

**PENGARUH STRES KERJA TERHADAP PERILAKU CYBERLOAFING
YANG DIMEDIASI OLEH WORK-LIFE BALANCE
PADA KARYAWAN GENERASI MILENIAL DI KOTA BANDUNG**

SKRIPSI

Disusun untuk memperoleh gelar sarjana psikologi di Program Studi Psikologi
Fakultas Ilmu Pendidikan Universitas Pendidikan Indonesia



oleh:

Abelya Kintani
NIM 1901263

**PROGRAM STUDI PSIKOLOGI
FAKULTAS ILMU PENDIDIKAN
UNIVERSITAS PENDIDIKAN INDONESIA
2023**

**PENGARUH STRES KERJA TERHADAP PERILAKU CYBERLOAFING
YANG DIMEDIASI OLEH WORK-LIFE BALANCE PADA KARYAWAN
GENERASI MILENIAL DI KOTA BANDUNG**

oleh
Abelya Kintani
NIM 1901263

Sebuah skripsi yang diajukan untuk memenuhi salah satu syarat memperoleh gelar
sarjana Psikologi di Program Studi Psikologi, Fakultas Ilmu Pendidikan,
Universitas Pendidikan Indonesia

© Abelya Kintani
Universitas Pendidikan Indonesia
Agustus 2023

© Hak Cipta dilindungi Undang-undang
Skripsi ini tidak boleh diperbanyak seluruhnya atau sebagian dengan dicetak
ulang, difotokopi, atau cara lainnya tanpa izin dari penulis.

HALAMAN PENGESAHAN SKRIPSI

PENGARUH STRES KERJA TERHADAP PERILAKU CYBERLOAFING YANG DIMEDIASI OLEH WORK-LIFE BALANCE PADA KARYAWAN GENERASI MILENIAL DI KOTA BANDUNG

**Abelya Kintani
1901263**

Disetujui dan disahkan oleh pembimbing:

Pembimbing I

Ita Juwitaningrum, S.Psi., M.Pd.
NIP. 19780312 200501 2 002

Pembimbing II

Anastasia Wulandari, M.Psi., Psikolog
NIP. 19780208 200604 2 002

**Mengetahui,
Ketua Program Studi Psikologi Fakultas Ilmu
Pendidikan**

Dr. Sri Masliyah, M.Psi., Psikolog
NIP. 19700726 200312 2 001

ABSTRAK

Abelya Kintani (1901263). *Pengaruh Stres Kerja terhadap Perilaku Cyberloafing yang Dimediasi oleh Work-life Balance pada Karyawan Generasi Milenial di Kota Bandung.* Skripsi. Program Studi Psikologi, Fakultas Ilmu Pendidikan, Universitas Pendidikan Indonesia. Bandung (2023).

Tujuan penelitian ini adalah untuk mengetahui pengaruh stres kerja terhadap perilaku *cyberloafing* maupun peran *work-life balance* sebagai mediator pengaruh stres kerja terhadap perilaku *cyberloafing* pada karyawan generasi milenial di Kota Bandung. Penelitian ini menggunakan pendekatan kuantitatif dengan desain korelasional. Partisipan yang terlibat dalam penelitian ini adalah 402 karyawan generasi milenial di Kota Bandung yang berusia 23-43 tahun, diambil dengan menggunakan teknik *purposive sampling*. Pengambilan data dilakukan dengan menggunakan *The Work-Related Stress Scale* (Cousins, dkk., 2004), *Cyberloafing Scale* (Lim & Teo, 2005), dan *Work-life Balance Self-assessment Scale* (WLB-SAS) (Smeltzer, dkk., 2016). Data dianalisis dengan menggunakan teknik analisis regresi linier sederhana dan analisis regresi berganda. Hasil penelitian menunjukkan bahwa stres kerja memiliki pengaruh yang signifikan terhadap perilaku *cyberloafing* karyawan generasi milenial di Kota Bandung dengan nilai signifikansi sebesar 0,00 ($p<0,05$) dan *work-life balance* dapat memediasi antara pengaruh stres kerja terhadap perilaku *cyberloafing* pada karyawan generasi milenial di Kota Bandung dengan nilai signifikansi sebesar 0,026 ($0,026<0,05$).

