

**PENGARUH *HEALTH CONSCIOUSNESS* DAN *ATTITUDE* TERHADAP
*REVISIT INTENTION***

(Survei pada Pelanggan Zen Family Spa & Reflexology)

SKRIPSI

Diajukan untuk Memenuhi Sebagian dari Syarat untuk Memperoleh Gelar
Sarjana Pariwisata Program Studi Manajemen Pemasaran Pariwisata



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PENGARUH *HEALTH CONSCIOUSNESS* DAN *ATTITUDE* TERHADAP REVISIT INTENTION

(Survei pada Pelanggan Zen Family Spa & Reflexology Bandung)

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Sebuah skripsi yang diajukan untuk memenuhi sebagian syarat dalam memperoleh
gelar Sarjana Pariwisata pada Program Studi Manajemen Pemasaran Pariwisata
Fakultas Pendidikan Ilmu Pengetahuan Sosial
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(Survei pada Zen Family Spa & Reflexology)

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ABSTRAK

Muhammad Zunqad Meidya Thahra 2007901 “**Pengaruh Health Consciousness dan Attitude terhadap Revisit Intention**” (Survei pada Pelanggan ZEN Family Spa & Reflexology Bandung) di bawah bimbingan Heri Puspito Diyah Setiyorini, MM dan Dr.Gitasiswhara, SE.Par.MM.

Penelitian ini bertujuan untuk mengetahui bagaimana pengaruh *health consciousness* dan *attitude* terhadap *revisit intention*. Dalam penelitian ini menggunakan variabel (X1) yakni *health consciousness* (X1) dan *attitude* (X2). *Revisit intention* (Y) sebagai variabel terikat. Jenis penelitian yang digunakan adalah deskriptif dan verifikatif dengan metode *explanatory survey*. Data dalam penelitian menggunakan data primer dengan pengambilan sampel sebanyak 330 responden yaitu pelanggan yang sudah pernah mengunjungi ZEN Family Spa & Reflexology Bandung. Teknik analisis data yang digunakan adalah regresi linear berganda. Hasil penelitian menunjukkan bahwa *health consciousness* berpengaruh terhadap *revisit intention* secara signifikan. Pada hasil temuan ini juga membuktikan bahwa *attitude* berpengaruh secara signifikan terhadap *revisit intention*.

Kata Kunci: *Health Consciousness, attitude, revisit intention, Zen Family Spa & Reflexology Bandung*

ABSTRACT

Muhamaad Zunqad Meidya Thahra "The Influence of Health Consciousness and Attitude on Revisit Intention in Wellness Tourism Spa & Reflexology (Survey on ZEN Family Spa & Reflexology) under the guidance of Ms. Heri Puspito Diyah Setiyorini, MM and Dr.Gitasiswhara, SE.Par.MM

This research aims to analyze the influence health consciousness and attitude on revisit intention in wellness tourism destination spa & reflexology. The research method used is a quantitative method with the type of research namely descriptive and verification with an explanatory survey method. The data in the research used primary data with a sample of 330 respondents, namely tourists who had visited Zen Family Spa & Reflexology Bandung. The data analysis technique used is multiple linear regression. The research results show that health consciousness has a significant effect on revisit intention. These findings also prove that attitude has a significant effect on revisit intention.

Keywords: *health consciousness, attitude, revisit intention, Zen Family Spa & Reflexology Bandung*

LEMBAR PERNYATAAN

Dengan ini saya menyatakan bahwa skripsi yang berjudul "**Pengaruh Health Consciousness dan Attitude terhadap Revisit Intention**" (Survei pada Pelanggan Zen Family Spa & Reflexology) ini beserta seluruh isinya adalah benar karya saya sendiri. Saya tidak melakukan penjiplakan atau pengutipan dengan cara-cara yang tidak sesuai dengan etika ilmu yang berlaku dalam masyarakat keilmuan.

Atas pernyataan ini, saya siap menanggung resiko/sanksi apabila dikemudian hari ditemukan adanya pelanggaran etika keilmuan atau klaim dari pihak lain terhadap keaslian karya saya ini.

Bandung, 15 Januari 2024

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Penelitian ini dilakukan untuk mengetahui gambaran deskriptif mengenai *health consciousness* dan *attitude* terhadap *revisit intention* pada Pelanggan Zen Family Spa & Reflexology Bandung, serta untuk mengetahui pengaruhnya secara simultan dan parsial. Mengingat keterbatasan pengetahuan, pengalaman, dan kemampuan penulisan, penelitian ini tidak luput dari kekurangan dan belum sempurna, namun peneliti berharap semoga penelitian ini dapat bermanfaat bagi peneliti serta bagi semua pihak yang berkenan untuk memanfaatkannya. Penulis berharap agar penelitian skripsi ini dapat menjadi manfaat dalam pengembangan ilmu manajemen pemasaran pariwisata khususnya dalam *Health Consciousness*, *Attitude*, dan *Revisit Intention*

Bandung, Januari 2024

Peneliti

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