

**THE USE OF TECHNOLOGY-MEDIATED CORRECTIVE  
FEEDBACK IN IMPROVING STUDENT WRITING ACCURACY**

**UNDERGRADUATE THESIS**

Submitted in partial fulfillment for Bachelor's degree in  
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Study Program



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**ENGLISH LANGUAGE EDUCATION STUDY PROGRAM  
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# **THE USE OF TECHNOLOGY-MEDIATED CORRECTIVE FEEDBACK IN IMPROVING STUDENT WRITING ACCURACY**

Oleh  
Fiza Roteca

Sebuah skripsi yang diajukan untuk memenuhi salah satu syarat memperoleh gelar  
Sarjana Pendidikan pada Fakultas Pendidikan Bahasa dan Sastra

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## APPROVAL PAGE

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## **STATEMENT OF AUTHORIZATION**

I affirm that this paper entitled “The use of Technology-mediated Corrective Feedback in Improving Student Writing Accuracy” submitted as a requirement of a bachelor’s degree, represents an entirely original work I wrote. I am fully aware of ethical standards in scholarly research, that I cited and quoted several statements and ideas from numerous sources. All of the statements and ideas from other sources are properly cited.

Bandung,      August 2024

Fiza Roteca

## **PREFACE**

All gratitude to Allah SWT. His mercy and blessings have given the writer an opportunity to complete this undergraduate thesis entitled “The Use of Technology-mediated Corrective Feedback in Improving Student Writing Accuracy.” Peace and salutation to our prophet Muhammad SAW, who has brought humankind from darkness to this brightness era. This study is submitted as a partial fulfillment of requirements of the Sarjana Pendidikan Degree of English Language Education Study Program, Faculty of Language and Literature Education at Universitas Pendidikan Indonesia.

This study aimed to investigate the use of technology-mediated corrective feedback in the process of students' writing and teaching-learning activities. I hope the findings in this study will bring advantages to the English language teaching field and contribute to future research regarding technology-mediated learning. I also hope that this study can provide insightful information to the readers. Nevertheless, I am aware of some of this study's limitations. Therefore, any criticism and recommendations will be appreciated.

Bandung, August 2024

Fiza Roteca

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## **ABSTRAK**

Penelitian ini bertujuan untuk menginvestigasi penggunaan umpan balik korektif yang dimediasi teknologi untuk kelas sebelas di salah satu Sekolah Menengah Kejuruan di Bandung, Jawa Barat. Penelitian ini menggunakan desain penelitian kuasi-eksperimental yang melibatkan 70 siswa akuntansi. Data dikumpulkan menggunakan (1) hasil pretest dan posttest dari kelompok eksperimen dan kontrol dan (2) kuesioner. Semua data dianalisis menggunakan IBM SPSS 29 untuk macOS dengan menguji normalitas dan homogenitas. Hasil penelitian ini menunjukkan bahwa umpan balik korektif tertulis guru menggunakan Showbie dan Google Docs meningkatkan akurasi tulisan siswa karena skor rata-rata kemunculan kesalahan dalam tulisan mereka menurun secara signifikan. Kemudian, umpan balik korektif yang dimediasi teknologi dapat diterapkan menggunakan media apapun, seperti Showbie dan Google Docs, karena skor rata-rata penurunan kesalahan dalam tulisan siswa tidak berbeda secara signifikan. Selain itu, siswa memiliki persepsi positif dan percaya bahwa umpan balik yang diberikan oleh guru menggunakan Showbie dan Google Docs meningkatkan akurasi tulisan mereka.

**Kata kunci:** *umpan balik korektif yang dimediasi teknologi, umpan balik korektif tertulis guru, Showbie, Google Docs, akurasi tulisan siswa.*

## **ABSTRACT**

This study aimed to investigate the use of technology-mediated corrective feedback for eleventh-grade students in one vocational school in Bandung, West Java. This research used a quasi-experimental research design involving 70 accounting students. The data were collected using (1) the pretest and posttest results from experimental and control groups and (2) questionnaire. All the data were analyzed using IBM SPSS 29 for macOS by testing normality and homogeneity. The result of this study showed that teacher written corrective feedback using Showbie and Google Docs improves students' writing accuracy because the mean score of error occurrences in their writing significantly decreased. Furthermore, technology-mediated corrective feedback could be applied using any media, such as Showbie and Google Docs, because the mean scores of errors decrease in students writing was not significantly different. Additionally, students had positive perceptions and believed that feedback provided by teachers using Showbie and Google Docs improved their writing accuracy.

**Keywords:** *technology-mediated corrective feedback, teacher written corrective feedback, Showbie, Google Docs, student writing accuracy.*

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