Kata kunci: stres kerja, *cyberloafing*, *work-life balance*, karyawan, generasi milenial, perusahaan.

ABSTRACT

Abelya Kintani (1901263). The Influence of Work Stress on Cyberloafing Behavior Mediated by Work-life Balance in Millennial Generation Employees in the City of Bandung. Thesis. Psychology Study Program, Faculty of Education Science, Indonesia University of Education. Bandung (2023).

The purpose of this research is to determine the effect of work stress on cyberloafing behavior and the role of work-life balance as a mediator for millennial generation employees in Bandung City. This research uses a quantitative approach with correlational design. The participants involved in this research were 402 millennial's generation employees in Bandung City who are 23-43 years old, taken by using purposive sampling technique. Data were collected using the The Work-Related Stress Scale (Cousins, et al., 2004), Cyberloafing Scale (Lim & Teo, 2005), and Work-life Balance Self-assessment Scale (WLB-SAS) (Smeltzer, et al., 2016). The data were analyzed using simple linear regression analysis techniques and multiple regression analysis. Based on the research result, it was found that work stress has an influence on millenial's generation employee's cyberloafing behavior in Bandung City with a significance value of 0.00 ($p < 0.05$) and work-life balance can mediate between the influence of work stress on millenial's generation employee's cyberloafing behavior in Bandung City with a significance value of 0.026 (0.026 < 0.05).

Keywords: work stress, cyberloafing, work-life balance, employee, millennial generation, company.

DAFTAR ISI

HALAMAN PENGESAHAN SKRIPSI.....	ii
SKRIPSI INI TELAH DIAJUKAN PADA	iii
LEMBAR PERNYATAAN	iv
KATA PENGANTAR.....	v
UCAPAN TERIMA KASIH	vi
ABSTRAK	viii
DAFTAR TABEL	xii
DAFTAR BAGAN.....	xiii
DAFTAR LAMPIRAN	xiv
BAB I PENDAHULUAN.....	1
1.1 Latar Belakang	1
1.2 Rumusan Masalah	7
1.3 Tujuan Penelitian.....	7
1.4 Manfaat Penelitian.....	7
1.5 Sistematika Penelitian	8
BAB 2 KAJIAN PUSTAKA	10
2.1 Stres Kerja	10
2.1.1 Definisi	10
2.1.2 Dimensi	10
2.1.3 Faktor Penyebab.....	11
2.1.4 Dampak	13
2.2 <i>Cyberloafing</i>	13
2.2.1 Definisi	13
2.2.2 Dimensi	14
2.2.3 Faktor Penyebab.....	14
2.2.4 Dampak	15
2.3 <i>Work-life Balance</i>	16
2.3.1 Definisi	16
2.3.2 Dimensi	17
2.3.3 Faktor Penyebab.....	18
2.3.4 Dampak	18
2.5 Kerangka Berpikir	20
2.5 Hipotesis Penelitian	22

BAB 3 METODE PENELITIAN.....	23
3.1 Desain Penelitian	23
3.2 Partisipan Penelitian	23
3.3 Populasi dan Sampel	23
3.4 Variabel Penelitian, Definisi Konseptual, dan Definisi Operasional	24
3.4.1 Variabel Penelitian	24
3.4.2 Definisi	25
3.5 Instrumen Penelitian	28
3.5.1 Instrumen Stres Kerja.....	28
3.5.2 Instrumen <i>Cyberloafing</i>	30
3.5.3 Instrumen <i>Work-life Balance</i>	31
3.7 Analisis Data	33
3.8 Prosedur Penelitian.....	34
BAB 4 HASIL DAN PEMBAHASAN.....	35
4.1 Data Demografis Partisipan.....	35
4.2 Gambaran Stres Kerja	37
4.2.1 Gambaran Umum Stres Kerja	37
4.2.2 Hasil Uji Beda Stres Kerja	38
4.3 Gambaran <i>Cyberloafing</i>	39
4.3.1 Gambaran Umum Perilaku <i>Cyberloafing</i>	39
4.3.2 Hasil Uji Beda <i>Cyberloafing</i>	40
4.4 Gambaran <i>Work-life Balance</i>	41
4.4.1 Gambaran Umum <i>Work-life Balance</i>	41
4.4.2 Hasil Uji Beda <i>Work-life Balance</i>	42
4.5 Uji Hipotesis.....	43
4.6 Pembahasan	48
4.7 Keterbatasan Penelitian	51
BAB 5 SIMPULAN & SARAN	52
5.1 Simpulan.....	52
5.2 Saran	52
DAFTAR PUSTAKA	55
LAMPIRAN.....	61

