GREEN CONSUMER BEHAVIOUR AND GREEN PURCHASES: EVIDENCE FROM LOCAL FAST-MOVING CONSUMER GOODS FIRMS IN GHANA

Dissertation

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DECLARATION

I hereby declare that this dissertation entitled "Green Consumer Behaviour and Green Purchases: Evidence From Local Fast-Moving Consumer Goods Firms in Ghana" and all its contents are truly my own work. I do not plagiarize or quote in ways that violate the scientific ethics that apply in the scientific community. I am ready to bear the risk/sanction if in the future there is a violation of scientific ethics or there is a claim against the authenticity of my work.

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ABSTRACT

This study investigates the interplay between green influencers, brand associations, trust, purchase intentions, and purchases within the context of local FMCGs in Ghana. Despite increasing consumer awareness of environmental issues, the specific dynamics between influencer marketing and green consumer behaviour remain underexplored. This study addresses this gap by employing a cross-sectional survey design within the quantitative approach, collecting data from 381 consumers of local fast-moving consumer goods firms in the Greater Accra and Ashanti Regions of Ghana. Structural equation modelling using partial least squares (PLS) version four was utilized to analyse the relationships between the study variables. The findings reveal that while green influencers significantly impact consumer perceptions and brand associations for eco-friendly products, their direct effect on purchases is minimal. However, strong purchase intentions play a critical role in translating into actual green purchases. Influencer marketing is effective in fostering positive brand associations and attitudes towards sustainability; however, a comprehensive approach is needed to convert intentions into actions. Green trust influences brand perceptions and the relationship between purchase intention and brand association. These implications suggest that policymakers should promote sustainable marketing practices and transparency in green advertising while supporting consumer education on sustainability. Businesses should strategically utilize green influencers, build consumer trust, and integrate influencer marketing with broader sustainability initiatives. Researchers should study the impact of influencer marketing across industries and consumer segments as well as the factors influencing its effectiveness. The findings underscore the critical role of green influencers in advocating sustainable consumption, highlighting the need for targeted marketing strategies to enhance green purchase behaviours.

Keywords: Green Influencers, Green Brand Association, Green Brand Attitude, Green Purchase Intentions, Green Purchases

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