.1
x4.9	Pearson Correlation	,093	,343	1,000*	,348*	,702*	,290**
	Sig. (2-tailed)	,627	,064	,000	,059	,000	,119
	N	30	30	30	30	30	30
Tx.4	Pearson Correlation	,497	,631	,646	,325	,835	,473
	Sig. (2-tailed)	,005	,000	,000	,080	,000	,008
	N	30	30	30	30	30	30

Correlations

		x3.2	x3.3	x3.4	x3.5	x3.6	x3.7
x4.9	Pearson Correlation	,266	,365	,266*	,365*	,413*	,173**
	Sig. (2-tailed)	,155	,047	,155	,047	,023	,360
	N	30	30	30	30	30	30
Tx.4	Pearson Correlation	,466	,565	,466	,565	,542	,501
	Sig. (2-tailed)	,009	,001	,009	,001	,002	,005
	N	30	30	30	30	30	30

Correlations

		x3.8	x3.9	x3.10	x3.11	x3.12	Tx.3
x4.9	Pearson Correlation	,093	1,000	,348*	,124*	,413*	,598**
	Sig. (2-tailed)	,625	,000	,059	,515	,023	,000
	N	30	30	30	30	30	30
Tx.4	Pearson Correlation	,497	,646	,325	,424	,542	,878
	Sig. (2-tailed)	,005	,000	,080	,020	,002	,000
	N	30	30	30	30	30	30

Correlations

		x4.1	x4.2	x4.3	x4.4	x4.5	x4.6
x4.9	Pearson Correlation	,492	,290	,266*	,366*	,287*	,232**
	Sig. (2-tailed)	,006	,119	,155	,047	,124	,217
	N	30	30	30	30	30	30
Tx.4	Pearson Correlation	,865	,473	,466	,566	,511	,574
	Sig. (2-tailed)	,000	,008	,009	,001	,004	,001
	N	30	30	30	30	30	30

Correlations

		x4.7	x4.8	x4.9	Tx.4
x4.9	Pearson Correlation	,092	,343	1*	,646*
	Sig. (2-tailed)	,627	,064		,000
	N	30	30	30	30
Tx.4	Pearson Correlation	,497	,631	,646	1
	Sig. (2-tailed)	,005	,000	,000	
	N	30	30	30	30

*. Correlation is significant at the 0.05 level (2-tailed).

** . Correlation is significant at the 0.01 level (2-tailed).

Validitas Loyalitas (Y)

		Correlations						
		y1	y2	y3	y4.1	y4.2	y4.3	Ty4
y1	Pearson Correlation	1	,478**	,308	,125	,173	-,178	,593**
	Sig. (2-tailed)		,007	,098	,511	,360	,347	,001
	N	30	30	30	30	30	30	30
y2	Pearson Correlation	,478**	1	,187	-,200	,117	,139	,478**
	Sig. (2-tailed)	,007		,321	,288	,539	,465	,007
	N	30	30	30	30	30	30	30
y3	Pearson Correlation	,308	,187	1	,347	,073	,366*	,658**
	Sig. (2-tailed)	,098	,321		,061	,703	,046	,000
	N	30	30	30	30	30	30	30
y4.1	Pearson Correlation	,125	-,200	,347	1	,394*	,249	,561**
	Sig. (2-tailed)	,511	,288	,061		,031	,185	,001
	N	30	30	30	30	30	30	30
y4.2	Pearson Correlation	,173	,117	,073	,394*	1	,185	,628**
	Sig. (2-tailed)	,360	,539	,703	,031		,327	,000
	N	30	30	30	30	30	30	30
y4.3	Pearson Correlation	-,178	,139	,366*	,249	,185	1	,458*
	Sig. (2-tailed)	,347	,465	,046	,185	,327		,011
	N	30	30	30	30	30	30	30
Ty	Pearson Correlation	,593**	,478**	,658**	,561**	,628**	,458*	1
	Sig. (2-tailed)	,001	,007	,000	,001	,000	,011	
	N	30	30	30	30	30	30	30

** . Correlation is significant at the 0.01 level (2-tailed).

*. Correlation is significant at the 0.05 level (2-tailed).

Reliabilitas Service Encounter (X)

Case Processing Summary		
	N	%
Valid	30	100,0
Cases Excluded ^a	0	,0
Total	30	100,0

a. Listwise deletion based on all variables in the procedure.

Reliability Statistics

Cronbach's Alpha	N of Items
,939	42

Reliabilitas Loyalitas (Y)

Case Processing Summary

		N	%
Cases	Valid	30	100,0
	Excluded ^a	0	,0
	Total	30	100,0

a. Listwise deletion based on all variables in the procedure.

Reliability Statistics

Cronbach's Alpha	N of Items
,722	7