DAFTAR TABEL

Tabel 3.1 Penyekoran Instrumen <i>The Work-Related Stress Scale</i>	29
Tabel 3.2 Kisi-kisi Instrumen <i>The Work-Related Stress Scale</i>	29
Tabel 3.3 Penyekoran Instrumen <i>Cyberloafing Scale</i>	30
Tabel 3.4 Kisi-kisi Instrumen <i>Cyberloafing Scale</i>	31
Tabel 3.5 Penyekoran Instrumen WLB-SAS	32
Tabel 3.6 Kisi-kisi Instrumen WLB-SAS	32
Tabel 4.1 Data Demografis Berdasarkan Jenis Kelamin	35
Tabel 4.2 Data Demografis Berdasarkan Usia.....	36
Tabel 4.3 Data Demografis Berdasarkan Jenis Instansi.....	36
Tabel 4.4 Kategorisasi Stres Kerja.....	37
Tabel 4.5 Hasil Uji Beda Stres Kerja	38
Tabel 4.6 Kategorisasi <i>Cyberloafing</i>	39
Tabel 4.7 Hasil Uji Beda <i>Cyberloafing</i>	40
Tabel 4.8 Kategorisasi <i>Work-life Balance</i>	41
Tabel 4.9 Hasil Uji Beda <i>Work-life Balance</i>	43
Tabel 4.10 Nilai Pengaruh Stres Kerja terhadap <i>Cyberloafing</i>	44
Tabel 4.11 Nilai Signifikansi Pengaruh Stres Kerja terhadap Perilaku <i>Cyberloafing</i>	44
Tabel 4.12 Nilai Pengaruh Stres Kerja terhadap <i>Work-life Balance</i>	45
Tabel 4.13 Nilai Signifikansi Pengaruh Stres Kerja terhadap <i>Work-life Balance</i> 45	
Tabel 4.14 Nilai Pengaruh <i>Work-life Balance</i> terhadap <i>Cyberloafing</i>	46
Tabel 4.15 Nilai Signifikansi Pengaruh <i>Work-life Balance</i> terhadap <i>Cyberloafing</i>	46
Tabel 4.16 Nilai Pengaruh Stres Kerja terhadap Perilaku <i>Cyberloafing</i> Dimediasi oleh <i>Work-life Balance</i>	47
Tabel 4.17 Nilai Signifikansi Pengaruh Stres Kerja terhadap Perilaku <i>Cyberloafing</i> Dimediasi oleh <i>Work-life Balance</i>	47

DAFTAR BAGAN

Bagan 2.1 Kerangka Berpikir.....	22
----------------------------------	----

DAFTAR LAMPIRAN

Lampiran 1. Kartu Bimbingan Skripsi	62
Lampiran 2. Instrumen <i>Work-life Balance Self-assesment Scale</i>	64
Lampiran 3. Instrumen <i>Cyberloafing Scale</i>	65
Lampiran 4. Instrumen <i>Work-Related Stress Scale</i>	66
Lampiran 5. Data Demografis Partisipan.....	68
Lampiran 6. Data Tiap Variabel.....	78
Lampiran 7. Hasil Uji Validitas	129
Lampiran 8. Hasil Uji Reliabilitas	131

DAFTAR PUSTAKA

- Abdillah, F. (2022). Pengaruh Work Life Balance terhadap Burnout pada Karyawan Work From Home Selama Masa Pandemi COVID 19 di Kota Bandung. *Skripsi*. Universitas Pendidikan Indonesia.
- Abdulraheem, I. (2014). The Changing Nature of Work-Life Balance in Nigerian Higher Institutions. *IOSR Journal of Business and Management*, 16(4), 61–66. <https://doi.org/10.9790/487x-16426166>
- Adhana, W., & Herwanto, J. (2021). Hubungan Antara Kontrol Diri Dan Stres Kerja Dengan Perilaku Cyberloafing Pada Pegawai Negeri Sipil (PNS) Di Kantor Pelayanan Bea Dan Cukai Kota Pekanbaru. *Psikobuletin: Buletin Ilmiah Psikologi*, 2(2), 144-153.
- Adiba, W. Z., Kadiyono, A. L., & Hanami, Y. (2021). Cyberloafing, Baik atau Buruk?: Exploratory Case Study Karyawan Selama Pandemi Covid-19. *Performance: Jurnal Personalia, Financial, Operasional, Marketing dan Sistem Informasi*, 28(2), 52-61.
- Agha, K., Azmi, F. T., & Khan, S. A. (2017). *Work-Life Balance : Scale Development and Validation*. June.
- Akanni, A. A., Olayinka, E. O., & Oduaran, C. A. (2018). Work-life balance, job insecurity and counterproductive work behaviour among brewery workers. *North American Journal of Psychology*, 20(2), 289–299.
- Alias, N. E., Sehat, N. S., Othman, R., Marmaya, H. N., & Koe, W.-L. (2019). Determinants of Job Stress in Affecting Employees' Life: A Study on the Malaysian Manufacturing Sector. *International Journal of Academic Research in Business & Social Sciences*, 9(7), 614-627. doi:<https://doi.org/10.6007/IJARBSS/v9-i7/6224>
- Andel, S. A., Kessler, S. R., Pindek, S., Kleinman, G., & Spector, P. E. (2019). Is cyberloafing more complex than we originally thought? Cyberloafing as a coping response to workplace aggression exposure. *Computers in Human Behavior*, 101, 124-130.
- Baron, R. M., & Kenny, D. A. (1986). The moderator–mediator variable distinction in social psychological research: Conceptual, strategic, and statistical considerations. *Journal of personality and social psychology*, 51(6), 1173.
- Barry, Cushway. (2002). *Human Resource Management*. Jakarta: PT Elex Media Kumputindo.
- Beauregard, T. A. (2014). Fairness perceptions of work-life balance initiatives: Effects on counterproductive work behaviour. *British Journal of Management*, 25(4), 772–789. <https://doi.org/10.1111/1467-8551.12052>

- Bhende, P., Mekoth, N., Ingallalli, V., & Reddy, Y. V. (2020). Quality of Work Life and Work–Life Balance. *Journal of Human Values*, 26(3), 256–265. <https://doi.org/10.1177/0971685820939380>
- Boas, A. A., & Morin, E. (2018). Mental Health, Work-related Stress and Work-Life Balance in Public Universities: A Comparison between Brazilian and Canadian Professors. *Journal of Education, Society and Behavioural Science*, 25(3), 1-13. doi: <https://doi.org/10.9734/JESBS/2018/41820>
- Cahyaningrum, S. D. (2021). Cyberloafing Berperan Sebagai Mekanisme Koping Dampak dari Ambiguitas Peran dan Konflik Peran pada Kepuasan Kerja (Studi pada Staf Administrasi Rumah Sakit Ortopedi di Surakarta). *Doctoral dissertation*, UNS (Sebelas Maret University).
- Clark, S. (2000) Work-Family Border Theory: A New Theory of Work-Life Balance. *Human Relations*, 53, 747-770. <http://dx.doi.org/10.1177/0018726700536001>
- Cohen, R. J., & Swerdlik. M. (2009). *Psychological Testing and Assessment: An Introduction to Test and Measurements*. McGraw-Hill.
- Conner, C. (2013, September 7). Who wastes the most time at work? Forbes. Available at <https://www.forbes.com/sites/cherylnappconner/2013/09/07/who-wastes-the-most-time-at-work/#f72ec036c39e>
- Cox, T., Kuk, G., & Leiter, M. P. (1993). Burnout, Health, Work Stress, and Organizational Healthiness. In W. B. Schaufeli, C. Maslach, & T. Marek (Eds.), Professional Burnout: Recent Developments in Theory and Research. *Series in Applied Psychology: Social Issues and Questions* (pp. 177-193). Philadelphia: Taylor & Francis.
- Creswell, John W. (2012). *Research Design Pendekatan Kualitatif, Kuantitatif, dan Mixed*. Yogyakarta: Pustaka Pelajar.
- DeVaney, S. A. (2015). Understanding the millennial generation. *Journal of financial service professionals*, 69(6).
- Doorn, O. N. Van. (2011). *Cyberloafing: A multi-dimensional construct placed in a theoretical framework*. August.
- Elrehail, H., Rehman, S. U., Chaudhry, N. I., & Alzghoul, A. (2021). Nexus among cyberloafing behavior, job demands and job resources: A mediated-moderated model. *Education and Information Technologies*, 26, 4731-4749.
- Ericsson. (2013, April). Young professionals at work. Available at <https://www.ericsson.com/assets/local/news/2013/4/young-professionals-at-work.pdf>
- Fapohunda, T. M. (2014). An Exploration of the Effects of Work Life Balance on Productivity. *Journal of Human Resources Management and Labor Studies*, 2(22), 71–89.

- Firstian, M. R., & Warsindah, L. (2022). Pengaruh Perceived Organizational Justice, Abusive Supervision, dan Job Stress terhadap Cyberloafing pada Karyawan PT Mandiri (Persero) Tbk Area Jakarta Sudirman. *Metrik Serial Humaniora dan Sains (E) ISSN: 2774-2377*, 3(1), 53-59.
- Fontinha, R., Easton, S., & Van Laar, D. (2019). Overtime and quality of working life in academics and nonacademics: The role of perceived work-life balance. *International Journal of Stress Management*, 26(2), 173.
- Haar, J. M., Sune, A., Russo, M., & Ollier-Malaterre, A. (2019). A cross-national study on the antecedents of work-life balance from the fit and balance perspective. *Social Indicators Research*, 142, 261-282.
- Harnawidyanto, R., & Zubair, A. G. H. (2022). Pengaruh Tingkat Regulasi Diri terhadap Perilaku Cyberloafing pada Aparatur Sipil Negara di Instansi Pemerintahan Kota Makassar. *Jurnal Psikologi Karakter*, 2(2), 210-218.
- Hayman, Jeremy. (2005). Psychometric Assessment of an Instrument Designed to Measure Work- Life Balance. *Research and Practice in Human Resource Management*, 13(1), 85-91.
- Henle, C. A., & Blanchard, A. L. (2008). The interaction of work stressors and organizational sanctions on cyberloafing. *Journal of managerial issues*, 383-400.
- Houston, D. M., Bradley, H., Healy, G., & Mukherjee, N. (2005). Multiple burdens: Problems of work-life balance for ethnic minority trade union activist women. *Work-life balance in the 21st century*, 211-229.
- Hudson. 2005. *The Case for Work-Life Balance. 20:20 Series. E-book The Case for Work/Life Balance: Closing the Gap Between Policy and Practice*.
- Hurriyati, D. (2017). Analisis Faktor-Faktor Yang Mempengaruhi Perilaku Cyberloafing Pada Pegawai Negeri Dinas Pekerjaan Umum Kota Palembang. *Jurnal Ilmiah Psyche*, 75–85. <http://journal.binadarma.ac.id/index.php/jurnalpsyche/article/view/40>
- Jones, S., & Fox, S. (2009). Generations Online in 2009. *Pew Research Center*. <http://www.pewinternet.org/Reports/2009/Generations-Online-in-2009.aspx>
- Kim, S. (2018). Managing millennials' personal use of technology at work. *Business Horizons*, 61(2), 261-270.
- Koay, K. Y., Soh, P. C. H., & Chew, K. W. (2017). Do employees' private demands lead to cyberloafing? The mediating role of job stress. *Management Research Review*.
- Komari, N., & Sulistiowati. (2018). Kajian Teoritis Work Life Balance. *Skripsi*. Universitas Tanjungpura, 419–426.
- Lasisi, O. J., Okuneye, M. Y, & Shodiya, O. A. (2014). Antecedents of counterproductive work behaviour in public sector organisations: Evidence

- from Nigeria. *Kuwait Chapter of Arabian Journal of Business and Management Review*, 3, 58-65.
- Lim, VKG. (2002). "The IT Way of Loafing on the Job: Cyberloafing, Neutralizing and Organizational Justice". *Journal of Organizational Behavior*, 23, 675–694.
- Lim, VKG., & Chen, D. J. (2012). "Cyberloafing at the workplace: gain or drain on work?". *Behaviour & Information Technology*, 31(4), 343-353.
- Lim, VKG., & Teo, TSH. (2005). "Prevalence, Perceived Seriousness, Justification, and Regulation of Cyberloafing in Singapore: An Exploratory Study". *Information & Management*, 42(8), 1081–1093.
- Mahendra, M. A., & Tefa, G. (2022). Studi Fenomenologi Perilaku Cyberloafing PNS Di Badan Kepegawaian Dan Pengembangan Sumber Daya Manusia Kabupaten Karangasem Provinsi Bali. *Jurnal MSDA (Manajemen Sumber Daya Aparatur)*, 10(1), 1-15.
- Mulyati, R. (2020). Hubungan antara Beban Kerja dengan Cyberloafing yang Dimediasi oleh Kebosanan pada Pegawai Negeri Sipil (PNS).
- Nurullita, L. (2021). Pengaruh Self Regulation terhadap Perilaku Cyberloafing pada Anggota Kepolisian Resor X. *Doctoral dissertation*. Universitas Muhammadiyah Malang.
- Orleans, N. (2020). Positive and Negative Affect Schedule. *Encyclopedia of Behavioral Medicine*, 1986, 1713–1713. https://doi.org/10.1007/978-3-030-39903-0_301456
- Ozler, D. E., & Polat, G. (2012). Cyberloafing phenomenon in organizations: determinants and impacts. *International Journal of EBusiness and EGovernment Studies*, 4(2), 1–15. http://www.sobiad.org/eJOURNALS/journal_IJEBEG/arhieves/2012_2/derya_ergun.pdf
- Pindek, S., Krajcevska, A., & Spector, P. E. (2018). Cyberloafing as a coping mechanism: Dealing with workplace boredom. *Computers in Human Behavior*, 86, 147–152. <https://doi.org/10.1016/j.chb.2018.04.040>
- Pordanjani, T. R., & Ebrahimi, A. M. (2018). Relationships between Occupational Stress and Work-Life Quality: the Moderator Role of Psychological Capital. *International Journal of Occupational Hygiene*, 10(4), 191-198. Diambil kembali dari <http://ijoh.tums.ac.ir/>
- Robbins, S. P. (2006). *Perilaku Organisasi. Alih Bahasa: Benyamin Molan*. Edisi Kesepuluh. Jakarta: Penerbit PT.Indeks, Kelompok Gramedia.
- Salma, D. (2021). Pengaruh Boredom Proneness terhadap Perilaku Cyberloafing Karyawan di Kota Bandung. *Skripsi*. Universitas Pendidikan Indonesia.

- Sakinah, D. (2022). Hubungan Self-Esteem Dengan Perilaku Cyberloafing Pada Karyawan Bank Syariah Indonesia (BSI) Wilayah Darussalam. *Doctoral dissertation*. UIN Ar-Raniry Fakultas Psikologi.
- Saputra, R.A. (2019). Pengaruh Work-Stress terhadap Cyberloafing Behaviour di Tempat Kerja yang Dimoderasi oleh Integrity pada Pegawai di Kota Bandung. *Skripsi*. Universitas Pendidikan indonesia.
- Schabracq, M.J., Winnubst, J.A.M., & Cooper, C.L. (2003), *The Handbook of Work and Health Psychology*. Chichester, England: John Wiley & Sons, 279-312
- Shakir, Khurram Siddiqui, S. J. (2014). Impact of work-life Balance Policies On Deviant Workplace Behavior Inj Pakistan. *International Journal of Economics, Commerce and Management.*, 11(6), 1–11. <https://pdfs.semanticscholar.org/f73d/a38965eb15a37ea84ca35e61b2566ab3f4f0.pdf>
- Shekher R., Rijuta Joshi. 2018. Cyberslacking Facts of Organization: Determinants and Impact. *Helix he Scientific Explorer*. Vol. 8(6): 4300-4303
- Shukla, A., & Srivastava, R. (2016). Development of short questionnaire to measure an extended set of role expectation conflict, coworker support and work-life balance: The new job stress scale. *Cogent Business and Management*, 3(1).
- Smeltzer, S. C., Cantrell, M. A., Sharts-Hopko, N. C., Heverly, M. A., Jenkinson, A., & Nthenge, S. (2016). Psychometric analysis of the work/life balance self-assessment scale. *Journal of Nursing Measurement*, 24(1), 5–14. <https://doi.org/10.1891/1061-3749.24.1.5>
- Tan, T.-Y. (2019). Relation of Work-life Balance to Counterproductive Work Behavior and Turnover Intention among Malaysian Employees. 229(Iciap 2018), 965–974. <https://doi.org/10.2991/iciap-18.2019.79>
- Teo, TSH., & Choo, W. Y. (2001). “Assesing the Impact of Using the Internet for Competitive Intelligence”. *Information & Management*, 39(1), 67–83.
- Thayer, S.E., & Ray, S. (2006). Online communication preferences across age, gender and duration of Internet use. *CyberPsychology & Behavior*, 9(4), 432-440.
- Van Voorhis, C. R. W., & Morgan, B. L. (2007). Understanding power and rules of thumb for determining sample sizes. *Tutorial in Quantitative Methods for Psychology*, 3(2), hlm. 43-50.
- Vivani, S. (2022). Perilaku Cyberloafing Selama Work from Home Ditinjau Dari Kontrol Diri Dan Keterikatan Kerja Pada Aparatur Sipil Negar. *Thesis*. Universitas Islam Indonesia.
- Weatherbee, T. G. (2010). Counterproductive use of technology at work: Information & communications technologies and cyberdeviancy. *Human Resource Management Review*, 20(1), 35–44.

<https://doi.org/10.1016/j.hrmr.2009.03.012>

Weerasinghe, T. D., & Dihara, M. D. (2017). Effect of Work Stress on Work Life Balance: Moderating Role of Work-Life Support Organizational Culture in Sri Lanka Customs Department. *KALYĀNĪ*, 46, 46-69. Diambil kembali dari <https://administration.kln.ac.lk/>

Wirman, A. (2021). Hubungan antara *Loneliness* dengan Perilaku *Cyberloafing* pada Guru SDIT di Kota Pekanbaru.

Wu, Jinnan & Mei, Wenjuan & Lin, Liu & Ugrin, Joseph. (2020). The bright and dark sides of social cyberloafing: Effects on employee mental health in China. *Journal of Business Research*. 112. 56-64. 10.1016/j.jbusres.2020.02.043.

Yui, T. C., Wu, C. Y., & Kao, C. C. (2021). Exploring the determinants of cyberloafing in the workplace: A conservation of resources (COR) perspective. *Ritsumeikan Journal of Asia Pacific Studies*, 39(01), 29.